

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Thursday, 9 March 2023 1:13 PM
To: claims@garage13.com.sg
Cc: Bryan Ang (LKKAuto); SUR
Subject: RE: SNH161K - OD CASE

Dear September,

As instructed by our client , please proceed to repair the **insured vehicle SNH 161K at repair cost not more than \$130,000.00 on Lump Sum basis or whichever lower, (Excess \$5,000/-).**

If there are any check items or supplementary items please inform our office’s Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>
Sent: Monday, February 20, 2023 1:28 PM
To: claims@garage13.com.sg
Cc: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: SMH161K - OD CASE

Dear September,

We still pending for our principle approval.

Best Regards,

Huey Yon | case handler
LKK Auto Consultants Pte.Ltd.
Phone: 6256-3561 Fax: 62564315 email: hueyyon@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

From: claims@garage13.com.sg <claims@garage13.com.sg>
Sent: Monday, February 20, 2023 1:16 PM
To: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>; Sherwin Beh (LKK Auto) <SherwinBeh@lkkauto.com>
Cc: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: SMH161K - OD CASE

Dear Person in charge,

May I know is there any update for this case ? As customer had been checking the status. I’d appreciate your early response.

Thank you.

Warmest Regards,

September Wang
Garage 13 Pte Ltd
T : +65 9091 0013
A : 8 Kaki Bukit Ave 4, #02-54/55 Premier @ Kaki Bukit, Singapore 415875

From: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>
Sent: Monday, January 30, 2023 1:12 PM
To: claims@garage13.com.sg; Sherwin Beh (LKK Auto) <SherwinBeh@lkkauto.com>
Cc: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: SMH161K - OD CASE

Dear September,

Thank you for your email,

Dear Sherwin,

Kindly expedite on investigation.

Best Regards,

Huey Yon | case handler
LKK Auto Consultants Pte.Ltd.
Phone: 6256-3561 Fax: 62564315 email: hueyyon@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

From: claims@garage13.com.sg <claims@garage13.com.sg>
Sent: Monday, 30 January 2023 12:55 PM
To: SUR <sur@lkkauto.com>
Subject: SMH161K - OD CASE

Dear Person in charge,

May I know how long will it takes for investigator to get back on this? As customer is checking and would like to know

Thank you.

Warmest Regards,

September Wang
Garage 13 Pte Ltd
T : +65 9091 0013
A : 8 Kaki Bukit Ave 4, #02-54/55 Premier @ Kaki Bukit, Singapore 415875