


Borneo Motors

Borneo Motors (Singapore) Pte Ltd
 Inchcape Bodycare Centre
 Level 4, Inchcape Centre
 2 Pandan Crescent
 Singapore 128462
 Tel: +65 6631 1855/1500
 Fax: +65 6872 7260
www.borneomotors.com.sg

Our Ref: BMS2023/07/PD0794/DS (MY)

Your Ref: CC4/LPC22012886/pa3

18/07/2023

BY HAND (INS COPY)

M/S.LONPAC INSURANCE BERHAD C/O LKK AUTO CONSULTANTS PTE LTD

Attn : Officer In-Charge

Dept : Motor Claims

RE : ACCIDENT INVOLVING SNH5684K AND GBD6804M ON 24/12/2022

Dear Officer,

We refer to the above captioned.

The accident was caused by the negligence of your insured and as a result, our client has incurred the following losses:

A. Repair Cost - \$2,226.20	B. LTA Search - \$2.00
C. Excess -	D. Loss of Use -
E. Rental - \$429.75(\$85.95x5days)	F. Others - \$250.00(Loss of Income)
G. Medical Claims -	Total Claim - \$2,907.95
H. -Undertake By Claimant <input type="checkbox"/>	

We would appreciate if you could revert to us with an offer to settlement within **8 working weeks** as required under NIMA Protocol.

Enclosed are the following documents for your kind perusal:

- | | |
|----------------------------------|---------------------------------|
| (✓) Original Tax Invoice | (X) Discharge Voucher |
| (✓) Car Rental Invoice/Agreement | (X) Original Photograph X _____ |
| (✓) GIAS/Police Report/s | (X) Original/Photocopy Survey |
| (✓) Certificate of Insurance | (✓) LTA Search Fees |
| (✓) Letter of Authority | (X) Medical Receipt |

*Cheque is to be made payable to **BORNEO MOTORS (SINGAPORE) PTE LTD** & mail it to, Inchcape Bodycare Centre Level 4, Inchcape Centre, 2 Pandan Crescent, Singapore 128462, Attn: TPR Department*

Yours faithfully,

TPR Team

Claims Service Department

F:68727260 E: claimstatusenquiry@borneomotors.com.sg

(As this is a computer generated letter, no signature is required.)



Borneo Motors

Inchcape

Co. Reg No. : 196700086Z
GST Reg No. : MR-8500000-9
No. 2 PANDAN CRESCENT
SINGAPORE 128462, Tel no.: 6631 1188



TOYOTA


PRO-FORMA INVOICE

Account Details	Account No.	Customer Details
Lonpac Insurance Berhad 100 Beach Road #19-00 Shaw Tower Singapore 189702 Attn: Ms Lily Koh/Mr Chia	S1000007 / ICLPI1	M/S Grab Rentals Pte Ltd 3 Media Close #01-03/06 Singapore 138498 Work: 65703925
	Document No. 0	
	Document Date 11/07/2023	

Year	Model	Variant	Reg. Date	Reg. No.	Kilometers	Wip No.	Order No. / Remarks
2022	NHP170R	MWXNB H2	09/11/2022	SNH5684K	28504	19323	75/OD/SNH5684K

Chassis No.	Engine No.	Terms	SA / Counter	Vehicle In	Collected On
JTDZZ9H380L001119	1NZ9410038	60	Ng Mei Yen	05/06/2023 12.04	05/07/2023 14.57

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
1	S	BP-SUBLET CHECK WIRING AND CONDUCT LEAK TEST	0742			198.00
2	S	BP-SUBLET TO RESET ECU AND REPROGRAMME	0742			198.00
3	S	BP-SUBLET REPL ACC AFF AREA	0742			792.00
		STRAIGHTEN & PANEL BEAT ACC AFF AREA				
4	S	BP-SUBLET RESPRAY ACC AFF AREA	0742			656.00
5	Z	BP-GRAB-DS SUNDRIES - FLASH ARRIVE: DD/MM/YY 0000HR				
		TP VEH NO.:GBD6804M ACC DATE:24/12/22				
		DRIVE IN:05/06/23				
		DATE-IN: DATE SURVEY:05/06/23				
		NO OF REPAIR DAYS:3 DAY				
		BY:RASUL LKK				
6	1	T81130-52M90 UNIT ASSY, HEADLAMP,	1.00	217.30		217.30

