



SPEEDWERKZ PTE LTD

ROC: 202127390C

Email: info@speedwerkz.biz

Add: 1 Kaki Bukit Avenue 6 #01-73 Autobay@Kaki Bukit Singapore 417883

+65 96195936

Letter Of Demand

Date : 2nd March 2023

Ref No.: **SKU 7277G**

To : **AIG ASIA PACIFIC INSURANCE PTE LTD**
78 Shenton Way,
#07-16 AIG Building,
Singapore 079120

Thru : **LKK AUTO CONSULTANTS PTE LTD**

Attention: Motor-Claims Dept

Dear Officer-in-Charge

Case: Accident claim for vehicle SLT 3914X & SKU 7277G on 23.12.202

With reference to above case.

Please find attached copies.

Invoice Reference – INV 1651	S\$ 4,800.00
Loss of Rental – S\$180.00 x 05 days	S\$ 900.00
Authorization Letter	
Towing Fee	S\$
LTA Search Fee	S\$ 26.75
Total Cost	S\$ 5,726.75

Your Faithfully,

Julie

E-mail: info@speedwerkz.biz



LETTER OF AUTHORISATION

To: SPEEDWERKZ PRIVATE LIMITED

RE: ACCIDENT INVOLVING VEHICLE NOS. SLT3914X & SKU72776
ALONG Wdlands Causeway Towards ICA checkpoint ON
23.12.2022

I/We Mohd Sufian Bin MAHMOOD NRIC / Passport No.: S76726166
the owner of vehicle no SLT3914X hereby authorise you to commence repair to the
said vehicle forthwith. In consideration of you repairing my/our vehicle at my / our request:

1. I/We hereby irrevocably authorise you to demand, claim, settle (in any manner you deem fit), receive whatever amount settled/payable by the insurance and/or third party or to commence legal proceedings, if necessary, in my/our name for the cost of repair and loss of use, etc and to appoint any solicitor to act for me/us in respect of the claim and all or any amount claimed, received and/or settled shall belong absolutely to you. I/We agree to assign the whole proceeds of my/our third-party claim to you and my/our solicitors (to be appointed by you on my/our behalf) shall accept this as my/our irrevocable authorisation to pay the amount compensated directly to you after deduction of their costs on a solicitor and client basis. I/We undertake to co-operate fully with you and my/our solicitors to see the claim to a successful conclusion.
2. If the third-party claim is unsuccessful or in your discretion inappropriate for any reason, I/we hereby instruct and authorise you to claim directly from my/our insurance company on my/our behalf for all monies due to you. I undertake to pay you for the excess applicable under my policy and to reimburse you all costs, fees and expenses incurred by you in pursuing the claim on my/our behalf.

3. If the own insurers' claim is not applicable and/or the third-party claim fails and/or either of the aforesaid is inadequate, I/we undertake to pay you for your expenses, costs and fees immediately.
4. I undertake to pay you the cost of repair of my vehicle and all costs, fees and expenses incurred by you in pursuing the claim on my/our behalf, in the event the contents of my accident report is untrue or inaccurate or not believed by the court.

I/We also irrevocably authorise you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claim in my/our absence. I/We irrevocable authorise you to appoint such a firm of solicitors on my/our behalf as you shall deem fit for the purpose of the third-party/own insurer's claim.

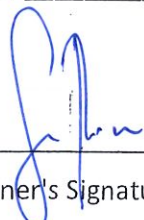
I/We undertake to inform you and/or the solicitors appointed by you on my behalf in the event the third-party's insurance company communicate with me/us directly, orally or in writing and I/we further undertake not to accept any monies or offer of settlement from the third-party's insurers without first communicating with you and obtaining your consent.

Upon settlement of the third-party claim and in case the settlement monies is sent to me/us by the third party's insurers, I/we undertake to pay you and my/our solicitor the cost of repair settled and related expenses, costs and disbursement incurred.

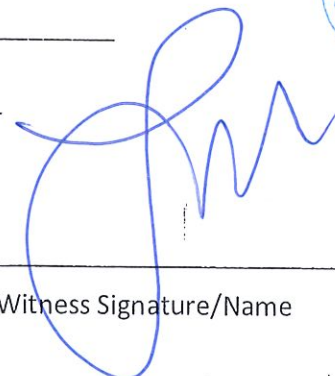
My/Our insurer is/are

Policy No. _____ Expiry Date: _____

Date: _____ Excess: _____



Owner's Signature/Co's Stamp (if applicable)



Witness Signature/Name

Date: _____



Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident.

