

## Hsiao Tong (LKKAuto)

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**From:** stephanie@bhh.com.sg  
**Sent:** Friday, 28 April 2023 11:21 AM  
**To:** Hsiao Tong (LKKAuto); claims@allianz.com.sg  
**Cc:** Admin A; CS A Team; raymond@bhh.com.sg; stephanie@bhh.com.sg  
**Subject:** RE: RE: TP DS claim: Accident Involving FBK1771U/SMN2513X on21 Dec 2022 \*\*\*  
LKK REF: CC4/AIS22012838/Upa3  
**Attachments:** 12074\_Tax Invoice.pdf; 12074\_Vehicle Search.pdf; MC.jpg; Medical Bill.jpg

Dear Hsiao Tong,

Good morning.

We are appending below our quantum with our Tax Invoice and GIA Search Tax Invoice for your perusal.

Cost of Repair (incl. 8% GST)	- \$ 5,400.00
Loss of Use (5 days x \$20)	- \$ 100.00
GIA Search Fee	- \$ 2.00
<u>Medical Fee</u>	<u>- \$ 45.00</u>
Total	- \$ 5,547.00
	=====

Thank you and have a great day!  
Please feel free to contact me if you have any questions.

*Please avoid 1200hrs to 1330hrs for bike survey appointment.*

**Stephanie Gan**

Sales Manager  
Ban Hock Hin Co Pte Ltd  
Tel: (65) 6281 6520 Ext 250  
Mobile: +65 9800 3299  
Address: BLK 8 Defu South Street 1, #04-28 JTC Defu Industrial City, Singapore 533758

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**From:** stephanie@bhh.com.sg <stephanie@bhh.com.sg>  
**Sent:** Thursday, 27 April 2023 9:35 am  
**To:** 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>; claims@allianz.com.sg  
**Cc:** 'Admin A' <admin-a@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>; stephanie@bhh.com.sg; raymond@bhh.com.sg  
**Subject:** RE: RE: TP DS claim: Accident Involving FBK1771U/SMN2513X on21 Dec 2022 \*\*\* LKK REF: CC4/AIS22012838/Upa3

Dear Hsiao Tong,



**BAN HOCK HIN**  
Co., Pte Ltd

Rev 10

Co.Reg.No: 197000288K

MOTORCYCLE ACCESSORIES | SERVICE CENTRE  
MODIFICATION | SPRAY PAINTING AND BODY WORK | METAL  
WORKS | LEASING & RENTALS | FLEET SALES | INSURANCE SALES

## LETTER OF AUTHORISATION

12<sup>th</sup> Jun 2023

Your Ref : CC4/AIS22012838/Upa3  
Our Ref : TP/12074/FBK1771U/SMN2513X

**BY EMAIL**

**Allianz Insurance Singapore Pte Ltd**  
79 Robinson Rd, #09-01,  
Singapore 068897

**ATTN : Motor Claim Department**

Dear Sir/Mdm,

**Accident Involving FBK1771U/ SMN2513X on 21<sup>st</sup> Dec 2022**

### AUTHORIZATION LETTER

I refer to the above-mentioned matter.

I, TAN HONG KWANG hereby irrevocably authorize Ban Hock Hin Co., Pte Ltd to act on our behalf to file a 3<sup>rd</sup> Party Claim against your insured SMN2513X.

I / We further authorize M/s Allianz Insurance Singapore Pte Ltd to release the claim and payment to M/s Ban Hock Hin Co., Pte Ltd in consideration of their allowing me to take possession of my motorcycle FBK1771U upon completion of repairs.

If you need any verification from us, kindly direct all enquiries and correspondences to M/s Ban Hock Hin Co., Pte Ltd.

Yours faithfully

Witness

.....  
Claimant (Signature & Company Stamp)

.....  
Witness Signature

.....  
Name & NRIC No

.....  
Name & NRIC No





**BAN HOCK HIN**  
Co., Pte Ltd

Co.Reg.No: 197000288K

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## TAX INVOICE

GST Reg No. : M2-0010542-7

Customer :

ALLIANZ INSURANCE SINGAPORE PTE. LTD.  
79 ROBINSON ROAD #09-01  
SINGAPORE 068897

Invoice No. : DLCR40113603-I12074  
Invoice Date : 28/04/2023  
Payment Due Date : 28/05/2023

Motor Claim Department

CLAIM NO. : 12074  
POLICY NO. : P20557454R01  
VEHICLE NO. : FBK1771U  
MAKE/MODEL : YAM / FZ8S

S/N	Description	Amount
1	REPAIR SUM	\$5,000.00
	SUB TOTAL	\$5,000.00
	GST @ 8 %	\$400.00
	GRAND TOTAL (SGD)	\$5,400.00

Validity: 30 days

For & on Behalf of  
**BAN HOCK HIN CO PTE LTD**



UEN: 197000288K

For Bank Transfer:

Name of bank account (Beneficiary): BAN HOCK HIN CO. PTE LTD  
Name of Bank: DBS BANK LTD  
Bank Account Number: 025 008 566 3 (Current Account)  
Bank Code: 7171 Branch Code: 025 Swift Code: DBSSSGSG  
Branch: TOWNER ROAD BRANCH  
Address: BLK 101 TOWNER ROAD #01-238 SINGAPORE 322101

Printed by : STEPHANIE

*bizSAFE*



## INSURER ENQUIRY

Find

insurer

Vehicle reg. no.

