

Meng Yan (LKK Auto)

From: Meng Yan (LKK Auto)
Sent: Tuesday, 27 December 2022 11:09 AM
To: Crystal Lee; assignments; admin-d
Cc: Ong Zi Hui
Subject: RE: Survey Request - Manual Assigned

Dear Crystal,

Thank you for the assignment.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Crystal Lee <crystal_lee@sg.msig-asia.com>
Sent: Tuesday, 27 December 2022 11:02 AM
To: assignments <assignments@lkkauto.com>; admin-d <admin-d@lkkauto.com>
Cc: Ong Zi Hui <zihui_ong@sg.msig-asia.com>
Subject: Survey Request - Manual Assigned

OUR REF: AW-INS-U4-SJL 6151B-2022-JGV & YR REF : XD 7722 Z (MSIG)

Manual Assigned

Dear LKK,

Refer to the email below, please arrange survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment.

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6012 1316 | crystal_lee@sg.msig-asia.com

Please note my direct line has changed.



MSIG Insurance (Singapore) Pte Ltd 4 Shenton Way, #21-01 SGX Centre 2, Singapore 068807 | T: +65 6827 7888 |

Co. Reg. No. 200412212G | msig.com.sg



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From: Ong Zi Hui
Sent: Tuesday, 27 December 2022 10:55 AM
To: Jennifer Guay <jenniferguay@visionlawllc.com>
Cc: 'Unimotor' <unimotorco@singnet.com.sg>
Subject: RE: OUR REF: AW-INS-U4-SJL 6151B-2022-JGV & YR REF : XD 7722 Z (MSIG)

Hi,

Thank you for your selection.

We will proceed to assign **LKK Auto Consultants Pte Ltd** via Merimen at our end and update you upon confirmation.

Please do not contact them directly to prevent confusion. Any arrangement or appointment of surveyor must come from MSIG.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Thank you.

Ong Zi Hui
Senior Admin Officer, Claims Services (In-House Survey)
D: +65 6012 1318 | zihui_ong@sg.msig-asia.com
Please note my direct line has changed.



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From: Jennifer Guay <jenniferguay@visionlawllc.com>
Sent: Tuesday, 27 December 2022 10:52 AM
To: Ong Zi Hui <zihui_ong@sg.msig-asia.com>
Cc: 'Unimotor' <unimotorco@singnet.com.sg>
Subject: RE: OUR REF: AW-INS-U4-SJL 6151B-2022-JGV & YR REF : XD 7722 Z (MSIG)
Importance: High

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

PRE - REPAIR SURVEY
CLAIMANT: MUHAMMAD ISMAIL TEO BIN MOHAMED IDRIS TEO
ACCIDENT INVOLVING SJL 6151B & XD7722Z ON 23 DECEMBER 2022 ALONG CLEMENTI ROAD TOWARDS AYE

Without prejudice

Dear Sirs

Refer to your email of 27 December 2022.

We confirmed that both parties are agreeable to appoint LKK as the Single Joint Expert for the Survey of our client's vehicle no. SJL6151B.

You can inspect our client's vehicle as follows:

Workshop : UNIMOTOR COMPANY
Blk 1 Kaki Bukit Avenue 6
#01-94
Singapore 417883

Tel : 97981616 Mr Alvin

Please let us hear from you by 27 December 2022. Thank you.

Regards

Jennifer Guay

(Secretary)

VISION LAW LLC

133 New Bridge Road #18-01

Chinatown Point

Singapore 059413

Tel : 6534 2811 (Ext 116)

Fax : 6535 6802

From: Ong Zi Hui [mailto:zihui_ong@sg.msig-asia.com]

Sent: Tuesday, 27 December, 2022 10:22 AM

To: Jennifer Guay

Cc: 'Unimotor'

Subject: RE: OUR REF: AW-INS-U4-SJL 6151B-2022-JGV & YR REF : XD 7722 Z (MSIG)

Hi Jennifer,

We refer to your email dated 27/12/2022.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) A-Pac Adjusters & Surveyors Pte Ltd
- 4) Appraisal VP Pte Ltd
- 5) AutoProbe Consultants (not available from 22/12/22 to 02/01/23)
- 6) **MSIG In-House Surveyors**

This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1) Xing Guo Qiang	6) Chow Bo Xiong
2) Kenneth Kong	7) TT Garajan
3) Marcus Chua	8) Victor Png
4) Ng You Han	
5) Gary Soon	

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

- (a) ***Fast lane settlement is not applicable for cases that liability is in dispute***
- (b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: motorsurvey@sg.msig-asia.com

Thank you.

