



Our Ref : CV/GBH1026D/LP/TP

24th February 2023

Lonpac Insurance BHD
300 Beach Road
#17-04/07 The Concourse
Singapore 199555

Dear Sirs,

**RE: ACC INVLG VEHICLE GBH1026D & XD1119E AT SUNGEI TENGAH LARGE @ 500 OLD CHOA
CHU KANG ROAD ON 24/12/2022**

We are the authorized repair workshop for the owner of motor vehicle no.: **GBH1026D**, which was involved in the captioned accident with your insured vehicle **XD1119E**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the part responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of repair	\$ 3,240.00 (included GST)
2) LOR (\$120 X 7 Days)	\$ 898.80 (included GST)
3) LTA Search	\$ 2.00

(E&OE)	\$ 4,140.80
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We enclosed herewith the following documents to support the claims:-

- a) Final Repair Bill
- b) Rental Invoice
- c) LTA Search
- d) Letter of Authority

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

We look forward to your favorable reply in due course.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner / claimant.

Thank you

Yours faithfully


.....
Convince Engineering Pte Ltd
daphne@convinceauto.com.sg

CONVINCE ENGINEERING PTE LTD

29 First Lok Yang Road Singapore 629736
Tel: +65 6556 1131 Fax: +65 6553 1131 Email: convinceapl@convinceauto.com.sg

LETTER OF AUTHORISATION

I/We CONVINCE AUTO PTE. LTD. (Claimant), NRIC/ROC No. 200516575H
of 29 FIRST LOK YANG ROAD SINGAPORE 629736 (address),
owner of GBH1026D (vehicle no), hereby authorize **CONVINCE ENGINEERING PTE LTD** to act for
me with respect to my/our claims for Repair Cost and/or Rental and/or Loss of Use (claims) for my/our
vehicle no. GBH1026D that was damaged pursuant to the accident which occurred on
24/12/2022 (date). Along SUNGEI TENGAH LARGE @ 500 OLD CHOA CHU KANG ROAD
(location) involving vehicle no. XD1119E

I/We further authorize the workshop to settle my/our above claims in a manner that the deem fit & the
workshop is further authorized to receive payment further to settlement of my/our claims with payment
cheque/s being made in favour of the workshop. The workshop reserves the right to withdraw the claims
case, should there be indication that it is not advisable to proceed further.

In the event that my/our claims is not successful and/or withdrawn. I/We undertake to pay the workshop
for the repair cost and disbursement (eg. for courtesy car) in all circumstances. All compensation acquired
from this claim shall be solely managed by the workshop.

Date this _____ (day) of _____ (month) 20____ (year)



Signed by Claimant
(with chop if applicable)



LONPAC INSURANCE BHD

CLAIM NO : 22/22/23/VC05/026753
DATE : 20 JUNE 2023

DISCHARGE VOUCHER

I/We, CONVINCe AUTO PTE LTD confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of XD1119E the sum of Singapore Dollar One Thousand Eight Hundred Seventy Only (**\$1,870.00**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving GBH1026D and XD1119E on 24/12/2022 along/at SUNGEI TENGAH LARGE @ 500 OLD CHOACHU KANG ROAD.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ OR KIM PEOW CONTRACTORS (PRIVATE) LIMITED AND/OR GANAPATHI MEGARAJA**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "**CONVINCE ENGINEERING PTE LTD**".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



.....
Signature of vehicle owner/Date

.....
Name of vehicle owner /Date



TAX INVOICE

M/S: LONPAC INSURANCE BHD
300 Beach Road
#17-04/06 The Concourse
Singapore 199555

Tel: 6250 7388 Fax: 6296 2706

Attn: Motor Claim Department

GST Regn No.: 202103677N

Co.Regn No.: 202103677N

Invoice No.: S2302001

Date: 14/02/2023

Accident Date: 24/02/2022

Claim No.: TP Claim

Policy No.: 5112499167-03

Chassis No.: KDH2010226812

Year: 2018

Make & Model: Toyota Hiace 3.0DXA

Vehicle No.: GBH1026D

S/No	Description	Qty	Unit Price	Amount
1	Lumpsum Repair :- (Parts & Labour Inclusive)	1	\$ 3,000.00	\$ 3,000.00
TOTAL :				\$ 3,000.00
GST 8% :				\$ 240.00
Total Amount :				\$ 3,240.00

