## LEE BROTHERS AUTOMOTIVE PTE.LTD

## NO. 1 KAKI BUKIT AVE 6 #02-47 AUTOBAY **SINGAPORE 417883**

TEL: 6509 5521 FAX: 6509 5523 GST Reg. No.: 201101880C

ATTN:THE MOTOR CLAIMS DEPARTMENT CHINA TAIPING INSURANCE (S) PTE LTD

3 ANSON ROAD #16-00 SPRINGLEAF TOWER SINGAPORE 079909

Yrs Ref.: GBH2444Z

Our Ref.: LB0123-3292

Date: : 13.03.2023

Accident involving GBL2804Y and GBH2444Z on 25.12.2023 at 1130 HRS along JALAN AHMAD IBRAHIM TOWARDS AYE (JURONG)

We refer to the above matter. We are instructed that above accident was caused solely and completely by the negligence of your insured, as a result of which, our client have sufferd loss and expenses.

We are insturcted by our client to make a property damages claims as:-

			Amount
1. Cost of repair (Inc GST)		S\$	9,396.00
2. Loss of Rental	( 10 Days @ S\$120 PerDay + GST)	S\$	1,296.00
3. Towing		S\$	-
5. LTA Search fee		S\$	26.75
4. E-File Serach fee		S\$	-
		-	
Claim Amount		S\$	10,718.75

Enclosed are the following documents for your perusal.

√O	Original Final repair Bill	$\checkmark$	Letter of Authority
	Original Survey Report & Invoice		Rental Agreement /Receipt
	Original Photographs of [GBL2804Y]		E-File Search Fee/LTA Receipt
√G	GIAS Reports of [GBL2804Y]		Vehicle Registration Card
√C	Certificate of Insurance		Driver's Driving License / Identity Card
√R	Report Of A Traffic Accident		

Your prompt action will be greatly appreciated.

Kindly acknowledge receipt of the above said documents and your favourable reply is greatly appreciated.

Yours faithfully,

Lee Brothers Automotive Pte.Ltd

sales@leebrothers.com.sg

# **Authorisation Third Party Claim Demand**

Date: 27/12/2022

TO: (HINA TAIPING INSURANCE (S) PTE LTD

RE: ACCIDENT INVOLVING VEHICLE No.: _ GBL2804Y and GBH2444Z
AT/ALONG Jalan Anmad IBrahim towards AYE (Jurong)
ON25/12/2022
I/We, Ricool Aire of (NRIC No. / ROC No.)
33416066B of 28 Sin Ming Drive (S)575702
owner of vehicle no. GBL2804Y in consideration of M/
Lee Brothers Automotive Pte Ltd repairing my/our vehicle GBL28047 a
my/our instruction and hereby authorise M/S Lee Brothers Automotive Pte Ltd t
${\sf demand\ claim\ settle\ receive\ whatever\ amount\ settled\ /\ payable\ by\ the\ insurance\ company\ and\ /\ claim\ settle\ receive\ whatever\ amount\ settled\ /\ payable\ by\ the\ insurance\ company\ and\ /\ claim\ settle\ receive\ whatever\ amount\ settle\ defined\ payable\ by\ the\ insurance\ company\ and\ /\ claim\ settle\ payable\ by\ the\ insurance\ company\ and\ /\ claim\ settle\ payable\ payab$
third party or to commence legal proceedings, if necessary, under my name, for the cost of repairs
car rental and / or less of use, etc. and to their appointing solicitor to act for me / us in respect of
the said accident / claim and all claimed and / or settled shall belong to them absolutely.
I further agree and undertake to indemnify them against the above mentioned claim costs which may arisen therewith.
Signature of Owner:
Date:27/12/2022

## MOTOR CLAIMS DISCHARGE VOUCHER

Policy No: DMCVSNW00035942203 Claim No: SNM22D209297/C02/GBH2444Z/TAYHP

Claimant : RICOOL AIRE

Amount : \$\$10,502.75

SINGAPORE DOLLARS TEN THOUSAND FIVE HUNDRED TWO AND CENTS

SEVENTY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : GBL2804Y Insured Vehicle No. : GBH2444Z

Date of Loss

: 25/12/2022

Place of Accident

: JALAN AHMAD IBRAHIM TOWARDS AYE (JURONG)

