

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Friday, 30 December 2022 12:09 PM
To: SUR; Zila - Ah Lim Motor Co (AMK) (zila@ahlimmotor.com.sg)
Cc: KEE MUI HONG
Subject: RE: LKK(29/12) \ CMTD2204738/SYH | SKM1258T (22/12/22) - OD CLAIM

Dear Zila,

As instructed by our client , please proceed to repair the **insured vehicle SKM 1258T. (Excess waived)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Please provides parts invoice upon finalize

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Tuesday, 27 December 2022 2:06 PM

To: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>; admin-d <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>

Cc: Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>

Subject: LKK(29/12) \ CMTD2204738/SYH | SKM1258T (22/12/22) - OD CLAIM

Our Reference: CMTD2204738/SYH

Your Reference: SKM1258T

Dear Zila,

We acknowledged receipt of your claim documents and have arranged **LKK Auto** to conduct the survey.

Please be informed that **Ms. Hwang Shiang Yi** is the handler of this case who can be contacted at 63295 205/
shiangyi.hwang@sompo.com.sg

Hi LKK Auto,

Please arrange the named surveyors to conduct the motor survey for SKM1258T on Own Damage basis.

Please revert with your preliminary report upon completion of survey to my colleague, Ms. Shiang Yi for Authorisation.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

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From: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>

Sent: Tuesday, December 27, 2022 1:49 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: Teo, Grace <grace.teo@sompo.com.sg>; Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>

Subject: SKM1258T - OD CLAIM

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Hi Claims Dept,

Kindly arrange for survey.

Note: Owner will send vehicle Thur 29/12/2022 bet 11-2pm .

Note: Vehicle will be @ ALM AMK Autopoint Workshop.

Thanks.

Regards

Zila
Ah Lim Motor (AMK)
10 Ang Mo Kio Ind Pk 2A
#01-09 AMK AUTOPOINT
S568047
TEL: 64831244 Fax: 64836170