CONVINCE ENGINEERING PTE LTD

CONVINCE ENGINEERING PTE LTD

29 First Lok Yang Road Singapore 629736

Tel: +65 6556 1131 Fax: +65 6553 1131 Email: convinceapl@convinceauto.com.sg



M/S: Convince Auto Pte Ltd
c/o Lonpac Insurance Bhd
300 Beach Road
#17-04/06 The Concourse
Singapore 199555

Tel: 6250 7388 Fax: 6296 2706

Attn: MOTOR CLAIM DEPARTMENT

Vehicle Make & Model: Toyota Hiace

Vehicle No.: GBH1026D

Mileage:

TAX INVOICE

GST Regn No.: 200516575H

Co. Regn No.: 200516575H

Invoice No.: R2212001

Date: 31-Dec-22

Term: COD

No	Description	Qty	Unit	Unit Price	Amount
1	RENTAL CHARGES FOR GBE9008U (Toyota Hiace) PERIOD DATE : 24/12/2022 TO 31/12/2022	7	DAYS	\$ 120.00	\$ 840.00
				Sub Total :	\$ 840.00
				GST 7% :	\$ 58.80
				Total :	\$ 898.80

Overdue amount above 14 days are subject to a 1.5% monthly interest charge with a minimum charge of S\$10

CONVINCE AUTO PTE LTD

CONVINCE AUTO PTE LTD

29 First Lok Yang Road Singapore 629736

Tel: +65 6556 1131 Fax: +65 6553 1131 Email: convinceapl@convinceauto.com.sg

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

XD1119E

Date of Accident

24/12/2022



Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**

Period of Insurance **07/11/2022 - 06/11/2023**

Requested By **Daphne Lee (Convince Engine...**

Requested Date **24/12/2022 12:23**

Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

LONPAC INSURANCE BHD (SINGAPORE BRANCH)

GIRO AUTHORISATION FORM

Company Name:

CONVINCE ENGINEERING PTE LTD

Bank Account Details

Beneficiary Name:

CONVINCE ENGINEERING PTE LTD

Bank Name / Branch Name:

UOB LTD

Bank Account No.:

314-311-9198

Bank Code / Branch Code:

7375

Swift Code

UOVBSGSG

Email Address:

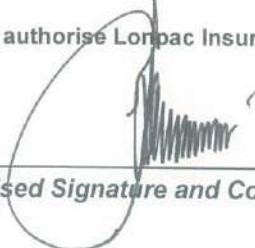
(For notification of payment details)

accounts@convinceauto.com.sg

Name/Designation/Telephone/Email of Contact person.:

Carol Kong / Accounts / 65561131 / accounts@convinceauto.com.sg

I hereby authorise Lompac Insurance Bhd to remit all payment directly to the above nominated account.



Authorised Signature and Company Stamp

Date:



Acknowledged by :

Name / Date:

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 22 June 2023 7:57 AM
To: 'ENG HUEY NI'
Cc: Admin A; MT_Claim_SG
Subject: RE: ORef: 22/22/23/VC05/026753 - Approval for TPD(DS) - Accident involving XD1119E(OI) & GBH1026D on 24.12.2022

Dear Sirs,

For an update, we have settled the matter at a global sum of **\$1,870.00(all-in)** with third party.

We will proceed to close and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Monday, June 5, 2023 11:36 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: ORef: 22/22/23/VC05/026753 - Approval for TPD(DS) - Accident involving XD1119E(OI) & GBH1026D on 24.12.2022

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Hi Hsiao Tong,

Please proceed as proposed.

For rental, please try negotiating at \$90 per day.

Total mandate is up to \$1,943.00 as proposed.

Thank you.

