Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 15 May 2023 12:19 PM

To: Irene Tay

Cc: claimsdept@sg.cntaiping.com; Admin A

Subject: [SEEK MANDATE] - OUR REF: SNM22D209297/C02/GBH2444Z/TAYHP & YOUR REF:

CC6/CTI22012924/Upa3, GBL2804Y, TPP DIRECT SETTLEMENT

Attachments: EMAIL FROM OI DD 140423.pdf; OI ADDENDUM FORM_GBH2444Z.pdf; LKK

SURVEY REPORT & PHOTOS.pdf; TPLOD.pdf

Your ref: SNM22D209297/C02/GBH2444Z/TAYHP

LKK ref: CC6/CTI22012924/Upa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBH2444Z(CHINA TAIPING) AND GBL2804Y(TP) ON 25/12/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "LEE BROTHERS AUTOMOTIVE PTE LTD" at \$10,502.75(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 8% GST)	\$ 20,113.33	\$9,396.00 (\$8,700.00 + 8%GST)
2. Loss of RENTAL (10days x \$120.00)(+8%GST)	\$ 1,296.00	\$1,080.00 (10DAYS X \$100.00+8%GST)
3. LTA/ GIA Search Fee	\$ 26.75	\$ 26.75
Total	\$ 21,436.08	<u>\$10,502.75</u>

Surveyor recommended 8days for repair + 1SUNDAY + 1PRS = 10DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 09/05/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Monday, March 13, 2023 4:31 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto)

<chewht@lkkauto.com>

Subject: RE: OUR REF:SNM22D209297/C02/GBH2444Z/TAYHP & YOUR REF: CC6/CTI22012924/Upa3, GBL2804Y, TPP

DIRECT SETTLEMENT

Enclosed herewith our INSURED SAS REPORT.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Monday, March 13, 2023 4:17 PM **To:** Irene Tay < <u>irene.tay@sg.cntaiping.com</u>>

Cc: CS A Team <<u>cs-a@lkkauto.com</u>>; Admin A <<u>admin-a@lkkauto.com</u>>; Hsiao Tong (LKKAuto)

<<u>chewht@lkkauto.com</u>>; Angie Foo <<u>angie.foo@sg.cntaiping.com</u>>

Subject: RE: OUR REF:SNM22D209297/C02/GBH2444Z/TAYHP & YOUR REF: CC6/CTI22012924/Upa3, GBL2804Y, TPP

DIRECT SETTLEMENT

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URGENT

Dear Irene,

We refer to the above matter.

Please email us insured's GIA report.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay < <u>irene.tay@sg.cntaiping.com</u>>
Sent: Friday, 30 December 2022 6:15 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Cc: CS A Team <<u>cs-a@lkkauto.com</u>>; Admin A <<u>admin-a@lkkauto.com</u>>; Hsiao Tong (LKKAuto)

<chewht@lkkauto.com>; Angie Foo <angie.foo@sg.cntaiping.com>

Subject: RE: OUR REF:SNM22D209297/C02/GBH2444Z/TAYHP & YOUR REF: CC6/CTI22012924/Upa3, GBL2804Y, TPP

DIRECT SETTLEMENT

Dear Sir/Mdm,

We are waiting for insured to reply and amend the DATE OF ACCIDENT.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Thursday, 29 December 2022 2:32 PM **To:** Irene Tay <irene.tay@sg.cntaiping.com>

Cc: CS A Team <<u>cs-a@lkkauto.com</u>>; Admin A <<u>admin-a@lkkauto.com</u>>; Hsiao Tong (LKKAuto)

<chewht@lkkauto.com>; Angie Foo <angie.foo@sg.cntaiping.com>

Subject: RE: OUR REF:SNM22D209297/C02/GBH2444Z/TAYHP & YOUR REF: CC6/CTI22012924/Upa3, GBL2804Y, TPP

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Dear Irene,

TP confirmed DOA was on 25.12.2022.

Pleaase email us insured's GIA report.

We will f/up with insured.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Angie Foo <angie.foo@sg.cntaiping.com>
Sent: Thursday, December 29, 2022 10:41 AM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com">Meikwan@lkkauto.com; Irene Tay < irene.tay@sg.cntaiping.com> Cc: CS A Team < cs-a@lkkauto.com); Admin A admin-a@lkkauto.com); Hsiao Tong (LKKAuto)

<chewht@lkkauto.com>

Subject: OUR REF:SNM22D209297/C02/GBH2444Z/TAYHP & YOUR REF: CC6/CTI22012924/Upa3, GBL2804Y, TPP

DIRECT SETTLEMENT

WITHOUT PREJUDICE via EMAIL ONLY

Dear Irene,

Please refer to the above subject.

Kindly assign LKK Auto DS GBL2804Y soonest possible & take note of third party date of accident stated as 25.12.2022 instead of 24.12.2022

Please contact our claims department **Irene Tay 6389 6192** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you

Angie Foo Claims Department

China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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