For & on behalf of	Customer's Signature	Charge Summary	Total
Borneo Motors (Singapore) Pte Ltd			2,061.30
	Please acknowledge receipt of vehicle	Parts 217.30	GST 8.00% 164.90
		Labour 0.00	
		Sublet 1,844.00	
		Lubrication/Fluid 0.00	
		Others 0.00	
		Less	0.00
		Amount Due	2,226.20

Customer Copy

Renter Details

Name Tan Sei Yen
NRIC
Driver's License
Address
Date of Birth
Telephone Number
Mobile Number

Vehicle Description

Vehicle Number SNH5684K
Make & Model Toyota Sienta

Rental Period

Rental Agreement 142757
Rental Agreement Start Date 11 Nov 2022
Minimum Rental Period End Date 8 Nov 2024
Minimum Rental Period (days) 728

Rental Charges

Package Name toyotasientahybrid_bn_Apr22offer_24M_85.95_120412_grb
Promotional Rental Rates (without GST) S\$80.33 / daily
GST amount S\$5.62
Promotional Rental Rates (with 7% GST) S\$85.95 / daily
Open Contract Rental Rates Please see note below**
Deposit Collected S\$1,000.00 (as at 11 Nov 2022)
Package notes toyotasientahybrid_bn_Apr22offer_24M_85.95_120412_grb

**Note: in the case of re-contracting, the above mentioned Promotional Rental Rates will take effect only from the day after the start date of this Agreement.*

***Promotional Rental Rates applicable till end of Minimum Rental Period, Lessor reserves the right to increase Rental Rates thereafter to a Rate which it deems appropriate, and may do so on more than one occasion. Before any Rental Rate increment is implemented, Lessor will provide the Renter with 10 business days' notice through the relevant communication channels, including (but not limited to) SMS and/or messages through the Grab Driver App.*

Add-Ons (Other Charges) are listed on separate pages


Terms and Conditions

I, the Renter, agree that the Lessor may collect, use & disclose my personal data, as provided in this Schedule &/or pursuant to the Agreement from time to time, including my vehicle location information (through various channels and methods such as through the use of telematics technology), for the following purposes in accordance with the Personal Data Protection Act 2012 & the Lessor's group Privacy Policy (available at www.grab.com/sg/privacy/):

- (a) administration of the vehicle rental under the Agreement;
- (b) to ensure that the rented vehicle is maintained appropriately and serviced in a timely fashion;
- (c) to improve and enhance the products and services of the Grab group;
- (d) to administer the driver-partner relationship between the Grab group and myself;
- (e) for internal tracking, analysis and administrative purposes;
- (f) to communicate with me;
- (g) for the Lessor to comply with its obligations under agreements with the owner/lender in relation to the Vehicle (including disclosure of personal data to the owner/lender);
- (h) for debt recovery purposes in the event that I am in default of my payment obligations (including provision of my personal data to debt recovery agency/ies for inclusion on a negative listing);
- (i) where I have applied for finance-related or insurance services from Grab group or its partners, to process my application and assess my suitability for the service I requested;
- (j) for the Lessor to comply with its obligations under law; and
- (k) to investigate and process any insurance claims relating to the vehicle rented by me.

Schedule

The Renter has read, understood & agrees with all terms & conditions of this Agreement.



Renter's Signature/Stamp

Date:

Signature not required if re-contracted online with email acknowledgement

Authorised Signatory/Stamp

Grab Rentals Pte Ltd

Date:

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Actual Driver
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date of Submission	26/12/2022 14:00 (SGT)
Reported by	Driver
Date of Accident	24/12/2022 10:55 (SGT)
Exact Location of Accident	68 Geylang Bahru, Singapore 330068
Additional Location Information	-
Country/State of Loss	Singapore

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SNH5684K
INSURED/POLICYHOLDER	
Is company?	Yes
Name Of Registered Owner	GRAB RENTALS PTE LTD
Company Reg No	2XXXXX200G
Email Address	gr.sg.accident@grab.com
Mobile Phone No	(Phone) +65-85007698
Alternative Phone No	(Office) +65-66550005

