

Meng Yan (LKK Auto)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Wednesday, 28 December 2022 11:25 AM
To: Ler Yeong Cherng; Hwang, Shiang Yi; admin-d; assignments; SUR
Cc: Renemer Ramirez Bagang
Subject: LKK(29/12)/nr \ CMTD2204768/SYH | Accident On 26/12/2022 Involving Our Insured SLM9681P And Your Insured SLA7462G
Attachments: SLM9681P.zip

Without Prejudice

Our Reference: CMTD2204768/SYH
Your Reference: SLM9681P

Dear Mars,

We acknowledged receipt of your claim documents and have arranged **LKK AUTO** to conduct the survey.

Please be informed that **Ms. Hwang Shiang Yi** is the handler of this case who can be contacted at 63295 205/
shiangyi.hwang@sompo.com.sg

Please be informed that we have yet to receive our insured's accident report.

Hi **LKK AUTO**,

Please arrange the named surveyor to conduct the survey for **SLM9681P** on a without Prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report.

Please submit with your report upon completion of survey to my colleague, **Ms. Shiang Yi**.

Thank you.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Innovation for Wellbeing

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From: Ler Yeong Cherng <mars.ler@cyclecarriage.com.sg>
Sent: Tuesday, December 27, 2022 6:09 PM
To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Cc: Renemer Ramirez Bagang <renemer.bagang@cyclecarriage.com.sg>
Subject: Re: Accident On 26/12/2022 Involving Our Insured SLM9681P And Your Insured SLA7462G

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Dear Motor Claims ,

Our client is looking to make a claim against your insurer for property damage caused to her vehicle.

Please confirm if your insurance company is prepared to engage in a direct settlement for property damage only.

This settlement excludes our client's right to recover further loss arising from rental of alternative / replacement vehicle.

As our client requires the use of a vehicle during this period that her vehicle is in our workshop, our client has will rented a vehicle and will be looking towards your company to make good her loss/rental cost.

Please confirm that you understand that any direct settlement reached for the cost of repairs to our client's vehicle does not prejudice her rights to recover any other damages he has suffered.

Please arrange survey on 29/12/2022 Thursday 10.00am.

Mars Ler



Exceptional Journeys

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