

Huey Yon (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 1 February 2023 1:01 PM
To: Huey Yon (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR GBE 5621A [Our Ref. TCL.AQ.ro.50536.22.at]

Lonpac External - General

Our Ref: 22/22/23/VC05/026746 (Charmaine's case)

Dear Huey Yon,

Our reference is as above.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Huey Yon (LKKAUTO) <hueyyon@lkkauto.com>
Sent: Wednesday, 1 February 2023 12:04 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR GBE 5621A [Our Ref. TCL.AQ.ro.50536.22.at]

Dear Gerald,

Kindly provide us claim no.

Best Regards,

Huey Yon | case handler
LKK Auto Consultants Pte.Ltd.
Phone: 6256-3561 Fax: 62564315 email: hueyyon@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 16 January 2023 1:38 PM
To: Huey Yon (LKKAUTO) <hueyyon@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR GBE 5621A [Our Ref. TCL.AQ.ro.50536.22.at]

Lonpac External - General

Dear Huey Yon,

We do not have the GIA report of GBE5621A. Please request from the workshop.

For all future motor related enquiries, please email to mt_claim@lonpac.com.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>
Sent: Monday, 16 January 2023 11:53 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR GBE 5621A [Our Ref. TCL.AQ.ro.50536.22.at]

Dear Gerald,

Kindly provide us GBE 5621A GIA Report.

Best Regards,

Huey Yon | case handler
LKK Auto Consultants Pte.Ltd.
Phone: 6256-3561 Fax: 62564315 email: hueyyon@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 22 December 2022 2:35 PM
To: assignments <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR GBE 5621A [Our Ref. TCL.AQ.ro.50536.22.at]
Importance: High

Lonpac External - General

Our Ref : TBA

Dear Meng Yan,

FYNA. Insured yet to report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Ruby Ong <ruby@htapartners.com.sg>

Sent: Thursday, 22 December 2022 2:13 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR GBE 5621A [Our Ref. TCL.AQ.ro.50536.22.at]

Importance: High

Dear Gerald

WITHOUT PREJUDICE

We refer to your email of even date informing that you wish to conduct a pre-repair survey of our client's vehicle no. GBE 5621A.

TAKE NOTICE that we object to your proposed surveyor as the Single Joint Expert.

Pursuant to Pre-Action Protocol for NIMA cases, we now propose for appointment as Single Joint Expert the following List of Motor Surveyors for your consideration:-

1. Mr Leslie / Premier Appraisal
2. Mr Quek / Unique Auto Appraisal
3. Mr Kuma / SK Auto Consultant
4. Mr Ng Cheng Meng / CM Automotive Consultancy
5. Mr Mohammad / RT Appraisal Pte Ltd
6. Mr Victor Png / Appraisal VP Pte Ltd

Please make the necessary arrangements with the contact person. The details are as follows :

Venue : **A T Performance**
160 Sin Ming Drive
#7-18/19 Sin Ming Autocity
Singapore 575722

Contact Person : **Mr Alvin Tng (H/P : 9686 6219)**

In the event that the pre-repair survey was not conducted during the prescribed time or already conducted at your end previously, we reserve our client's right to claim for compensation for loss of use for your current request for re-survey.

Best regards,
Ruby Ong
Secretary
M/s Hin Tat Augustine & Partners
20 Upper Circular Road
#02-10/12 The Riverwalk
Singapore 058416
Tel : 6533 0212 ext 255
Fax : 6533 0163 / 6533 0313

www.htapartners.com.sg

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From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, 22 December 2022 2:04 PM

To: Ruby Ong <ruby@htapartners.com.sg>

Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR GBE 5621A [Our Ref. TCL.AQ.ro.50536.22.at]

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Ruby,

Our insured has not lodged the report.

We intend to conduct a pre-repair survey of your client’s vehicle and enclose our list of Motor surveyors your attention:-

1	Jackson Quek –Appraisal
2	Nicholas Tey -Appraisal
3	Bryan Tammi Ang - LKK
4	Qing Guo Qiong- LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Mohd Nazril- LKK
8	Mohd Taufik - LKK
9	Adrian Ling–LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Ruby Ong <ruby@htapartners.com.sg>
Sent: Thursday, 22 December 2022 11:34 am
To: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR GBE 5621A [Our Ref. TCL.AQ.ro.50536.22.at]
Importance: High

Your ref: XB 9639D
Our ref: TCL.AQ.ro.50536.22.at

WITHOUT PREJUDICE

22 December 2022

URGENT

Lonpac Insurance Bhd
300 Beach Road

By Email only

#17-04/07 The Concourse
Singapore 199555
Attn: Motor Claims Dept

Dear Sirs

CLAIMANT: T5 AUTO PTE LTD

NOTICE OF ACCIDENT AND PRE-REPAIR SURVEY - ACCIDENT INVOLVING GBE 5621A & XB 9639D ALONG PIE ON 20 DECEMBER 2022 @ 1355HRS

We are instructed by T5 Auto Pte Ltd to notify you of a road traffic accident on 20 December 2022 at about 1355hrs along PIE involving our client's vehicle registration number GBE 5621A and vehicle registration number XB 9639D driven by your insured and/or your insured authorised driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Best regards,
Ruby Ong
Secretary
M/s Hin Tat Augustine & Partners
20 Upper Circular Road
#02-10/12 The Riverwalk
Singapore 058416
Tel : 6533 0212 ext 255
Fax : 6533 0163 / 6533 0313
www.htapartners.com.sg

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