

# FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

Date : 17.01.2023

AIG Asia Pacific Insurance Pte Ltd

Chartis Building

78 Shenton Way #07-16

Singapore 079120

Attn: Motor Claim Department

Dear Sir/Madam,

## ACCIDENT INVOLVING VEHICLES : SLF 1722U / SFQ 8303M ON 13.11.2022

We are the authorized repair workshop for the owner of motor vehicle no: **SLF 1722U** , which was involved in the captioned accident with your insured vehicle no: **SFQ 8303M** . The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 4,320.00
2) Loss of Rental	\$ 1,080.00
3) GIA Search Fee	\$ 2.00
	<u>\$ 5,402.00</u>

We enclosed herewith the following documents to support the claims:

- |                                  |                                    |
|----------------------------------|------------------------------------|
| a) Final Repair Invoice          | b) Car Rental Invoice / Agreement  |
| c) GIA Search Result             | d) Letter of Authorisation, etc... |
| e) GIA Report                    | f) Police Report                   |
| g) I/C & Driving Licence         | h) Insurance Certificate           |
| i) Vehicle Registration Log Card |                                    |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)  
For FASTECH AUTO PTE LTD



**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)**

I, LOO HAN KWANG ("the third party claimant")  
of BLK 554 PASIR RIS STREET 51 #10-129 SINGAPORE 510554 (address),  
owner of SLF 17224 (vehicle no.) hereby authorize  
FASTECH AUTO PTE LTD  
("the workshop") to act for me with respect to my claim for repair costs and/or  
rental and/or loss of use ("claim") for my vehicle no. SLF 17224 that was  
damaged pursuant to the accident which occurred on 13.11.2022 (date) along  
Towards Upper Changi Road North (location)  
involving vehicle no/s SFQ 8303M ("the accident").

I further authorize the workshop to settle the above mentioned claim in a  
manner that they deem fit and the workshop is further authorized to receive  
payment further to settlement of my claim with payment cheque/s being made in  
favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my  
behalf is on a without prejudice and without admission of liability basis insofar  
as the driver/owner/insurers of the other vehicle/s is concerned.

Date this 24 day of 12 (month) 20 22 (year)

Signed by "the third party claimant"



Signed by "the workshop"

\*\*\* This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **FASTECH AUTO PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,160.00** (Repair Cost), **S\$300.00** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SLF1722U** that was damaged pursuant to the accident which occurred on **13/11/2022** (date) along (location) **TPE FILTER ROAD BEFORE EXIT TO UPPER CHANGI ROAD NORTH** involving vehicle no/s **SFQ8303M**. This is pursuant to the inspection conducted on **27/12/2022** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **LOO HAN KWANG** (the third party claimant") of vehicle no. **SLF1722U** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLF1722U** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 28 (day) of July (month) 20 22 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

## TAX INVOICE

### **FASTECH AUTO PTE LTD**

**1 Kaki Bukit Ave 6 #01-48 Autobay**

**Singapore 417883**

**Tel No: 67452063 / 67467158 Fax No: 67458520**

**Tax Reg No: 200006262D**

AIG Asia Pacific Insurance Pte Ltd

Chartis Building

78 Shenton Way #07-16

Singapore 079120

Attn : Motor Claim Department

Tax Invoice : 23310

Date : 16.01.2023

Vehicle No : SLF 1722U

Make/Model : HONDA VEZEL

Chassis/Eng# :

Accident Date : 13.11.2022

Claim No :

Reference : 1222 -23310

Policy No :

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	Amount
To proceed on lump sum repair	S\$ 4000.00