VEHICLE PARTICULARS

Manufacturer	Toyota
Model	Sienta
Variant	-
Exact purpose for which vehicle was being used at time of accident	Private hire
Are you claiming under your own insurance policy for repair to your vehicle?	No - Claiming third party
Vehicle Category	Private hire
Transmission	Auto
CC	1496

INSURANCE COMPANY

Name of Insurance Company	India International Insurance Pte Ltd
Policy Number / Cover Note Number	D21MFL0000447_01

DRIVER

Name of Driver	TAN SEI YEN
NRIC No	SXXXX192G
Date Of Birth	06/11/1986
Occupation	Outdoor

Date Of Driving Pass	07/12/2010
Driving experience	12 YEARS
Gender	Female
Mobile Number	(Phone) +65-85007698
Alt. Phone Number	-
Email Address	gr.sg.accident@grab.com
Address	BLK 162A RIVERVALE CRESCENT #12-204
Address complement	-
Postcode	541162
Is the driver the policyholder?	No
If No, Relationship of the Driver with the Insured	Hirer
Does Driver Own Other Vehicles?	No
Vehicle Registration Number of Other Vehicle Owned by Driver	-
Insurance Company of Other Vehicle Owned by Driver	-

GENERAL INFORMATION OF THE ACCIDENT

Type of Accident	Side Swipe
Weather Conditions	Clear
Road Surface	Dry

OTHER INFORMATION

Was any foreign vehicle involved in the accident?	No
Number of vehicles involved in the accident	2
Was anybody injured in the Accident?	No
Was any injured conveyed to hospital by ambulance?	-
Was any other vehicle or property damaged?	Yes
Number of Passengers (Including Driver)	1
Has the driver been approached by unknown person(s) soliciting/offering accident claims assistance?	No
Translator's name	-
Translator's ID	-
Translator's phone number	-
Translator's email	-
Original language used in the statement	-

DETAILS OF POLICE ACTION

Was the accident reported to the police?	No
Was notice of intended Prosecution given?	No
If yes, against whom?	-

CIRCUMSTANCES OF ACCIDENT

ON 24/12/2022 AT AROUND 1055HRS, I WAS DRIVING VEHICLE A (SNH5684K) IN A CARPARK AT BLOCK 68 GEYLANG BAHRU. I STOPPED VEHICLE A AS I SAW VEHICLE B (GBD6804M) WANTED TO REVERSE INTO A PARKING LOT BUT AS VEHICLE A WAS STATIONARY, VEHICLE B REVERSED AND GRAZED AGAINST THE FRONT RIGHT PORTION OF VEHICLE A.

NOBODY WAS INJURED AND NO OTHER VEHICLES INVOLVED.

ATTACHMENT(S)

Are accident photos available for attachment?	Yes
Was there any video captured by Car Camera?	No

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBD6804M
Vehicle Manufacturer	Nissan
Vehicle Model	Nv200
Vehicle Variant	-
Vehicle Colour	-

Vehicle Category	Commercial vehicle
Name of Driver	SHANMUGA SUNDARAM ILANGOVAN
NRIC No	SXXXX783A
Contact Number	(Phone) +65-90276203
Address	-
Address complement	-
Postcode	-
Insurance Company Name	-
Nature Of Damage	-
Details of property damaged in accident	-
No. Of Passenger (Including Driver)	1

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**
I understand, acknowledge, agree and consent that :
(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' law yers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
(i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
(ii) investigating the accident and/or my claims;
(iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
(iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
(v) complying with applicable law in administering, processing, handling and/or dealing with my claims.
(collectively the "Purposes")
(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' law yers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their law yers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.



