

Hsiao Tong (LKKAUTO)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Monday, 5 June 2023 10:57 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: [SEEK MANDATE] - OUR REF: SNM22D209297/C02/GBH2444Z/TAYHP & YOUR REF: CC6/CTI22012924/Upa3, GBL2804Y, TPP DIRECT SETTLEMENT

Dear Sir/Mdm,

We refer to the above captioned matter and your email below.

Please inform insured before any settlement.

Thereafter, you may proceed to offer repairer "LEE BROTHERS AUTOMOTIVE PTE LTD" at **\$10,502.75(all-in).**

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Monday, May 15, 2023 12:19 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - OUR REF: SNM22D209297/C02/GBH2444Z/TAYHP & YOUR REF: CC6/CTI22012924/Upa3, GBL2804Y, TPP DIRECT SETTLEMENT

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Your ref: **SNM22D209297/C02/GBH2444Z/TAYHP**
LKK ref : CC6/CTI22012924/Upa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBH2444Z(CHINA TAIPING) AND GBL2804Y(TP) ON 25/12/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "LEE BROTHERS AUTOMOTIVE PTE LTD" at \$10,502.75(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 8% GST)	\$ 20,113.33	\$9,396.00 (\$8,700.00 + 8%GST)
2. Loss of RENTAL (10days x \$120.00)(+8%GST)	\$ 1,296.00	\$1,080.00 (10DAYS X \$100.00+8%GST)
3. LTA/ GIA Search Fee	\$ 26.75	\$ 26.75
Total	\$ 21,436.08	<u>\$10,502.75</u>

Surveyor recommended 8days for repair + 1SUNDAY + 1PRS = 10DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 09/05/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Monday, March 13, 2023 4:31 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: OUR REF:SNM22D209297/C02/GBH2444Z/TAYHP & YOUR REF: CC6/CTI22012924/Upa3, GBL2804Y, TPP DIRECT SETTLEMENT

Enclosed herewith our INSURED SAS REPORT.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Monday, March 13, 2023 4:17 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Angie Foo <angie.foo@sg.cntaiping.com>
Subject: RE: OUR REF:SNM22D209297/C02/GBH2444Z/TAYHP & YOUR REF: CC6/CTI22012924/Upa3, GBL2804Y, TPP DIRECT SETTLEMENT

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URGENT

Dear Irene,

We refer to the above matter.

Please email us insured's GIA report.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Friday, 30 December 2022 6:15 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Angie Foo <angie.foo@sg.cntaiping.com>
Subject: RE: OUR REF:SNM22D209297/C02/GBH2444Z/TAYHP & YOUR REF: CC6/CTI22012924/Upa3, GBL2804Y, TPP DIRECT SETTLEMENT

Dear Sir/Mdm,

We are waiting for insured to reply and amend the DATE OF ACCIDENT.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 29 December 2022 2:32 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Angie Foo <angie.foo@sg.cntaiping.com>

Subject: RE: OUR REF:SNM22D209297/C02/GBH2444Z/TAYHP & YOUR REF: CC6/CTI22012924/Upa3, GBL2804Y, TPP DIRECT SETTLEMENT

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Dear Irene,

TP confirmed DOA was on 25.12.2022.

Please email us insured's GIA report.

We will f/up with insured.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Angie Foo <angie.foo@sg.cntaiping.com>

Sent: Thursday, December 29, 2022 10:41 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: OUR REF:SNM22D209297/C02/GBH2444Z/TAYHP & YOUR REF: CC6/CTI22012924/Upa3, GBL2804Y, TPP DIRECT SETTLEMENT

WITHOUT PREJUDICE
via EMAIL ONLY

Dear **Irene**,

Please refer to the above subject.

Kindly **assign LKK Auto DS GBL2804Y** soonest possible & **take note of third party date of accident stated as 25.12.2022 instead of 24.12.2022**

Please contact our claims department Irene Tay 6389 6192 the officer in charge or 6389 6116 should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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