Our Ref : SMQ3356K / TP#1876
Your Ref : SMS8804R / CC6/CTI22012888/Kpa3

WITHOUT PREJUDICE

Date : 12th May 2023

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

Attention: Motor Claims Department

ACCIDENT INVOLVING SMQ3356K & SMS8804R ON 20/12/2022
ALONG JUNCTION OF HOUGANG AVE 8 & AVE 10

We refer to the above captioned.

We are claiming the below followings:

- Cost of Repair (incl. of GST)	S$	2,700.00	
- Loss of Use	S$	400.00	($100.00 X 04 Days)
- LTA / GIA Search Fee	S$	2.00	
Grand Total	**S$**	**3,102.00**	

If you have any enquiries, please contact our representative, Mr Joseph at 6481-1522 or email joseph@ow.sg

All payment is to be issued direct to **Optima Werkz Pte Ltd**.

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD

Encl.

This is a computer generated printout and no signature is required.

TO WHOM IT MAY CONCERN

AUTHORIZATION TO ACT

I/We(owner) KINETIC ALLIANCE PTE LTD ('the third-party claimant') of (Address) 9 TAGORE LANE, #03-21 9@TAGORE S(787472) registered owner of (Vehicle Number) SMQ3356K hereby authorize ('the vehicle repairer workshop') **OPTIMA WERKZ PTE LTD** to act for me/us with respect of my/our claim for repair costs and /or rental and/or loss of use for my/our vehicle number SMQ3356K that was damaged pursuant to the accident which occurred on 20/12/2022 along JUNCTION OF HOUGANG AVE 8 & HOUGANG AVE 10 involving vehicle number SMS8804R.

I/We further authorize the workshop to settle my/our above-mentioned claim in a manner that they deem fit and the workshop is further authorized to receive full payment in the settlement of my/our claim with full cheque(s) payment being made in the favor of the workshop.

Dated this 20 day of DECEMBER year 2022.

KINETIC ALLIANCE PTE LTD Reg. No. 201613074E

Signature of Vehicle Registered Owner
Company's stamp (if applicable)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00280592200 Claim No : SNM22D209391/C02/SMS8804R/LEWLC

Claimant : KINETIC ALLIANCE PTE LTD

Amount : **S$2,942.00**
SINGAPORE DOLLARS TWO THOUSAND NINE HUNDRED FORTY TWO NLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMQ3356K
Insured Vehicle No. : SMS8804R

Date of Loss : 20/12/2022
Place of Accident : HOUGANG AVENUE 8 JUNCTION

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : CHEN RUIXIANG, ADMUND@SEK SENG LONG
Driver Name : ANDY GOH FONG YANG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S$	
(2) Cost of Repair/~~Excess~~	S$	2,700.00
(3) Loss of Use/~~Rental/Earning~~	S$	240.00
(4) ~~GIA/Police Reports/ Investigation Results~~/Search Fees	S$	2.00
(5) Medical Reports/Expenses	S$	
(6) Survey Fees/P.T. Fees/Towing	S$	
(7) Cost including Disbursement	S$	
TOTAL	**S$**	**2,942.00**

Claimant Name : Kinetic Alliance Pte Ltd NRIC No : 201613074E

Signature : Date : 19-05-2023

KINETIC ALLIANCE PTE LTD REG. NO. 201613074E

Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A, #01-05, Singapore 568047
Tel (+65) 6481 1522 Fax: (+65) 6481 1011
Co Reg & GST No: 201212455W

TAX INVOICE

To: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

Tel: 63896116
Fax: 62221033

INV NO.	: 322201787
INVOICE DATE	: 27/01/2023
REF	: TP#1876
VEH NO.	: SMQ3356K
MAKE	: HONDA
MODEL	: SHUTTLE HYBRID 1.5A
CURRENT MILEAGE:	
ADVISOR	: NGAI KAR KIT
TERMS	: COD
MECHANIC	:

#	DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
1	LUMP SUM REPAIRS AS RECOMMENDED BY SURVEYOR	1	AMT	SR	2,500.00	2,500.00

Remarks: DOA: 20/12/2022@09:30HRS
CLAIMANT: KINETIC ALLIANCE PTE LTD / LEE MAY MEI
TP VEHICLE: SMS8804R

Singapore Dollars: Two Thousand Seven Hundred Only

SUB TOTAL	**SGD**	**2,500.00**
GST 8.00%	**SGD**	**200.00**
TOTAL	**SGD**	**2,700.00**
OUTSTANDING	**SGD**	**2,700.00**

Tax Legend:
SR - Standard Rated ZR - Zero Rated OS - Out of Scope

Tax	**SR**
Amount	2,500.00

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs. I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
3) Goods sold are not refundable/returnable.
4) Original invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount

Opt for a more convenient and quicker way to pay via Bank Transfer or PayNow:
Beneficiary Name: Optima Werkz Pte Ltd
Beneficiary Bank Name: DBS Bank Ltd
Bank Account No.:0039441282
Swift Code: DBSSSGSG
OR
PayNow UEN: 201212455WDB1
Note: Please include your invoice number under the reference section

