

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 6 January 2023 7:55 AM
To: HanZC; SUR; ying
Subject: RE: SKG 1080U- DOA: 24/12/2022 (ERGO OD)

Dear Han,

As instructed by our client , please proceed to repair the **insured vehicle SKG 1080U. (Excess \$500/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Please provides parts invoice upon finalize.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 5 January 2023 10:10 AM
To: HanZC <hanzc@smemotor.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SKG1080U- ERGO OD

Dear Han,

Still pending for approval. Have send them a chaser,

Once approved will send you email.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: HanZC <hanzc@smemotor.com.sg>

Sent: Thursday, 5 January 2023 9:55 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: Re: SKG1080U- ERGO OD

Dear Veron,

Any updates on the above OD case?

Best Regards

Han ZC
SME MOTOR PTE LTD
1 Kaki Bukit Ave 6
Blk D, #02-15/16/17/18
AutoBay @ Kaki Bukit
Singapore 417883
Tel: 6747 6106 (6 lines)
Fax: 6744 2368

From: [Veron Chen \(LKKAuto\)](#)

Sent: Tuesday, January 3, 2023 12:35 PM

To: [HanZC](#) ; [SUR](#)

Subject: RE: SKG1080U- ERGO OD

Dear Han,

Still pending for approval.

Once approved will send you email.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: HanZC <hanzc@smemotor.com.sg>

Sent: Tuesday, 3 January 2023 12:27 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Subject: SKG1080U- ERGO OD

Dear Veron,

Kindly advise on the authorisation status for the above OD claim .

Vehicle has been surveyed on 29/12/22.

Best Regards

Han ZC
SME MOTOR PTE LTD
1 Kaki Bukit Ave 6
Blk D, #02-15/16/17/18
AutoBay @ Kaki Bukit
Singapore 417883
Tel: 6747 6106 (6 lines)
Fax: 6744 2368