SMN2513X

Date of Accident

21/12/2022 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... Allianz Insurance Singapore P...

Period of Insurance ..... 01/08/2022 - 31/07/2023

Requested By ..... Gan Lay Peng (Ban Hock Hin C...

Requested Date ..... 21/12/2022 13:50

## Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

## General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

## Workflow

### BUKIT TIMAH CLINIC

621A BUKIT TIMAH ROAD, SINGAPORE 269731

Tel: 64665458 Fax: 64664819

### Medical Certificate

Date : 21 Dec 2022

MC No. : 0000065924

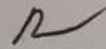
This is to certify that :

Name : TAN HONG KWANG (CHEN HONGGUAN)

NRIC : S7214449Z

is Unfit for Duty for 2 days

from 21 Dec 2022 to 22 Dec 2022 inclusive.

  
DR KWEE WEE HOCK DAVID  
MB ChB (U.K.)

*\*This certificate is not valid for absence from court or other judicial proceedings unless specifically stated.*

**BUKIT TIMAH CLINIC**  
Dr. David W.H. Kwee  
MB ChB (Manchester, U.K.)  
GDFM NUS SINGAPORE  
MCR: 06432G  
621-A, Bukit Timah Road, Singapore 269731  
Tel: (65) 6466 5458 Fax: 6466 4819



Subsidies are applicable only for S

Contact Information

Innovative Diagnostics  
(For all screening services)  
6235 6955/6235 6950  
cs.ft@innovativelab.com.sg

Item's

Hepatitis B (HepB) (A

BUKIT TIMAH CLINIC

621A BUKIT TIMAH ROAD , SINGAPORE 269731  
Tel1: 64665458 Fax: 64664819

INVOICE

TAN HONG KWANG (CHEN HONGGUAN)  
58 HILLCREST RD  
S(288929)

Invoice No. : 242736  
Our Reference : 43568  
Date : 21 Dec 2022

Patient : TAN HONG KWANG (CHEN HONGGUAN)(S7214449Z)  
Attending Doctor : DR KWEE WEE HOCK DAVID

DESCRIPTION	QTY	FEE
TETRACYCLINE OINTMENT 15G	1.00 Tube	\$10.00
CONSULTATION		\$35.00
Total Amount Payable		\$45.00
Receipt No. 415072 - CASH Payment Received		\$45.00
Outstanding Balance		\$0.00

All Cheques should be crossed and made payable to :

BUKIT TIMAH CLINIC

This is a computer generated invoice which does not require a signature



## Hsiao Tong (LKKAUTO)

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**From:** stephanie@bhh.com.sg  
**Sent:** Tuesday, 13 June 2023 2:35 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A; raymond@bhh.com.sg; stephanie@bhh.com.sg  
**Subject:** RE: RE: TP DS claim: Accident Involving FBK1771U/SMN2513X on21 Dec 2022 \*\*\*  
LKK REF: CC4/AIS22012838/Upa3  
**Attachments:** 20230613141314261.pdf

Hi Hsiao Tong,

Please attached signed Authorised Letter.

Below mentioned are our Bank particulars.

Company Name	Ban Hock Hin Company Private Limited
Contact Number	6281 6520
GST Registration Date	01/04/94
GST Registration Number	M2-0010542-7
Contact Email (for payment advice to be sent to)	<a href="mailto:stephanie@bhh.com.sg">stephanie@bhh.com.sg</a>

### Beneficiary's Bank's Details

Bank Name	DBS Bank Ltd
Bank Branch	Towner Road
Bank Address	12 Marina Boulevard, DBS Asia Central, Marina Bay Financial Centre Tower 3, Singapore 018982
Bank Code	7171
Branch Code	025
SWIFT Code	DBSSSGSG

### Beneficiary's Details

Beneficiary's Name	Ban Hock Hin Company Private Limited
Beneficiary's Account No.	025-0085663
Beneficiary's Registered Address	BLK 8 Defu South Street 1, #04-28 JTC Defu Industrial City, re 533758
Beneficiary's Mailing Address	BLK 8 Defu South Street 1, #04-28 JTC Defu Industrial City, Singapore 533758

Thank you and have a great day!  
Please feel free to contact me if you have any questions.