**FLASH ACCIDENT
REPORTING OFFICER**
FRO SUFIYAN



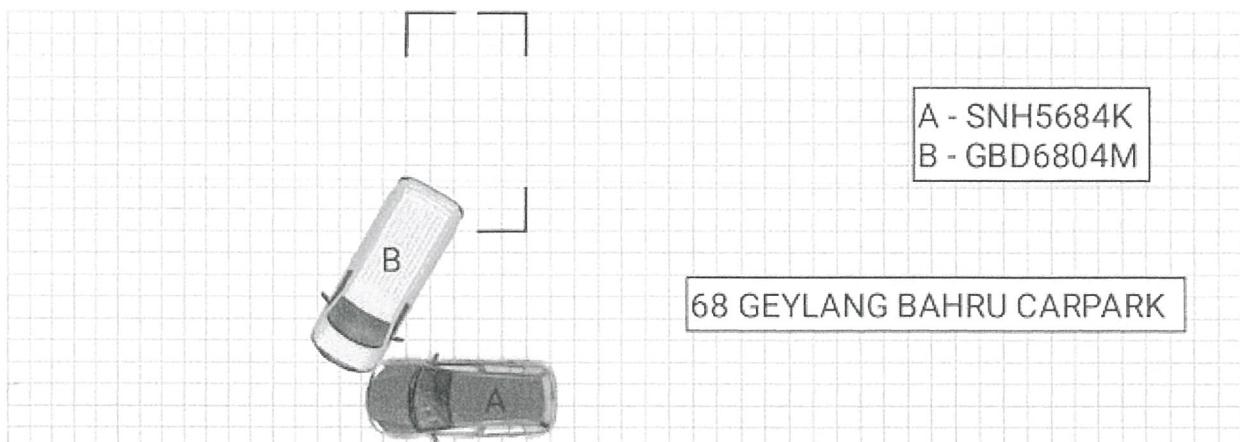
Policyholder's Signature / Date & Time

Driver's Signature (If driver is not the policyholder) / Date & Time

24/12/2022 1720HRS

Witnessed by Reporting Centre Personnel

Sketch Plan



Describe Circumstances of the Accident

ON 24/12/2022 AT AROUND 1055HRS, I WAS DRIVING VEHICLE A (SNH5684K) IN A CARPARK AT BLOCK 68 GEYLANG BAHRU. I STOPPED VEHICLE A AS I SAW VEHICLE B (GBD6804M) WANTED TO REVERSE INTO A PARKING LOT BUT AS VEHICLE A WAS STATIONARY, VEHICLE B REVERSED AND GRAZED AGAINST THE FRONT RIGHT PORTION OF VEHICLE A.

NOBODY WAS INJURED AND NO OTHER VEHICLES INVOLVED.

Declaration

I/We declare the foregoing particulars are true in every respect.



FLASH ACCIDENT
REPORTING OFFICER

FRO SUFIYAN



Policyholder's Signature / Date &
Time

Driver's Signature (If driver is not the policyholder) / Date
& Time

24/12/2022 1720HRS

Witnessed by Reporting Centre
Personnel

LETTER OF AUTHORITY

ACCIDENT INVOLVING SNH 5684K and G8D6804M on 24/12/22 along
Own vehicle's number Other vehicle's number Date of accident
68 Geylang Bahru
Accident location

BY THE LETTER OF AUTHORITY, I/we, **GRAB RENTALS PTE LTD**

Name of Policy Holder & (IC/Passport/Company Registration) number

of **6 BATTERY ROAD #38-04 SINGAPORE 049909**

Address of Policy Holder

owner of Vehicle Registration No. SNH 5684K hereby appoint **BORNEO MOTORS (SINGAPORE) PTE LTD** (hereinafter refers to **BMS**), a company incorporated in Singapore and having its registered office at **NO 2 PANDAN CRESCENT SINGAPORE 128462** to do all or any of the following:

1. To submit, resolve and make any claims (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or **alternatively** under Insurance Policy number P21MPA 000499 taken up by *me/us and pay the compulsory excess in respect of the cost of repairs suffered by *me/us arising from the Accident (loss and damage).
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favors of **BORNEO MOTORS (SINGAPORE) PTE LTD** and give a valid receipt and discharge, therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally, do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that the letter of authority hereby conferred shall remain irrevocable.

*I/We further confirm that the acceptance by **BMS** of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this on 5
of the month June Year 20 23.

Signed & Delivered By:

Witness By:

(To be sign by the policy holder only)

****Please stamp the company chop for vehicle registered under a company's name**

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

GBD6804M

Date of Accident

24/12/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**Period of Insurance **24/03/2022 - 23/03/2023**Requested By **Suraidah Binte Saidi (Borneo ...**Requested Date **27/12/2022 10:48**

Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**