

Veron Chen (LKKAUTO)

From: Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>
Sent: Friday, 30 December 2022 10:57 AM
To: Veron Chen (LKKAUTO)
Cc: Teo, Grace; Meng Yan (LKK Auto); assignments; SUR
Subject: RE: LKK(29/12) \ CMTD2204738/SYH | SKM1258T (22/12/22) - OD CLAIM

Dear Veron,

Please proceed authorize repair excluded the damaged parts for the accident on 14/10/2022.

Excess waived.

Best Regards
Hwang Shiang Yi
Claims Division
D: 6329 5205 | T: 6461 6555



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Friday, December 30, 2022 9:39 AM
To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; Teo, Grace <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>
Subject: RE: LKK(29/12) \ CMTD2204738/SYH | SKM1258T (22/12/22) - OD CLAIM

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Dear Shiang Yi,

Enclosed preliminary revised of vehicle SKM 1258T
Date of survey: 29/12/2022
Number of days (estimated) : 4 days

Vehicle repair on part by part as there no 2nd hand parts available.

We have Not authorise repair.

Kindly let us have your approval and provides policy excess.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Tuesday, 27 December 2022 2:28 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>

Subject: RE: LKK(29/12) \ CMTD2204738/SYH | SKM1258T (22/12/22) - OD CLAIM

Dear Grace,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer arrange survey on 29.12.2022.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Tuesday, 27 December 2022 2:06 PM

To: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>; admin-d <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>

Cc: Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>

Subject: LKK(29/12) \ CMTD2204738/SYH | SKM1258T (22/12/22) - OD CLAIM

Our Reference: CMTD2204738/SYH

Your Reference: SKM1258T

Dear Zila,

We acknowledged receipt of your claim documents and have arranged **LKK Auto** to conduct the survey.

Please be informed that **Ms. Hwang Shiang Yi** is the handler of this case who can be contacted at 63295 205/
shiangyi.hwang@sompo.com.sg

Hi **LKK Auto**,

Please arrange the named surveyors to conduct the motor survey for **SKM1258T** on **Own Damage** basis.

Please revert with your preliminary report upon completion of survey to my colleague, **Ms. Shiang Yi** for Authorisation.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>

Sent: Tuesday, December 27, 2022 1:49 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: Teo, Grace <grace.teo@sompo.com.sg>; Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>

Subject: SKM1258T - OD CLAIM

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Hi Claims Dept,

Kindly arrange for survey.

Note: Owner will send vehicle Thur 29/12/2022 bet 11-2pm .

Note: Vehicle will be @ ALM AMK Autopoint Workshop.

Thanks.

Regards

Zila

Ah Lim Motor (AMK)

10 Ang Mo Kio Ind Pk 2A

#01-09 AMK AUTOPOINT

S568047

TEL: 64831244 Fax: 64836170