Best Regards

Eng Huey Ni
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9244 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, June 1, 2023 9:10 AM

To: ENG HUEY NI <hneng@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: [SEEK MANDATE] - TP Claim - GBH1026D & XD1119E (DOA: 24/12/2022) // Our Ref: 22/22/23/VC05/026753 ***
LKK REF: CC4/LPC22012889/Rpa3

Your ref: **22/22/23/VC05/026753**

Our ref : CC4/LPC22012889/Rpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING XD1119E(LONPAC) AND GBH1026D(TP) ON 24/12/2022

We refer to the above matter.

Third party reported that he driving on the left most lane heading to gantry to exit. Suddenly he felt an impact from his right. Our driver came from the right lane and hit his van.

Our insured driver reported that he was making a left turn. Third party squeezed on his left side to make a left turn and resulted the collision.

Third party has no video for this matter.

In view of conflicting version, we propose 50/50 and would like to seek your approval to offer repairer **“CONVINCE ENGINEERING PTE LTD”** at **\$1,943.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised	
1. Cost of Repair (with 8% GST)	\$ 5,295.65		\$ 3,240.00 (\$3,000.00 +8%GST)

2. Loss of Rental (7Days x \$120.00)(w/GST)	\$ 898.80		\$ 642.00 (6days x \$100.00)(+7%GST)
			\$ 3,882.00
		@ 50%	\$ 1,941.00
3. LTA/ GIA SEARCH FEE	\$ 2.00		\$ 2.00
Total	\$ 6,196.45		\$ 1,943.00

Surveyor recommended 4days for repair + 1PH + 1SUNDAY = 6DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 30/03/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Sunday, February 19, 2023 11:51 PM

To: ENG HUEY NI <hneng@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: TP Claim - GBH1026D & XD1119E (DOA: 24/12/2022) // Our Ref: 22/22/23/VC05/026753 *** LKK REF: CC4/LPC22012889/Rpa3

Dear Huey Ni,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ENG HUEY NI <hngeng@lonpac.com>

Sent: Wednesday, 28 December 2022 2:14 PM

To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: TP Claim - GBH1026D & XD1119E (DOA: 24/12/2022) // Our Ref: 22/22/23/VC05/026753

Lonpac External - Confidential

Hi Meng Yan,

We attach OI GIA.

Thanks

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Tuesday, 27 December 2022 10:19 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: TP Claim - GBH1026D & XD1119E (DOA: 24/12/2022)

Dear Gerald,

Thank you for the assignment.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 27 December 2022 8:30 AM

To: assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: TP Claim - GBH1026D & XD1119E (DOA: 24/12/2022)

Lonpac External - General

Our Ref: TBA

Dear Meng Yan,

FYNA. Insured yet to report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Daphne Lee <daphne@convinceauto.com.sg>
Sent: Tuesday, 27 December 2022 8:24 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: TP Claim - GBH1026D & XD1119E (DOA: 24/12/2022)

Dear Gerald,

Please arrange Steve Chen- LKK to survey our vehicle.

Thank you

Regards

Daphne Lee



Convince Engineering Pte Ltd
29 First Lok Yang Road
Singapore 629736

Tel: 6556 1131 | Fax: 6553 0802

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, December 27, 2022 07:55
To: daphne@convinceauto.com.sg
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: TP Claim - GBH1026D & XD1119E (DOA: 24/12/2022)

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Daphne,

Our insured has not lodged the accident.

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Jackson Quek -Appraisal
2	Nicholas Tey -Appraisal
3	Steve Chen - LKK
4	Lim Teow Guan - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Thevan Thomas- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
210	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Daphne Lee <daphne@convinceauto.com.sg>
Sent: Saturday, 24 December 2022 3:54 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Subject: TP Claim - GBH1026D & XD1119E (DOA: 24/12/2022)

Dear Sir / Madam,

Accident involving vehicle : GBH1026D & XD1119E on 24/12/2022.

We are assisting GBH1026D to make 3rd party claim against XD1119E.

Kindly direct us to officer-in-charge.

Please arrange survey the vehicle at :

Convince Engineering Pte Ltd
29 First Lok Yang Road
Singapore 629736

Thank you

Regards

Daphne Lee



Convince Engineering Pte Ltd
29 First Lok Yang Road
Singapore 629736

Tel: 6556 1131 | Fax: 6553 0802

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