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name

: LTS ENGINEERING & MARINE SERVICES PTE LTD

Driver Name

: L WIN MOE AUNG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1)	General Damages			S\$	
(2)	Cost of Repair/Excess			S\$	9,396.00
(3)	Loss of Use/Rental/Earning			S\$	1,080.00
(4)	GIA/Police Reports/				
	<b>Investigation Results</b> /Search	Fees		S\$	26.75
(5)	Medical Reports/Expenses			S\$	
(6)	Survey Fees/P.T. Fees/Towing			S\$	
(7)	Cost including Disbursement			S\$	
				====	=======================================
	TOTAL			\$\$	10,502.75

Claimant Name: Ricool Ave. NRIC No : 534160668.

## LEE BROTHERS AUTOMOTIVE PTE LTD

1 Kaki Bukit Avenue 6, #02-47 Autobay, Singapore 417883

Tel: (65) 6509 5521 Fax: (65) 6509 5523 Email: sales@leebrothers.com.sg Co. Reg.: 201101880C GST Reg. No.: 201101880C

TAX INVOICE 10182

Messrs: CHINA TAIPING INSURANCE (S) PTE LTD

Claim No.: LB0123-3292

3 ANSON ROAD

Acc. Date: 25.12.2022

#16-00 SPRINGLEAF TOWER

SINGAPORE 079909

Veh. No./Model: GBL2804Y NISSAN NV350 Date: 13.03.2023

QTY		AMOUNT
	Repair Cost: Inclusive of supply parts, panel beating, spray painting and labour.	\$8,700
	Sub-total	\$ 8,700.00
	Add GST 8%	696.00
	Total Amount	\$ 9,396.00

E. & O.E.

Lee Brothers Automotive Pte Ltd

<sup>\*</sup> Please make all payments to "Lee Brothers Automotive Pte Ltd "

<sup>\*</sup> All service and repairing are in good order & conditions.

#### BKW RENT

120 Lower Delta Road #02-15 Cendex Centre Singapore 169208 Tel: 6738 7777 Fax: 6271 1661

GB1 2804

ACRA No: 20-0106276-D GST Reg. No: 20-0106276-D
24 HOURS HELPLINE: 6223 1122

VHA No	÷	 U	_	4	ı
/		)	_	-	

VEHICLE HIRIN	G AGREEMENT	2
HIRER'S PARTICULARS	Hirer's Own Vehicle No: Replace Veh No:	
Name (as in I/C) RICOOL AIRE	Loan Vehicle No: 6861567 P VR No:	
NRIC/Passport No: Date of Birth:	Make & Model: Auto/Manual Group:	
Address: 28 SIN MING DRIVE Age:	CHARGES : \$	cts
#01-185 SINTMING INDUSTRIAL ESTAT = 5757-02	Daily day @\$ 10 Per day \$ 20	
Name & Address of Employer	Weekly/Monthly week @\$ Per week/Monthly	*
Occupation Driving Exp:	Others	
Driving Licence No: Passed Date:	CDW/PAI @\$ Per day/Monthly	
D/L Type: Local/Int'l/Others:	Delivery/Collection Svc	
	GST 87 1-9	V
AUTHORIZED DRIVER'S PARTICULARS	OR No: (A) SUB-TOTAL	-
Name (as in I/C) DEVNRIT ARIVALAGON	Petrol Level OUT E 1/4 1/2 3/4 F	
NRIC/Passport No: Date of Birth: 20 6 85	& Surcharge IN	
A ss: Age:	Return the same petrol level GST	
Occupation Driving Exp: Yrs	Firstkm FREE per day Excess mileage is chargeable at cents per km  TOTAL CHARGES	
Occupation Driving Exp:  Passed / Expiry Date:  Passed / Expiry Date:	BENVEREK VIBEK VIBEK VIBEK VIBEK VIBEK VIBEK VIBEK VIBEK VIBEK	
D/L Type: Local/Int'l/Others: Contact No:	ŦĸŊĿŖĸŊĸŖĸŊĸŖĸŊĸŊĸŖĸŊĸŊĸŖĸŊĸŊĸŊĸŊĸŊĸŊĸŊĸŊ	resc.
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	ENTERER NERER NERE NERE NERE NERER NERER NERER NERER NERE NER	Be
	NON WAIVER EXCESS (Subject to GST): \$ 5000   ACCESSORIES CHECK	
	☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridg	је
	☐ Jack ★☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre	
	$(\mathbf{z}(\mathbf{R}))$	
INDICATE:	RICORL	
A - Accidents D - Dents	Hirer's Signature : Additional Driver's Signature	0 .
S - Scratches ack	SINGAPORE Use Only *Please refer to point 5	φ. φ¶
I have read and agree to the terms and condition on both sides of this agreement	nt. If I have presented a charge/credit card for payment. I agree that all amou	unts
payable under this agreement and for parking and traffic infringements may be made on the charge/credit card voucher. All information I have been give	billed to that account and my signature above will be considered to have been BKW Rent A Car Pte Ltd in connection with this agreement is to	een rue.