*Please avoid 1200hrs to 1330hrs for bike survey appointment.*

*Stephanie Gan*

Sales Manager  
Ban Hock Hin Co Pte Ltd

Tel: (65) 6281 6520 Ext 250

Mobile: +65 9800 3299

Address: BLK 8 Defu South Street 1, #04-28 JTC Defu Industrial City, Singapore 533758

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**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Sent:** Monday, 12 June 2023 2:44 pm

**To:** stephanie@bhh.com.sg

**Cc:** Admin A <admin-a@lkkauto.com>; raymond@bhh.com.sg

**Subject:** RE: RE: TP DS claim: Accident Involving FBK1771U/SMN2513X on 21 Dec 2022 \*\*\* LKK REF: CC4/AIS22012838/Upa3

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **\$S\$5,547.00(all in)** in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of the **Letter of Authorization / Warrant to Act** and your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **21 DEC 2022**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)



## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 15 February 2023 5:15 PM  
**To:** Keif Tan Yong Heng  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING SMN2513X(ALLIANZ) AND FBK1771U AT/ALONG CARROS CENTRE GROUND FLOOR GANTRY ON 21/12/2022

**BIS MOTORING PTE LTD**

[By Email Only]

DRIVER: YEO KAY YONG DANIEL

Dear Sir/Madam,

**You Ref: SMN2513X**

**Our Ref: CC4/AIS22012838/Upa3**

**ACCIDENT INVOLVING SMN2513X(ALLIANZ) AND FBK1771U AT/ALONG CARROS CENTRE GROUND FLOOR GANTRY ON 21/12/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd to deal with the third party claim against your policy.

We have received a claim from FBK1771U against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to Allianz and acknowledged by Allianz.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to [customerservice@allianz.com.sg](mailto:customerservice@allianz.com.sg) or deliver it by hand to Allianz Customer Care Centre.

This letter should **not** be regarded as a waiver by Allianz of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at 6742 3197 or [chewht@lkkauto.com](mailto:chewht@lkkauto.com).

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	27 Dec 2022 01:44	<b>Clm Dtl Modified</b>	Insured Name: -> BIS MOTORING PTE LTD. Claimant's Name: -> TAN HONG KWANG. Claimant's ID: -> SXXXX449Z.	[A] HOW MEI KWAN
2	27 Dec 2022 01:44	<b>Clm Veh Model Changed</b>	(203970) YAMAHA FZ8S 779cc.	[A] HOW MEI KWAN
3	27 Dec 2022 01:44	<b>Clm Created</b>	Reg No: FBK1771U. Policy No: SP2002451400. Acct Date: 2022/12/21. Claim Type: TP. Insurer: Allianz Insurance Singapore Pte. Ltd. (HQ). Workshop: Ban Hock Hin Co. Pte Ltd (HQ)	[A] HOW MEI KWAN
4	27 Dec 2022 01:44	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	27 Dec 2022 01:44	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2023/01/06	[A] HOW MEI KWAN
6	27 Dec 2022 01:44	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	27 Dec 2022 01:45	<b>Adj Adjuster Assigned</b>	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
8	30 Jan 2023 16:32	<b>Clm Registration Modified</b>	Pol No:SP2002451400->SP0001052244.	[I] Faiz Rosli
9	30 Jan 2023 16:33	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2023/01/06. Mandate Remarks: AVF Uploaded. I am not able to tell if there is a STOP line on OI's lane after the barrier. Your views?	[I] Faiz Rosli
10	30 Jan 2023 16:33	<b>Adj Mandate Set</b>	Approved:0.00:AVF Uploaded. I am not able to tell if there is a STOP line on OI's lane after the barrier. Your views?	[I] Faiz Rosli
11	02 Feb 2023 09:35	<b>Video Downloaded</b>	Downloaded OI AVF	[A] CHEW HSIAO TONG
12	02 Feb 2023 09:36	<b>Clm Dtl Modified</b>	Insured ID: -> 201735055D.	[A] HOW MEI KWAN
13	10 Feb 2023 17:41	<b>TP Ins Updated</b>	TPRegNo:201735055D -> SMN2513X.	[I] Faiz Rosli
14	10 Feb 2023 17:43	<b>Video Downloaded</b>	Downloaded OI AVF	[I] Faiz Rosli
15	25 May 2023 16:46	<b>Adj Mandate Request</b>	Cur.Reg:5547.00:Liability: 100%. Insured driver failed to stop at stop line and collided with third party. We are of the view that liability is not in our driver's favour. We seek your mandate at \$5,547.00. TP-Mandate IA had been uploaded in Meri	[A] CHEW HSIAO TONG
16	08 Jun 2023 14:09	<b>Adj Mandate Set</b>	Approved:5547.00.	[I] Faiz Rosli

Date From    Date To    Audit Type  

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2888117	27 Dec 2022 01:44:43	TP Case (Insurer)	Motor	Allianz Insurance Singapore Pte. Ltd. (HQ)	Allianz Insurance Singapore Pte. Ltd. (HQ)	FBK1771U	BIS MOTORING PTE LTD	xx.xx
2905481	30 Jan 2023 16:29:38	Video Upload	Motor	Allianz Insurance Singapore Pte. Ltd. (HQ)	Allianz Insurance Singapore Pte. Ltd. (HQ)	FBK1771U	Faiz Rosli	xx.xx