

EzLyna (LKKAuto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Wednesday, 17 May 2023 4:56 PM
To: EzLyna (LKKAuto)
Cc: Admin A
Subject: RE: {SEEK MANDATE} / OUR REF: SNM22D209391/C02/SMS8804R/LEWLC & YOUR REF: CC6/CTI22012888/pa3, SMQ3356K, D.O.A. 20/12/2022 - TPP DIRECT SETTLEMENT

Hi Ezlyna

Pls proceed:

1. Cost of Repair	\$ 2,700.00 (L/Sum) w/GST
2. Loss of Use	\$ 240.00 (4 days x \$60)
3. LTA Search fee	\$ 2.00
Total	<u>\$2,942.00</u>

Regards,

Jenny Lew
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: EzLyna (LKKAuto) <ezlyna@lkkauto.com>
Sent: Thursday, May 11, 2023 11:51 AM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE:{SEEK MANDATE} / OUR REF: SNM22D209391/C02/SMS8804R/LEWLC & YOUR REF: CC6/CTI22012888/pa3, SMQ3356K, D.O.A. 20/12/2022 - TPP DIRECT SETTLEMENT

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Your Ref: SNM22D209391/C02/SMS8804R/LEWLC
Our Ref: CC6/CTI22012888/pa3

Dear Jenny,

ACCIDENT INVOLVING SMS8804R (CHINA TAIPING) AND SMQ3356K (TP) ON 20/12/2022

We refer to the above matter.

It is an accident under BOLA 27. OI rear ended TP. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Optima Werkz Pte Ltd" at \$2,942.00 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 5,027.28	\$ 2,700.00 (L/Sum) w/GST
2. Loss of Use (4 days x \$100)	\$ 400.00	\$ 240.00 (4 days x \$60)
3. LTA Search fee	\$ 2.00	\$ 2.00
Total	\$ 5,429.28	\$2,942.00

Surveyor recommended 4 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 02/05/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Thank you.

*I am working from home till 12.05.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Sunday, January 29, 2023 1:30 PM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM22D209391/C02/SMS8804R/LEWLC & YOUR REF: CC6/CTI22012888/pa3, SMQ3356K, D.O.A. 20/12/2022 - TPP DIRECT SETTLEMENT

Dear Sir / Madam,

We refer to the above matter.

Please advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Thursday, January 5, 2023 4:18 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>;

Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM22D209391/C02/SMS8804R/LEWLC & YOUR REF: CC6/CTI22012888/pa3, SMQ3356K, D.O.A. 20/12/2022 - TPP DIRECT SETTLEMENT

Hi Mei Kwan,

Our insured yet to lodge report.

Thank you.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 5 January 2023 4:10 pm

To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>;

Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Subject: RE: OUR REF: SNM22D209391/C02/SMS8804R/LEWLC & YOUR REF: CC6/CTI22012888/pa3, SMQ3356K, D.O.A. 20/12/2022 - TPP DIRECT SETTLEMENT

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Dear Sir / Madam,

We refer to the above matter.

Please advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Friday, 30 December 2022 3:14 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Subject: OUR REF: SNM22D209391/C02/SMS8804R/LEWLC & YOUR REF: CC6/CTI22012888/pa3, SMQ3356K, D.O.A. 20/12/2022 - TPP DIRECT SETTLEMENT

Hi LKK

OI has not reported the accident. Attached herewith our letter of even date to insured.

Please follow up with insured for accident reporting and keep us updated.

Regards

Cecilia Lee

On behalf of Jenny Lew

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, 30 December 2022 1:02 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SMS8804R (OI : CTI - TBA) and SMQ3356K (TP : LKK REF - CC6/CTI22012888/pa3) on 20/12/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Optima Werkz Pte Ltd - Ang Mo Kio and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Accident scene photos

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)