1. The Hirer and the authorized driver by BKW must be over 23 years of age and under 70 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be Borne by the Hirer/the Authorised Driver.

2. All vehicles are supplied with petrol and should returned with petrol level likewise.

As service charge of \$10 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.

No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full

4. Use of the vehicle for illegal purpose (For instance: in connection with theft,

drug peddling or trafficking, smuggling, illegal racing), is strictly prohibited.

Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of minimun \$200 in additional to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.

The hirer and/or driver shall be responsible for all damages or losses howsoever

caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with it's use or operation.

7. The hirer and/or driver shall be responsible for all claims, damages, losses

legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace an replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop. Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's fur between \$300 - \$500. The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$60.00 per trip. In case of accident, the hirer shall report to rental office immediately. An accident

10. In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.

The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.

12. All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.

13. I understand and agree to the personal data collection statement stated on the

increased insu	irance premiums, i	ce premiums, non-wavier excess and cost expense (including		ding Terms and Conditions Page.	into pulled darked	
Date Out	Time Out	Mileage	Check By	Remarks	nitans sitt bird.	20 20
DRILLIA	1.40 pm	58265	Negration College	errication parity to test est which	oju beze ye sa Hi	rerisiDriver-Signalure

Return Of Vehicle: The Hirer Driver Is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)"

Date In Time In Check By Mileage Remarks 07/01/2023 9.30 am 000 10.76





SINGAPORE 575702

A subsidiary of BKW Automobile Pte Ltd

## **BKW RENT A CAR PTE LTD**

UEN/GST No.: 200106276D

120 Lower Delta Road #02-15 Cendex Centre

Singapore 169208

Tel: +65 67387777 Fax: 6738 6666

Website: https://bkw.sg

## **TAX INVOICE**

Invoiced To RICOOL AIRE 28 SIN MING DRIVE #01-185 SIN MING INDUSTRIAL ESTATE Invoice Number Invoice Date Due Date VHA Number Vehicle Number

A 10242 18/01/2023 18/01/2023 A 10242 GBG 1567 P

S/N	<b>Description</b>	No. of Days	Rate	Amount
1	RENTAL FROM 28 DECEMBER 2022 TO 07 JANUARY 2023 YOUR REF: GBL 2804 Y	10	120.00	1,200.00
		····	Subtotal	1,200.00
		G	ST @ 8%	96.00
		Total (in	ncl. GST)	1,296.00
		Less: P	ayments	-
		Amo	unt Due	S\$1,296.00

Account Name: BKW RENT A CAR PTE LTD

Account No: 118-312-9991 Paynow UEN: 200106276D

Bank: UNITED OVERSEAS BANK LTD (UOB)

Branch: UOB Shaw Centre Branch

Bank Address: 1 Scotts Road #03-04 Shaw Centre Singapore 228208 Bank Code: 7375 Branch Code: 018 Swift Code: UOVBSGSG

All cheques must be made payable to BKW RENT A CAR PTE LTD.

\* Please indicate the invoice number and vehicle number in the reference.