RELEASE VOUCHER

(AIG Asia Pacific - Express Third Party Claim)

"We/I, SPEEDWERKZ PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$4,800.00 (Repair Cost), S\$500.00 (Loss of Use/Rental), S\$26.75 (Disbursement) for vehicle no. SLT3914X that was damaged pursuant to the accident which occurred on 23/12/2022 (date) along (location) 100 METER TOWARDS WOODLANDS CHECK FROM JOHOR CUSTOM involving vehicle no/s SKU7277G. This is pursuant to the inspection conducted on 27/12/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner MOHD SUFIAN BIN MAHMOOD (the third party claimant") of vehicle no. SLT3914X make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLT3914X (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 19th (day) of June (month) 2023 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)



Speedwerkz Pte Ltd
1 Kaki Bukit Avenue 6 #01-73 Autobay @
Kaki Bukit
Singapore
Singapore 417883
+65 96195936
info@speedwerkz.biz

BILL TO
AIG ASIA PACIFIC
INSURANCE PTE LTD
78 Shenton Way
#07-16 AIG Building
Singapore 079120

INVOICE 1651

DATE 02/03/2023 TERMS Net 60

DUE DATE 01/05/2023

DATE	ACTIVITY	DESCRIPTION	QTY	RATE	AMOUNT
	LUMP SUM REPAIR AS RECOMMENDED & AGREED WITH SURVEYOR	FOR SLT 3914X	1	4,800.00	4,800.00

THANKS

TOTAL DUE

S\$4,800.00

Company Registration No.202127390C

Bank Account Details: UOB 3883226028
PAYNOW:202127390C

All Payments are transacted in Singapore Dollars only.
All Payments are non-refundable or exchangeable.
Thanks for your patronage

YSK CAR RENTAL

Invoice

TO: MOHD SUFIAN BIN MAHWOOD
(SLT3914X)

Invoice No.: R2212-0078
Date: 29/12/2022

C/O: SPEEDWERKZ PRIVATE LIMITED
1 KAKI BUKIT AVE 6 #01-73 SINGAPORE 417883

Description:	Amount
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Rental for 05 days @\$180.00 per Day	\$ 900.00
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- RENTAL PERIOD : FROM 23/12/2022 TO 28/12/2022
- VEHICLE NO. : SLH5228T
- MAKE/MODEL : HONDA CIVIC 1.6
- RENTAL AGREEMENT NO. : YS 00078

Total Amount Payable: \$ 900.00

SAY TOTAL SINGAPORE DOLLARS: NINE HUNDRED ONLY

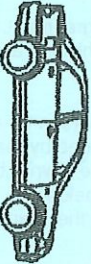

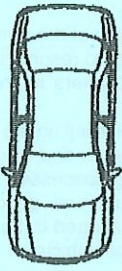
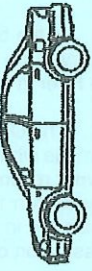
No. 1 Kaki Bukit Avenue 6 @Autobay #01-71 Singapore 417883
H/P: 9248 1057
UEN 53448450J

YSK CAR RENTAL

1 KAKI BUKIT AVENUE 6 #01-71 @ AUTOBAY SINGAPORE 417883
HP: 9248 1057 HP: 9795 2882
UEN 53448450J

No: YS 00078

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULAR		Vehicle No: <u>SLH15228T</u> Replace Veh No: <u>SLT3914x</u>	
Name: (as in I/C) <u>Mohd Saifun Bin Matmood</u>		Mileage out:	
Email:		Make & Model: <u>HONDA CIVIC</u> <input checked="" type="radio"/> Auto / <input type="radio"/> Manual	
NRIC/PASSPORT No: <u>S76T26166</u>		OUT : Date <u>23/12/2022</u> Time :	
Date of Birth: <u>28.01.1976</u>		HIRE PERIOD <u>28/12/2022</u>	
Address (Res): <u>852 Purb601 Central #04-314</u> <u>S(820852)</u>		OWN DAMAGE CLAIM Excess S\$ <u>2000</u>	
Driving Licence No: _____ D/L Type: Local / International		THIRD PARTY CLAIM Excess S\$ <u>2000</u>	
Issue Date: _____		CHARGES	
Tel: (O) _____ HP: <u>97612254</u>		Daily <u>05</u> @\$ <u>180</u> per day <u>900.00</u>	
Company Name: _____		Weekly @\$ per week	
Company UEN: _____		Monthly @\$ per month	
Company Address: _____		Others @\$	
ADDITIONAL DRIVER'S PARTICULARS		Delivery Service	
Name: (as in I/C) _____		GST	
NRIC/PASSPORT No: _____		SUB-TOTAL \$ <u>900.00</u>	
Date of Birth: _____		PETROL LEVEL	
Address (Res): _____		Out E 1/4 1/2 3/4 <input checked="" type="radio"/> F	
Driving Licence No: _____ D/L Type: Local / International		In E 1/4 <input checked="" type="radio"/> 1/2 3/4 F	
Issue Date: _____		EXTENSION	
Tel: (O) _____ HP: _____		Misc.	
VEHICLE CHECK LIST		GST	
<div style="display: flex; justify-content: space-around;"> <div style="text-align: center;">  <p>RIGHT</p> </div> <div style="text-align: center;">  <p>FRONT</p> </div> <div style="text-align: center;">  <p>TOP</p> </div> <div style="text-align: center;">  <p>LEFT</p> </div> </div> <p>INDICATE : D - DENTS S - SCRATCHES A - ACCIDENTS</p>		TOTAL CHARGES <u>900.00</u>	
		Rented out by :	
		Hirer's Signature <u>[Signature]</u>	
		Addition Driver's Signature _____	

