

## Meng Yan (LKK Auto)

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**From:** Meng Yan (LKK Auto)  
**Sent:** Tuesday, 27 December 2022 9:22 AM  
**To:** ERGO Insurance Pte. Ltd. (Claims Department); Admin A; admin-d; Mei Kwan (LKKAuto)  
**Cc:** 'Admin'  
**Subject:** RE: SURVEY INVITATION for accident on 14/12/2022 at Eunost Ave 6 intersection of Eunost Rd 4 & Ave 6 , involving GBJ9076X & GBB1969P

Dear Pauline,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

**Celine Fong**

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Sent:** Friday, 23 December 2022 4:30 PM  
**To:** ppemclaims@gmail.com; Admin A <admin-a@lkkauto.com>; admin-d <admin-d@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Cc:** 'Admin' <support@insurlogic.net>  
**Subject:** RE: SURVEY INVITATION for accident on 14/12/2022 at Eunost Ave 6 intersection of Eunost Rd 4 & Ave 6 , involving GBJ9076X & GBB1969P

Hi LKK,

\*\*\* Insured has not report.

Kindly input our [Claims ref no.](#) in Merimen upon case submission.

Please conduct this survey request.

**(Note: Survey vehicle only, LOD will be handled by Ergo)**

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988  
DID.: +65 6829 9194



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**From:** [ppemclaims@gmail.com](mailto:ppemclaims@gmail.com) <[ppemclaims@gmail.com](mailto:ppemclaims@gmail.com)>  
**Sent:** Friday, 23 December 2022 4:25 pm  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>  
**Cc:** [ezel@panpacificleasing.com.sg](mailto:ezel@panpacificleasing.com.sg)  
**Subject:** RE: SURVEY INVITATION for accident on 14/12/2022 at Eunos Ave 6 intersection of Eunos Rd 4 & Ave 6 , involving GBJ9076X & GBB1969P

Dear Pauline,

Kindly assign LKK Bryan to survey the vehicle.

Do note, vehicle will only be arranged in to workshop once liability is clear.

Thanks

Regards,

**Jessie Ong**

*Accident Claim Supervisor*

*Tel: +65 8723 3003*

*Email: [jessie.ong@panpacificleasing.com.sg](mailto:jessie.ong@panpacificleasing.com.sg)*

*EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD (Workshop)*

*37 Loyang Way, Singapore 508734*

\*\* As of 1 May 2020, For all Accident Claims related matters, Please email to [ppemclaims@gmail.com](mailto:ppemclaims@gmail.com)

***NOTE : WE HAVE RELOCATED TO : 37 LOYANG WAY S(508734)***

Kindly forward all corresponding to this address with immediate effect.

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>

**Sent:** Friday, 23 December 2022 3:51 pm

**To:** [ppemclaims@gmail.com](mailto:ppemclaims@gmail.com)

**Subject:** FW: SURVEY INVITATION for accident on 14/12/2022 at Eunos Ave 6 intersection of Eunos Rd 4 & Ave 6 , involving GBJ9076X & GBB1969P

Dear Jessie

Our Insured has not report, unable to comment liability.

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong
LBS	Mohd Fadhilah
Autoprobe	Tay Beng Hee
Perfect Automobile	Gary Chuah
AIS	Looi
Formteam (FTA)	Gary Soon
Genesis	Roy
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988  
DID.: +65 6829 9194

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



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**From:** [ppemclaims@gmail.com](mailto:ppemclaims@gmail.com) <[ppemclaims@gmail.com](mailto:ppemclaims@gmail.com)>

**Sent:** Thursday, 22 December 2022 4:42 pm

**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>

**Cc:** 'Jessie' <[jessie.ong@panpacificleasing.com.sg](mailto:jessie.ong@panpacificleasing.com.sg)>; [ezel@panpacificleasing.com.sg](mailto:ezel@panpacificleasing.com.sg)

**Subject:** RE: SURVEY INVITATION for accident on 14/12/2022 at Eunos Ave 6 intersection of Eunos Rd 4 & Ave 6 , involving GBJ9076X & GBB1969P

Dear Claim Officer,

We refer to the above matter. (DOA 14/12/2022)

We are the appointed repair workshop of vehicle no. GBJ9076X.

We understand that you are the insurer of vehicle no. GBB1969P.

The owner of the vehicle no. GBJ9076X has authorised us to carry out the repairs to their vehicle which was damaged by your insured's vehicle. The owner intends to make a claim against your insured and/or

insured's authorised driver for the accident which is caused wholly and /or contributed by your insured and/or your insured's authorised driver's negligence.

We hereby give you notice of the accident and an opportunity to inspect the damages to the vehicle prior to the commencement of the repair.

Contact Person: Jessie H/P: 8723 3003 / Ezel H/P: 8721 3003

**Has your insured reported already? Please advise on the liability.**

Regards,

**Jessie Ong**

*Accident Claim Supervisor*

*Tel: +65 8723 3003*

*Email: [jessie.ong@panpacificleasing.com.sg](mailto:jessie.ong@panpacificleasing.com.sg)*

*EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD (Workshop)*

*37 Loyang Way, Singapore 508734*

\*\* As of 1 May 2020, For all Accident Claims related matters, Please email to [ppemclaims@gmail.com](mailto:ppemclaims@gmail.com)

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