## > Back to OneMotoring



Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time :

27 Dec 2022 / 12:24:25

Receipt Date/Time: 27 Dec 2022 / 12:24:25

## Tax Invoice/Receipt

Receipt No.: ITNET-00000-221227-001937

Previous Receipt No.:

S/N Item Description/ Business Transaction Reference No.		Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBH2444Z				
As at 25 Dec 2022/11:30:00				
Insurance Co: CHINA TAIPING INSURANC	E (SINGAPORE) PTE LTD			
1 Insurance Enquiry - GBH2444Z		05.00	4 75	00.75
Enquiry Fee 20221227122333599294		25.00	1.75	26.75
2022 1227 12233339294	Sub-Total	25.00	1.75	26.75
	Total Before Rounding	25.00	1.75	26.75
	Rounding Difference			0.00
	Total Amount Payable			26.75
	Paid By			
	20221227122342276	Direct Debit: eN (Interne	NETS Debit et Banking)	26.75
	Total			26.75
	Cash Change			0.00
	Tendered Amount			26.75
	Excess Refundable Amount			0.00

## THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## **Hsiao Tong (LKKAuto)**

From: Hsiao Tong (LKKAuto)

**Sent:** Friday, 14 April 2023 8:05 AM **To:** accounts@ltsems.com.sq

Cc: Admin A

Subject: ACCIDENT INVOLVING GBH2444Z(CHINA TAIPING) AND GBL2804Y AT/ALONG 2

JURONG HILL ON 25/12/2022

Attachments: ADDENDUM FORM\_GBH2444Z.pdf

#### LTS ENGINEERING & MARINE SERVICES PTE LTD

[By Email Only]

DRIVER: L WIN MOE AUNG

Dear Sir/Madam,

You Ref: GBH2444Z

Our Ref: CC6/CTI22012924/Upa3

ACCIDENT INVOLVING GBH2444Z(CHINA TAIPING) AND GBL2804Y AT/ALONG 2 JURONG HILL ON 25/12/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from GBL2804Y against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best term.

In addition, the date of accident should be on **25/12/2022** instead of 24/12/2022. Kindly assist to sign & chop on the addendum form attached and return it to us (LKK) via email for our further action.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

## **Hsiao Tong (LKKAuto)**

From: Irene Tay <irene.tay@sg.cntaiping.com>

**Sent:** Monday, 5 June 2023 10:57 PM

**To:** Hsiao Tong (LKKAuto)

Cc: Admin A

Subject: RE: [SEEK MANDATE] - OUR REF: SNM22D209297/C02/GBH2444Z/TAYHP & YOUR

REF: CC6/CTI22012924/Upa3, GBL2804Y, TPP DIRECT SETTLEMENT

Dear Sir/Mdm,

We refer to the above captioned matter and your email below.

Please inform insured before any settlement.

Thereafter, you may proceed to offer repairer "LEE BROTHERS AUTOMOTIVE PTE LTD" at \$10,502.75(all-in).

Regards,

### Irene Tay

Claims Department (Motor Division)

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Sent:** Monday, May 15, 2023 12:19 PM **To:** Irene Tay <irene.tay@sg.cntaiping.com>

**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com> **Subject:** [SEEK MANDATE] - OUR REF: SNM22D209297/C02/GBH2444Z/TAYHP & YOUR REF:

CC6/CTI22012924/Upa3, GBL2804Y, TPP DIRECT SETTLEMENT

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Your ref: SNM22D209297/C02/GBH2444Z/TAYHP

LKK ref: CC6/CTI22012924/Upa3q2

Dear Sirs/Mdm,

#### ACCIDENT INVOLVING GBH2444Z(CHINA TAIPING) AND GBL2804Y(TP) ON 25/12/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "LEE BROTHERS AUTOMOTIVE PTE LTD" at \$10,502.75(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 8% GST)	\$ 20,113.33	\$9,396.00 (\$8,700.00 + 8%GST)
2. Loss of RENTAL (10days x \$120.00)(+8%GST)	\$ 1,296.00	\$1,080.00 (10DAYS X \$100.00+8%GST)
3. LTA/ GIA Search Fee	\$ 26.75	\$ 26.75
Total	\$ 21,436.08	<u>\$10,502.75</u>

Surveyor recommended 8days for repair + 1SUNDAY + 1PRS = 10DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 09/05/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

