

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 9 March 2023 3:58 PM
To: claims@premiumauto.com.sg
Cc: SUR
Subject: RE: OWN DAMAGE CLAIM FOR SMK 8107 L DOA 18/12/2022
Attachments: SMK 8107L RESURVEY.pdf

Dear Sir/Madam,

Re-send.

Kindly proceed as attached with our surveyor marking.

Best Regards,

Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Thursday, March 9, 2023 3:56 PM
To: Claims <claims@premiumauto.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: OWN DAMAGE CLAIM FOR SMK 8107 L DOA 18/12/2022

Dear Sir/Madam,

Kindly proceed as attached with our surveyor marking.

Best Regards,

Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Xin Yu (LKK Auto) <xinyu@lkkauto.com>
Sent: Friday, December 30, 2022 10:42 AM
To: Claims <claims@premiumauto.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: OWN DAMAGE CLAIM FOR SMK 8107 L DOA 18/12/2022

Dear Siti/ Kee Siang,

As instructed by our client, please proceed to repair the insured vehicle **SMK 8107L (Excess \$800/-)**.

If there are any check items or supplementary items please inform our office’s Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair.

Thanks and Best Regards,
Xin Yu | Case Handler
LKK Auto Consultants Pte Ltd
phone: 6256-3561 | fax: 6256-4315 | email: xinyu@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Xin Yu (LKK Auto) <xinyu@lkkauto.com>
Sent: Thursday, December 29, 2022 9:09 AM
To: Claims <claims@premiumauto.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: OWN DAMAGE CLAIM FOR SMK 8107 L DOA 18/12/2022

Dear Siti,

Pending insurance approval.

Thanks and Warmest Regards,
Xin Yu | Case Handler
LKK Auto Consultants Pte Ltd

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, December 29, 2022 8:49 AM
To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; admin-d <admin-d@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OWN DAMAGE CLAIM FOR SMK 8107 L DOA 18/12/2022

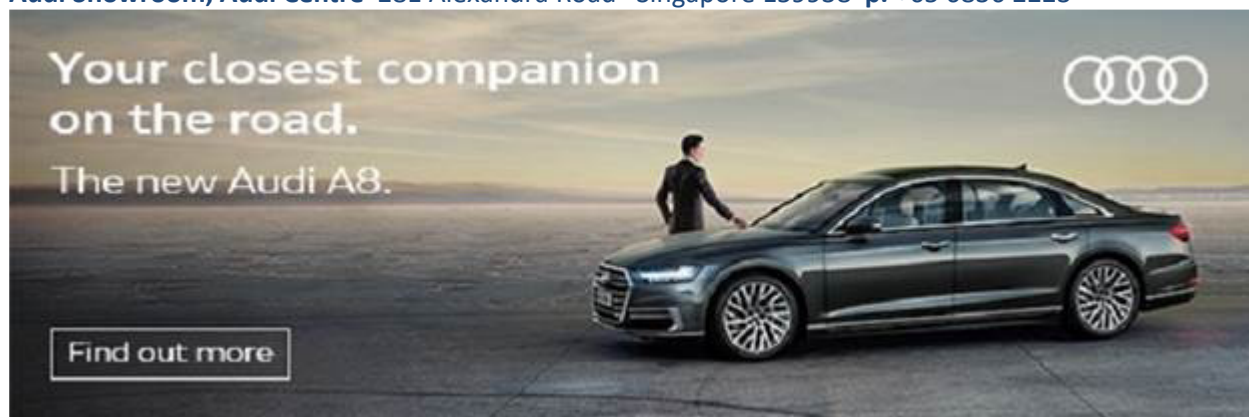
Good morning Yan/Sur,

Kindly advise on repair approval.

Thank you.

Best Regards,
Siti Muhaini
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736
e. claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 28 December 2022 9:42 AM
To: 'Meng Yan (LKK Auto)' <mengyan@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; 'admin-d' <admin-d@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OWN DAMAGE CLAIM FOR SMK 8107 L DOA 18/12/2022

Dear Yan/Sur,

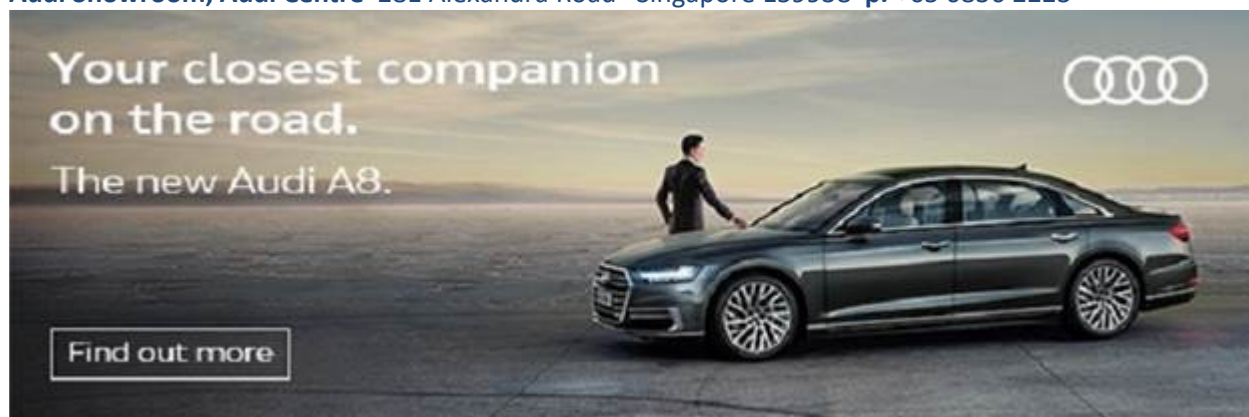
On behalf of Service Advisor: Tony Foong

Kindly advise on repair approval.

Thank you.

Best Regards,
Siti Muhaini
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
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From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 20 December 2022 2:22 PM
To: 'Meng Yan (LKK Auto)' <mengyan@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: CLAIMS@PREMIUMAUTO.COM.SG

Subject: RE: OWN DAMAGE CLAIM FOR SMK 8107 L DOA 18/12/2022

Dear Yan,

Attached above is the Estimate for your kind reference.

Thank you.

Best Regards,

En Qi Lim

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

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From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Monday, 19 December 2022 4:52 PM

To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: OWN DAMAGE CLAIM FOR SMK 8107 L DOA 18/12/2022

Dear George,

Noted with thanks.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Monday, 19 December 2022 2:43 PM

To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: OWN DAMAGE CLAIM FOR SMK 8107 L DOA 18/12/2022

Dear all,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Please arrange for car survey on 27/12/2022 @2Pm. 55 Ubi Rd 1 , S408699. Owner waiting.

Video footage is available and uploaded in GIA

Thank you.

Best regards,

George Wong

Claims advisor

· **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323 d. 66900293

e. Claims@premiumauto.com.sg w. www.audi.com.sg

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