Ong Zi Hui

Senior Admin Officer, Claims Services (In-House Survey)

D: +65 6012 1318 | zihui_ong@sg.msig-asia.com

Please note my direct line has changed.



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Join our mission in protecting our planet, please consider the environment before you print.

From: Jennifer Guay <jenniferguay@visionlawllc.com>

Sent: Tuesday, 27 December 2022 10:12 AM

To: Motor Survey <motorsurvey@sg.msig-asia.com>

Cc: 'Unimotor' <unimotorco@singnet.com.sg>

Subject: RE: OUR REF: AW-INS-U4-SJL 6151B-2022-JGV & YR REF : XD 7722 Z (MSIG)

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

PRE - REPAIR SURVEY

CLAIMANT: MUHAMMAD ISMAIL TEO BIN MOHAMED IDRIS TEO

ACCIDENT INVOLVING SJL 6151B & XD7722Z ON 23 DECEMBER 2022 ALONG CLEMENTI ROAD TOWARDS AYE

Without prejudice

Dear Zihui

Enclosed our client's GIA report.

Please let us have your SJE list by 27 December 2022. Thank you.

Regards

Jennifer Guay

(Secretary)

VISION LAW LLC

133 New Bridge Road #18-01

Chinatown Point

Singapore 059413

Tel : 6534 2811 (Ext 116)

Fax : 6535 6802

From: Motor Survey [<mailto:motorsurvey@sg.msig-asia.com>]

Sent: Tuesday, 27 December, 2022 10:10 AM

To: Jennifer Guay

Cc: 'Unimotor'

Subject: RE: OUR REF: AW-INS-U4-SJL 6151B-2022-JGV & YR REF : XD 7722 Z (MSIG)

Hi Jennifer,

Please provide us with your client GIA report so that we can register this claim.

Thank you.

Ong Zi Hui

Senior Admin Officer, Claims Services (In-House Survey)

D: +65 6012 1318 | zihui_ong@sg.msig-asia.com

Please note my direct line has changed.



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Join our mission in protecting our planet, please consider the environment before you print.

From: Jennifer Guay <jenniferguay@visionlawllc.com>

Sent: Tuesday, 27 December 2022 9:56 AM

To: Motor Survey <motorsurvey@sg.msig-asia.com>; Ong Zi Hui <zihui_ong@sg.msig-asia.com>

Cc: 'Unimotor' <unimotorco@singnet.com.sg>

Subject: OUR REF: AW-INS-U4-SJL 6151B-2022-JGV & YR REF : XD 7722 Z

Importance: High

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

MSIG INSURANCE (SINGAPORE) PTE LTD

PRE - REPAIR SURVEY

CLAIMANT: MUHAMMAD ISMAIL TEO BIN MOHAMED IDRIS TEO

ACCIDENT INVOLVING SJL 6151B & XD7722Z ON 23 DECEMBER 2022 ALONG CLEMENTI ROAD TOWARDS AYE

Without Prejudice

Dear Sirs

We are instructed by **MUHAMMAD ISMAIL TEO BIN MOHAMED IDRIS TEO** to notify you of a road accident on **23 DECEMBER 2022** at about 1215hr **ALONG CLEMENTI ROAD TOWARDS AYE** involving our client's **SJL 6151 B & XD 7722 Z** driven by your driver at the material time.

As a result of the accident, our client's vehicle has been damage. Before our client proceed to repair the damage vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Regards

Jennifer Guay

(Secretary)

VISION LAW LLC

133 New Bridge Road #18-01

Chinatown Point

Singapore 059413

Tel : 6534 2811 (Ext 116)

Fax : 6535 6802

For Surveyor

Please initial here after completion of pre-repair survey.
Thank you.

Appointed Surveyor: _____
Name & Signature

Contact: _____

Date & Time _____

Surveyor during repair: _____

Date & Time: _____

Surveyor after repair: _____

Date & Time: _____

VISION LAW LLC

Advocates & Solicitors

(Incorporated with limited liability)

Unique Entity No. 200721148H

Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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