E. & O. E.

Total : S\$ 4000.00

GST @ 8% : S\$ 320.00

*Amount Due* : **S\$ 4320.00**

  
for FASTECH AUTO PTE LTD

No. 22953

Name <b>LOO HAN KWANG</b>			REG. No. <b>STC 4111C</b>		MAKE MODEL:								
ADDRESS <b>BLK 554 PASIR RIS STREET 51</b>					DIESEL		PETROL		E	1/4	1/2	3/4	F
<b># 10-129</b>			KM IN		DATE & TIME IN <b>30.12.2022 @ 17:06pm.</b>								
<b>SINGAPORE 510554</b>			KM OUT		DATE & TIME OUT <b>24.12.2022 @ 10:06 am.</b>								
			KM DRIVEN		TIME USED								
NAMED DRIVER													
DRIVING LICENCE NO <b>S 1737 283A</b>		DATE OF EXPIRY		PLACE OF ISSUE		HOURS		@\$\$					
PASSPORT NO		DATE OF ISSUE		PLACE OF ISSUE		<b>6 DAYS</b>		@\$\$ <b>180.00</b>		<b>\$1080.00</b>			
ADD NAMED DRIVER							WEEKS		@\$\$				
							MONTHS		@\$\$				
DRIVING LICENCE NO		DATE OF EXPIRY		PLACE OF ISSUE		BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.)		SUB-TOTAL					
PASSPORT NO		DATE OF ISSUE		PLACE OF ISSUE									
IMPORTANT NOTES:													
<p>This vehicle is licenced to carry 04 passenger only. No refund will be given for vehicle returns early. No refund will be given for period left in vehicle. Hirer is liable to pay loss of earnings while damaged vehicle is under repair. Hirer is liable to pay all parking fee and traffic summonese. Vehicle return during office hour only. No service on public holiday and Sunday. Geographical areas: Singapore &amp; West Malaysia. Driver must be: a) 18 years old and above. b) Holding a valid relevant class of driving license. The vehicle is strictly to be driven by the person to whom it is hired to and the additional driver named in the agreement. The hirer is not allowed to sub-let the vehicle to another party and subletting is not covered.</p>													
ADDITIONAL CONDITIONS:													
COMPREHENSIVE COVERED EXCESS:													
*Section I – Used in S’pore only : SGD 2000 00						*Section I – Used outside S’pore : SGD 4000 00							
*Section II – Used in S’pore only : SGD 1500 00						*Section II – Used outside S’pore : SGD 3000 00							
*W/screen Excess In S’pore : SGD 100.00						*W/screen Excess Outside S’pore : SGD 100.00							
THIRD PARTY COVERED EXCESS:													
*Hirer must bear all costs to the damages of the return vehicle													
*Section II – Used in S’pore only : SGD 1500.00													
*Hirer must bear all costs to the damages of the return vehicle.													
*Section II – Used outside S’pore : SGD 3000.00													
YOUNG AND INEXPERIENCE DRIVER													
Hirer or any authorized driver who is aged 22 years old (on the date of accident) and below or possess only 18 month or less driving experience.													
COMPREHENSIVE COVERED EXCESS: (YOUNG AND INEXPERIENCE DRIVER)													
*Section I – Used in S’pore only : SGD 6000.00						*Section I – Used outside S’pore : SGD 12,000.00							
*Section II – Used in S’pore only : SGD 6000.00						*Section II – Used outside S’pore : SGD 12,000.00							
*W/screen Excess In S’pore : SGD 100.00						*W/screen Excess Outside S’pore : SGD 100.00							
THIRD PARTY COVERED EXCESS: (YOUNG AND INEXPERIENCE DRIVER)													
*Hirer must bear all costs to the damages of the return vehicle.													
*Section II – Used in S’pore only : SGD 6000.00													
*Hirer must bear all costs to the damage of the return vehicle:													
*Section II – Used outside S’pore : SGD 12,000.00													
Hirer is responsible for any costs to the THIRD PARTY DAMAGE / INJURY claims.													
I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES OF THIS RENTAL AGREEMENT AND AGREE THEREOF.													
SIGNED BY THE PARTIES HERETO ON THE ..... DAY OF .....													
<div><div>X</div><div></div><div>RENTER'S/DRIVER'S SIGNATURE</div></div> <div><div>X</div><div></div><div>DYNAMIC CAR RENTAL</div></div>													

# DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: LOO HAN KWANG

Invoice : DCR-2022-12-18

Date : 16.01.2023

Agreement No : 22953

Payment Terms : LOD

## DESCRIPTION

## AMOUNT

Rental charges for vehicle : SJC 4111C ( 1222-23310 ) \$ 1,080.00

Rental Period from 24.12.2022 to 30.12.2022 .