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/ credit card for payment, I agree that all amount payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given YSK CAR RENTAL in connection with this agreement is true.

* IMPORTANT

- ONLY PERSON ABOVE 22 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN ABOVE.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY AND BE RESPONSIBLE FOR THE INSURANCE EXCESS. IF THERE IS BODILY INJURIES, POLICE REPORT MUST BE MADE.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY. AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY YSK CAR RENTAL.

RETURN OF VEHICLE - THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVE" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO YSK CAR RENTAL AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	HIRER'S SIGNATURE
<u>28/12/22</u>	<u>1430hrs</u>		<u>[Signature]</u>		<u>[Signature]</u>

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 23 Dec 2022 / 14:52:48

Receipt Date/Time : 23 Dec 2022 / 14:52:48

Tax Invoice/Receipt

Receipt No. : ITNET-00000-221223-003052

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SKU7277G				
As at 23 Dec 2022/12:08:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SKU7277G			
	Enquiry Fee	25.00	1.75	26.75
	20221223145146058371			
	Sub-Total	25.00	1.75	26.75
	Total Before Rounding	25.00	1.75	26.75
	Rounding Difference			0.00
	Total Amount Payable			26.75
Paid By				
	20221223145154161	Direct Debit: eNETS Debit (Internet Banking)		26.75
	Total			26.75
	Cash Change			0.00
	Tendered Amount			26.75
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Monday, 10 April 2023 9:12 am
To: lee huilin
Cc: Admin A; wongkengyak@gmail.com
Subject: RE: ACCIDENT INVOLVING SKU7277G (AIG) AND SLT3914X AT/ALONG 100METER TOWARDS WOODLANDS CHECKPOINT FROM JOHOR CUSTOM ON 23/12/2022

Dear Hui Lin,

We refer to your email below.

As mentioned in our email earlier, we are loss adjuster appointed by your insurer AIG Pacific Insurance to handle on property damage claim – i.e we have sent our surveyor to third party workshop to carry out survey & inspect the damages on the third party's vehicle based on both parties' accident report to make sure the consistency of the damages on this accident. Our surveyor will finalize with third party workshop the cost of repair and days to repair. For this claim, our surveyor has finalized cost of repair is Lump/Sum -\$4,800.00 with 4 days of repair. Third party has the right to claim loss of rental or loss of use during the repair. For this case third party is claiming loss of rental. We will submit third party's letter of demand with our surveyor report to AIG for approval before Discharge voucher issue to third party workshop. AIG will effect payment after signed Discharge Voucher is received.

As for the personal injury claim, the claim will directly go to AIG Pacific Insurance – Bodily Injury Department. Officer from AIG will handle the injury claim. If you have any enquiry for the personal injury claim – pls call AIG at 64193000.

If you have any enquiry on property damage claim, pls call me at 80287880. Thank you.

**I am working from home from 03.04 ~12.05.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.*

Best Regards,
Ezlyna Eng | Case Handler
LKK Auto Consultants Pte Ltd
phone: 6841-6051 | email: Ezlyna@lkkauto.com |
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: lee huilin <huilinlee@hotmail.com>
Sent: Wednesday, January 25, 2023 10:53 PM
To: EzLyna (LKKAuto) <ezlyna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; wongkengyak@gmail.com
Subject: Re: ACCIDENT INVOLVING SKU7277G (AIG) AND SLT3914X AT/ALONG 100METER TOWARDS WOODLANDS CHECKPOINT FROM JOHOR CUSTOM ON 23/12/2022

Dear Ezlyna

Sorry to have missed your email below and we will entrust this case into your good hand.

As mentioned in an earlier email that the other party was agreed to settle out of court initially and did not mention about any "injury". All party said ok and told the officer at Woodland's Custom when the officer learned about this said accident, so no ambulance was called then.

