

EzLyna (LKKAUTO)

From: EzLyna (LKKAUTO)
Sent: Monday, 10 April 2023 9:12 am
To: lee huilin
Cc: Admin A; wongkengyak@gmail.com
Subject: RE: ACCIDENT INVOLVING SKU7277G (AIG) AND SLT3914X AT/ALONG 100METER TOWARDS WOODLANDS CHECKPOINT FROM JOHOR CUSTOM ON 23/12/2022

Dear Hui Lin,

We refer to your email below.

As mentioned in our email earlier, we are loss adjuster appointed by your insurer AIG Pacific Insurance to handle on property damage claim – i.e we have sent our surveyor to third party workshop to carry out survey & inspect the damages on the third party's vehicle based on both parties' accident report to make sure the consistency of the damages on this accident. Our surveyor will finalize with third party workshop the cost of repair and days to repair. For this claim, our surveyor has finalized cost of repair is Lump/Sum -\$4,800.00 with 4 days of repair. Third party has the right to claim loss of rental or loss of use during the repair. For this case third party is claiming loss of rental. We will submit third party's letter of demand with our surveyor report to AIG for approval before Discharge voucher issue to third party workshop. AIG will effect payment after signed Discharge Voucher is received.

As for the personal injury claim, the claim will directly go to AIG Pacific Insurance – Bodily Injury Department. Officer from AIG will handle the injury claim. If you have any enquiry for the personal injury claim – pls call AIG at 64193000.

If you have any enquiry on property damage claim, pls call me at 80287880. Thank you.

**I am working from home from 03.04 ~12.05.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.*

Best Regards,
Ezlyna Eng | Case Handler
LKK Auto Consultants Pte Ltd
phone: 6841-6051 | email: Ezlyna@lkkauto.com |
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: lee huilin <huilinlee@hotmail.com>
Sent: Wednesday, January 25, 2023 10:53 PM
To: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; wongkengyak@gmail.com
Subject: Re: ACCIDENT INVOLVING SKU7277G (AIG) AND SLT3914X AT/ALONG 100METER TOWARDS WOODLANDS CHECKPOINT FROM JOHOR CUSTOM ON 23/12/2022

Dear Ezlyna

Sorry to have missed your email below and we will entrust this case into your good hand.

As mentioned in an earlier email that the other party was agreed to settle out of court initially and did not mention about any "injury". All party said ok and told the officer at Woodland's Custom when the officer learned about this said accident, so no ambulance was called then.

Could your reply include Wong Keng Yak at wongkengyak@gmail.com so he could assist in your investigation for a fair and just settlement. He is copied in this email and can also be reached at his mobile: 9692 0049. Thank you.

Regards
Hui Lin

From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>

Sent: Wednesday, January 11, 2023 9:16 AM

To: huilinlee@hotmail.com <huilinlee@hotmail.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: ACCIDENT INVOLVING SKU7277G (AIG) AND SLT3914X AT/ALONG 100METER TOWARDS WOODLANDS CHECKPOINT FROM JOHOR CUSTOM ON 23/12/2022

Dear Lee Hui Lin & Wong Keng Yak,

Our Ref: CC4/AIG22012837/Upa3

ACCIDENT INVOLVING SKU7277G (AIG) AND SLT3914X AT/ALONG 100METER TOWARDS WOODLANDS CHECKPOINT FROM JOHOR CUSTOM ON 23/12/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SLT3914X** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

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