

Veron Chen (LKKAUTO)

From: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Sent: Tuesday, 10 January 2023 6:38 PM
To: Veron Chen (LKKAUTO); Meng Yan (LKK Auto); SUR
Cc: assignments
Subject: TP DS claim: Our client's vehicle no. SLA389G(HONG); Your insured veh: YN2488T(ALLIANZ); DOA: 23/12/2022 - PRI notice

Internal

Hi Veron,

Claim ref: 2022 22009140

Thanks

Janice Koh
Claims Specialist
Claims & Performance Management

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C
79 Robinson Road #09-01, Singapore 068897
www.allianz.sg



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Please consider the environment before printing this e-mail.

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: 10 January, 2023 03:00 PM
To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>; SUR <sur@lkkauto.com>; Koh, Janice (Allianz Insurance Singapore) <janice.koh@allianz.sg>
Cc: assignments <assignments@lkkauto.com>
Subject: [EXT] RE: RE: RE: TP DS claim: Our client's vehicle no. SLA389G(HONG); Your insured veh: YN2488T(ALLIANZ); DOA: 23/12/2022 - PRI notice

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Dear Janice,

Kindly provides claim number

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Wednesday, 28 December 2022 3:03 PM

To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>; SUR <sur@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>

Subject: RE: RE: RE: TP DS claim: Our client's vehicle no. SLA389G(HONG); Your insured veh: YN2488T(ALLIANZ); DOA: 23/12/2022 - PRI notice

Dear Shanti,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>

Sent: Wednesday, 28 December 2022 11:28 AM

To: admin-d <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: RE: RE: TP DS claim: Our client's vehicle no. SLA389G(HONG); Your insured veh: YN2488T(ALLIANZ); DOA: 23/12/2022 - PRI notice

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Dear Survey Firm,

Please retrieved documents via Allianz FileXchange link below and create claim in Merimen accordingly.

File: YN2488T-OI.pdf, POLICY SCHEDULE.pdf, SLA389G(TP).pdf,...

Link: <https://fileexchange.allianz.de/SecureDownload.aspx?id=3122e744-6289-4aa8-8415-7120d2930d76-5a2e432870ba6b8c>

Size: ~ 2 MByte, Download available until: 1/11/2023

Password: Allianz1

Thank you

Janice Koh

Claims Specialist

Claims & Performance Management

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01, Singapore 068897

www.allianz.sg

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From: Hui Ting Tang <huiting@crossbordersllc.com>
Sent: 28 December, 2022 09:07 AM
To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>; admin-a@lkkauto.com
Cc: Yan (LKK Auto) <admin-d@lkkauto.com>; Corene Chong <corene@crossbordersllc.com>
Subject: [EXT] RE: RE: TP DS claim: Our client's vehicle no. SLA389G(HONG); Your insured veh: YN2488T(ALLIANZ); DOA: 23/12/2022 - PRI notice

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

WITHOUT PREJUDICE

Dear Sirs/Madam

1. We refer to your email attached below.
2. Please liaise with the workshop below:

Venue: Hong Motor Service
Address: 5035 Ang Mo Kio Industrial Park 2
(Off Avenue 3) #01-365
Singapore 589538
Contact: Mr Huat (6282 2052)

Thank You.

Regards

Huiting

TEL: 6438 1323 ext 2006
CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

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From: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Sent: Tuesday, 27 December 2022 9:30 pm
To: Hui Ting Tang <huiting@crossbordersllc.com>; admin-a@lkkauto.com
Cc: Yan (LKK Auto) <admin-d@lkkauto.com>

Subject: FW: RE: TP DS claim: Our client's vehicle no. SLA389G(HONG); Your insured veh: YN2488T(ALLIANZ); DOA: 23/12/2022 - PRI notice

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Your Ref: SLA389G
Our Ref: YN2488TKC

Dear Sir,

Please note that we are not agreeable with your proposed list for Single Joint Expert (SJE).

As such, we will proceed to appoint our surveyor to conduct a pre-repair survey of your client's vehicle (as per s. 2.9 of the NIMA Protocol).

We wish to highlight that under the Protocol, the PRS includes survey of dismantled parts prior to repairs (as per s. 2.2 of the NIMA Protocol).

Please also note that we intend to conduct a post-repair survey immediately after repairs before the vehicle is returned to your client (as per s. 2.11 of the NIMA Protocol).

We have appointed LKK Auto Consultants Pte Ltd as our Single Joint Expert (SJE).

Best regards,

Shanti

Claims & Performance Management Department

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C
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P Please consider the environment before printing this e-mail.

From: Hui Ting Tang <huiting@crossbordersllc.com>

Sent: Tuesday, December 27, 2022 3:17 PM

To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>

Cc: Corene Chong <corene@crossbordersllc.com>

Subject: [EXT] RE: TP DS claim: Our client's vehicle no. SLA389G(HONG); Your insured veh: YN2488T(ALLIANZ); DOA: 23/12/2022 - PRI notice

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

WITHOUT PREJUDICE

Dear Sirs/Madam

1. We refer to your email attached below.
2. Our client objects appointing your surveyors as a single joint expert.
3. We propose one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:-

a. Marc Ananda	United Appraisal and Management Pte Ltd
b. Dennis Yap	PAL'S Appraiser Pte Ltd
c. Yap Teck Lee	LCW Appraiser Pte Ltd
d. Yap Teck Chye	MC-Coy Appraiser Pte Ltd
e. Dixon Yeo	Treasure Appraiser Pte Ltd
f. Andrew How	Prominent Appraiser Services
g. Alan Cheong K.H.	C L Appraiser Pte Ltd
h. T.T. Rajan	Appraisal Services
i. Sebastian Lim	Constanct Appraiser Services
j. Aeon Auto Consultants LLP	
4. Please let us know within two (2) working days whether you are agreeable to the appointment of any of the above motor surveyors as a single joint expert.

Thank You.

Regards

Huiling

TEL: 6438 1323 ext 2006

CrossBorders LLC

133 New Bridge Road

#23-03/04/05 Chinatown Point

Singapore 059413

Tel: (65) 6438 1323

Fax: (65) 6438 2313

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From: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>

Sent: Tuesday, 27 December 2022 3:01 pm

To: Hui Ting Tang <huiling@crossbordersllc.com>

Subject: TP DS claim: Our client's vehicle no. SLA389G(HONG); Your insured veh: YN2488T(ALLIANZ); DOA: 23/12/2022 - PRI notice

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Your Ref: SLA389G

Our Ref: YN2488TKC

Dear Sirs

Enclosed is the list of surveyors for your consideration for Single Joint Expert (SJE):-

- AJAX Inspection Services Pte Ltd
- A-PAC Adjusters & Surveyors Pte Ltd
- Form Team Consultancy Pte Ltd
- LKK Auto Consultants Pte Ltd

Please let us know who you are agreeable to appoint from the list.

Best regards,

Shanti

Claims & Performance Management Department
Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C
79 Robinson Road #09-01 Singapore 068897
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From: Hui Ting Tang <huiting@crossbordersllc.com>
Sent: Tuesday, December 27, 2022 12:22 PM
To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Cc: Corene Chong <corene@crossbordersllc.com>
Subject: [EXT] Our client's vehicle no. SLA389G (HONG); Your insured veh: YN2488T (ALLIANZ); DOA: 23/12/2022 - PRI notice

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

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Dear Sirs/Madam

Please find attached our PRI notice dated 27 December 2022 for your kind attention.

Thank You.

Regards

Huiting

TEL: 6438 1323 ext 2006
CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

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