Customer Acknowledgement

*For **Optima Werkz Pte Ltd***

Customer Name and Signature

Authorised Signature

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SMS8804R

Date of Accident

20/12/2022

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance	**China Taiping Insurance (Sing...**
Period of Insurance	**16/12/2022 - 15/12/2023**
Requested By	**Joseph (OPTIMA WERKZ PTE L...**
Requested Date	**20/12/2022 12:53**

Payment details
Request Amount: **S$1.87**
GST Amount: **S$0.13**
Total Amount Due (GST Inclusive): **S$2**

General Insurance Association
Records Management Centre
GST Registration No: **M400017735**

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Tuesday, 21 February 2023 2:37 PM
To: andyandees1989@gmail.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SMS8804R (CHINA TAIPING) AND SMQ3356K AT/ALONG HOUGANG AVENUE 8 JUNCTION ON 20/12/2022

Our Ref: CC6/CTI22012888/Kya3

Insured Name : Chen Ruixiang, Admund@Sek Seng Long
Insured Driver : Andy Goh Fong Yang

Dear Sir/Madam,

ACCIDENT INVOLVING SMS8804R (CHINA TAIPING) AND SMQ3356K AT/ALONG HOUGANG AVENUE 8 JUNCTION ON 20/12/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **SMQ3356K** against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,
Ezlyna Eng | Case Handler
LKK Auto Consultants Pte Ltd
phone: 6841-6051 | email: Ezlyna@lkkauto.com |
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

EzLyna (LKKAuto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Wednesday, 17 May 2023 4:56 PM
To: EzLyna (LKKAuto)
Cc: Admin A
Subject: RE: {SEEK MANDATE} / OUR REF: SNM22D209391/C02/SMS8804R/LEWLC & YOUR REF: CC6/CTI22012888/pa3, SMQ3356K, D.O.A. 20/12/2022 - TPP DIRECT SETTLEMENT

Hi Ezlyna

Pls proceed:

1. Cost of Repair	$ 2,700.00 (L/Sum) w/GST
2. Loss of Use	$ 240.00 (4 days x $60)
3. LTA Search fee	$ 2.00
Total	**$2,942.00**

Regards,

Jenny Lew
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: EzLyna (LKKAuto) <ezlyna@lkkauto.com>
Sent: Thursday, May 11, 2023 11:51 AM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE:{SEEK MANDATE} / OUR REF: SNM22D209391/C02/SMS8804R/LEWLC & YOUR REF: CC6/CTI22012888/pa3, SMQ3356K, D.O.A. 20/12/2022 - TPP DIRECT SETTLEMENT

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Your Ref: SNM22D209391/C02/SMS8804R/LEWLC
Our Ref: CC6/CTI22012888/pa3

Dear Jenny,

ACCIDENT INVOLVING SMS8804R (CHINA TAIPING) AND SMQ3356K (TP) ON 20/12/2022

We refer to the above matter.

It is an accident under BOLA 27. OI rear ended TP. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Optima Werkz Pte Ltd" at $2,942.00 (all-in).

The summary is as follows: -

	Amount Claimed	**Amount Revised**
1. Cost of Repair	$ 5,027.28	$ 2,700.00 (L/Sum) w/GST
2. Loss of Use (4 days x $100)	$ 400.00	$ 240.00 (4 days x $60)
3. LTA Search fee	$ 2.00	$ 2.00
Total	$ 5,429.28	**$2,942.00**

Surveyor recommended 4 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 02/05/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Thank you.

*I am working from home till 12.05.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,
Ezlyna Eng | Case Handler
LKK Auto Consultants Pte Ltd
phone: 6841-6051 | email: Ezlyna@lkkauto.com |
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Sunday, January 29, 2023 1:30 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM22D209391/C02/SMS8804R/LEWLC & YOUR REF: CC6/CTI22012888/pa3, SMQ3356K, D.O.A. 20/12/2022 - TPP DIRECT SETTLEMENT

Dear Sir / Madam,

We refer to the above matter.

Please advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Thursday, January 5, 2023 4:18 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM22D209391/C02/SMS8804R/LEWLC & YOUR REF: CC6/CTI22012888/pa3, SMQ3356K, D.O.A. 20/12/2022 - TPP DIRECT SETTLEMENT

Hi Mei Kwan,

Our insured yet to lodge report.
Thank you.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 5 January 2023 4:10 pm
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>
Subject: RE: OUR REF: SNM22D209391/C02/SMS8804R/LEWLC & YOUR REF: CC6/CTI22012888/pa3, SMQ3356K, D.O.A. 20/12/2022 - TPP DIRECT SETTLEMENT

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Dear Sir / Madam,

We refer to the above matter.

Please advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366 0055 | email: MeiKwan@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Friday, 30 December 2022 3:14 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>
Subject: OUR REF: SNM22D209391/C02/SMS8804R/LEWLC & YOUR REF: CC6/CTI22012888/pa3, SMQ3356K, D.O.A. 20/12/2022 - TPP DIRECT SETTLEMENT

Hi LKK

OI has not reported the accident. Attached herewith our letter of even date to insured.

Please follow up with insured for accident reporting and keep us updated.

Regards
Cecilia Lee
On behalf of Jenny Lew

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, 30 December 2022 1:02 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMS8804R (OI : CTI - TBA) and SMQ3356K (TP : LKK REF - CC6/CTI22012888/pa3) on 20/12/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Optima Werkz Pte Ltd - Ang Mo Kio and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Accident scene photos

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)