Could your reply include Wong Keng Yak at wongkengyak@gmail.com so he could assist in your investigation for a fair and just settlement. He is copied in this email and can also be reached at his mobile: 9692 0049. Thank you.

Regards
Hui Lin

From: EzLyna (LKKAuto) <ezlyna@lkkauto.com>
Sent: Wednesday, January 11, 2023 9:16 AM
To: huilinlee@hotmail.com <huilinlee@hotmail.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: ACCIDENT INVOLVING SKU7277G (AIG) AND SLT3914X AT/ALONG 100METER TOWARDS WOODLANDS CHECKPOINT FROM JOHOR CUSTOM ON 23/12/2022

Dear Lee Hui Lin & Wong Keng Yak,

Our Ref: CC4/AIG22012837/Upa3

ACCIDENT INVOLVING SKU7277G (AIG) AND SLT3914X AT/ALONG 100METER TOWARDS WOODLANDS CHECKPOINT FROM JOHOR CUSTOM ON 23/12/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy. We have received a claim from **SLT3914X** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	26 Dec 2022 19:17	Clm Dtl Modified	Claimant's Name: -> MOHD SUFIAN BIN MAHMOOD. Claimant's ID: -> S7672616G.	[A] HOW MEI KWAN
2	26 Dec 2022 19:17	Clm Veh Model Changed	(205759) TOYOTA SIENTA 1.5 HYBRID (A).	[A] HOW MEI KWAN
3	26 Dec 2022 19:17	Clm Created	Reg No: SLT3914X. Acct Date: 2022/12/23. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Worksh op: SPEEDWERKZ PTE LTD (HQ)	[A] HOW MEI KWAN
4	26 Dec 2022 19:17	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	26 Dec 2022 19:17	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/01/05	[A] HOW MEI KWAN
6	26 Dec 2022 19:17	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	26 Dec 2022 19:17	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	26 Dec 2022 19:17	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	26 Dec 2022 19:18	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	26 Dec 2022 19:18	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	28 Dec 2022 18:36	Clm Registration Modified	Acct Time:12:00:00->12:10:00. Pol No:2100424785->2100424785-07.	[I] AIG OneClaim Integration User
12	02 Jan 2023 11:49	Video Downloaded	Downloaded Video - Accident	[A] MARCUS CHUA
13	02 Jan 2023 21:24	Clm Registration Modified	Acct Time:12:10:00->12:00:00. Pol No:2100424785-07->2100424785.	[I] Chu, Huiyen
14	03 Jan 2023 10:01	Video Downloaded	Downloaded Video - Accident	[I] Ng, Hai-Chuan
15	11 Jan 2023 09:11	Video Downloaded	Downloaded Video - Accident	[A] Ezlyna
16	07 Feb 2023 22:49	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
17	07 Feb 2023 22:49	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
18	07 Feb 2023 22:49	Clm Dtl Modified	JPJ Reg. Date: -> 2022/11/28.	[A] JOANNE LEE KHANG MIN
19	07 Feb 2023 22:49	Clm Details Notified		[A] JOANNE LEE KHANG MIN
20	13 Mar 2023 12:09	Adj Mandate Request	Cur.Req:5326.75:Liability: 100% (BOLA 27) *Quantum: \$5,326.75 (all-in). Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
21	17 Mar 2023 09:47	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/01/05. Mandate Remarks: mandate approved. LOR @ 4 days. settle at best. subject to documents in order.	[I] Goh, Jeremy-CX
22	17 Mar 2023 09:47	Adj Mandate Set	Approved:5226.75:mandate approved. LOR @ 4 days. settle at best. subject to documents in order.	[I] Goh, Jeremy-CX
23	15 May 2023 08:55	Adj Mandate Request	Cur.Req:5526.75:Liability: 100% (BOLA 27) *Quantum: \$5,526.75 (all-in). Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
24	30 May 2023 15:12	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2023/01/05. Mandate Remarks: mandate approved. LOR @ 5 days. please check the rental agreement, we should not be paying more days then what was rented.	[I] Goh, Jeremy-CX
25	30 May 2023 15:12	Adj Mandate Set	Approved:5326.75:mandate approved. LOR @ 5 days. please check the rental agreement, we should not be paying more days then what was rented.	[I] Goh, Jeremy-CX

Date From  Date To  Audit Type

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2888109	26 Dec 2022 19:24:01	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLT3914X	SKU7277G	11.00
2889397	28 Dec 2022 16:45:32	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLT3914X	Goh, Jeremy-CX	xx.xx
2911738	07 Feb 2023 22:49:19	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLT3914X	SKU7277G	11.00