 $\textbf{Hsiao Tong, Chew (Ms)} \mid \texttt{Case Handler}$ 

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Irene Tay < <a href="mailto:irene.tay@sg.cntaiping.com">irene.tay@sg.cntaiping.com</a>>

**Sent:** Monday, March 13, 2023 4:31 PM

To: Mei Kwan (LKKAuto) < <a href="Meikwan@lkkauto.com">Meikwan@lkkauto.com">Meikwan@lkkauto.com</a>

Cc: CS A Team <<u>cs-a@lkkauto.com</u>>; Admin A <<u>admin-a@lkkauto.com</u>>; Hsiao Tong (LKKAuto)

<<u>chewht@lkkauto.com</u>>

Subject: RE: OUR REF:SNM22D209297/C02/GBH2444Z/TAYHP & YOUR REF: CC6/CTI22012924/Upa3, GBL2804Y, TPP

**DIRECT SETTLEMENT** 

Enclosed herewith our INSURED SAS REPORT.

Regards,

#### Irene Tay

Claims Department (Motor Division)

## China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Monday, March 13, 2023 4:17 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto)

<chewht@lkkauto.com>; Angie Foo <angie.foo@sg.cntaiping.com>

Subject: RE: OUR REF:SNM22D209297/C02/GBH2444Z/TAYHP & YOUR REF: CC6/CTI22012924/Upa3, GBL2804Y, TPP

**DIRECT SETTLEMENT** 

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#### **URGENT**

Dear Irene,

We refer to the above matter.

Please email us insured's GIA report.

Thank you.

Best Regards,

Mei Kwan | Admin

## LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay < <u>irene.tay@sg.cntaiping.com</u>>
Sent: Friday, 30 December 2022 6:15 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto)

<<u>chewht@lkkauto.com</u>>; Angie Foo <<u>angie.foo@sg.cntaiping.com</u>>

Subject: RE: OUR REF:SNM22D209297/C02/GBH2444Z/TAYHP & YOUR REF: CC6/CTI22012924/Upa3, GBL2804Y, TPP

**DIRECT SETTLEMENT** 

Dear Sir/Mdm,

We are waiting for insured to reply and amend the DATE OF ACCIDENT.

Regards,

#### Irene Tay

Claims Department (Motor Division)

## China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

**Sent:** Thursday, 29 December 2022 2:32 PM **To:** Irene Tay <irene.tay@sg.cntaiping.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto)

<chewht@lkkauto.com>; Angie Foo <angie.foo@sg.cntaiping.com>

Subject: RE: OUR REF:SNM22D209297/C02/GBH2444Z/TAYHP & YOUR REF: CC6/CTI22012924/Upa3, GBL2804Y, TPP

**DIRECT SETTLEMENT** 

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Dear Irene,

TP confirmed DOA was on 25.12.2022.

Pleaase email us insured's GIA report.

We will f/up with insured.

Thank you. Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Angie Foo <angie.foo@sg.cntaiping.com>
Sent: Thursday, December 29, 2022 10:41 AM

**To:** Mei Kwan (LKKAuto) < <a href="Meikwan@lkkauto.com">Meikwan@lkkauto.com">Meikwan@lkkauto.com</a>; Irene Tay < <a href="meirene.tay@sg.cntaiping.com">irene.tay@sg.cntaiping.com</a>> <a href="Cc: CS A Team">Cc: CS A Team < <a href="meics-a@lkkauto.com">cs-a@lkkauto.com</a>>; Admin A <a href="meics-a@lkkauto.com">admin-a@lkkauto.com</a>>; Hsiao Tong (LKKAuto)

<chewht@lkkauto.com>

Subject: OUR REF:SNM22D209297/C02/GBH2444Z/TAYHP & YOUR REF: CC6/CTI22012924/Upa3, GBL2804Y, TPP

**DIRECT SETTLEMENT** 

WITHOUT PREJUDICE via EMAIL ONLY

Dear Irene.

Please refer to the above subject.

Kindly assign LKK Auto DS GBL2804Y soonest possible & take note of third party date of accident stated as 25.12.2022 instead of 24.12.2022

Please contact our claims department Irene Tay 6389 6192 the officer in charge or 6389 6116 should you require our assistance or clarification.

## \*Kindly quote our claim reference number when replying.\*

Thank you

Angie Foo Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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