E. & O. E.

Total \$ 1,080.00

KE LI

for Dynamic Car Rental

INSURER ENQUIRY

## Find insurer

Vehicle reg. no.

SFQ8303M

Date of Accident

13/11/2022



Reset

## % RESULT & RECEIPT

### TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**

Period of Insurance ..... **12/11/2022 - 11/11/2023**

Requested By ..... **ALLAN TANG (KIM CHWEE AUT...**

Requested Date ..... **14/11/2022 15:34**

#### Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

#### General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

## EzLyna (LKKAuto)

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**From:** EzLyna (LKKAuto)  
**Sent:** Monday, 9 January 2023 3:57 PM  
**To:** esther.limyp@hotmail.com  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING SFQ8303M (AIG) AND SLF1722U AT/ALONG TPE FILTER ROAD BEFORE EXIT TO UPPER CHANGI ROAD NORTH ON 13/11/2022

Dear Lim Teck Suah & Lim Yiping Esther,

Our Ref: CC6/AIG22012855/Upa3

### **ACCIDENT INVOLVING SFQ8303M (AIG) AND SLF1722U AT/ALONG TPE FILTER ROAD BEFORE EXIT TO UPPER CHANGI ROAD NORTH ON 13/11/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SLF1722U** against your insurance policy.

Both parties involved have given conflict of version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third-party claim, kindly let us have them in writing within the next 10 days i.e. by 18<sup>th</sup> January 2023, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	27 Dec 2022 14:27	Clm Dtl Modified	Claimant's Name: -> LOO HAN KWANG. Claimant's ID: -> SXXXX283A.	[A] HOW MEI KWAN
2	27 Dec 2022 14:27	Clm Veh Model Changed	(204586) HONDA VEZEL 1.5 X CVT (A).	[A] HOW MEI KWAN
3	27 Dec 2022 14:27	Clm Created	Reg No: SLF1722U. Acct Date: 2022/11/13. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: SOMPO INSURANCE SINGAPORE PTE. LTD. (HQ). Workshop: Fastech Auto Pte Ltd (HQ)	[A] HOW MEI KWAN
4	27 Dec 2022 14:27	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	27 Dec 2022 14:27	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/01/06	[A] HOW MEI KWAN
6	27 Dec 2022 14:27	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	27 Dec 2022 14:27	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	27 Dec 2022 14:27	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	27 Dec 2022 14:32	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	27 Dec 2022 14:32	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	06 Jan 2023 17:57	Video Downloaded	Downloaded Video - Accident	[A] Ezlyna
12	09 Jan 2023 15:43	Video Downloaded	Downloaded Video - Accident	[A] Ezlyna
13	12 Jan 2023 21:32	Video Downloaded	Downloaded Video - Accident	[A] MARCUS CHUA
14	12 Jan 2023 21:33	Video Downloaded	Downloaded Video - Accident	[A] MARCUS CHUA
15	08 Feb 2023 16:15	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
16	08 Feb 2023 16:15	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
17	08 Feb 2023 16:15	Clm Dtl Modified	JPJ Reg. Date: -> 2016/08/16.	[A] JOANNE LEE KHANG MIN
18	08 Feb 2023 16:15	Clm Details Notified		[A] JOANNE LEE KHANG MIN
19	10 Feb 2023 14:50	Adj Mandate Request	Cur.Req:2462.00:Liability 50% BOLA 19. Based on OI video footage, while OI changed lane, TP also changing lane from behind. *Quantum: \$2,462.00 (all-in). Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
20	16 Feb 2023 14:23	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/01/06. Mandate Remarks: to confirm with TP on availability of video. If none, to settle 50/50 under conflicting version	[I] Lee, Ming-Yao
21	16 Feb 2023 14:23	Adj Mandate Set	Approved:2462.00:to confirm with TP on availability of video. If none, to settle 50/50 under conflicting version	[I] Lee, Ming-Yao

Date From

Date To

Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2888846	28 Dec 2022 09:56:43	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLF1722U	SFQ8303M	11.00

2912302	08 Feb 2023 16:15:10	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLF1722U	SFQ8303M	11.00
2924869	02 Mar 2023 10:48:42	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLF1722U	Tee, Chee- Wah	xx.xx