

EzLyna (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 19 January 2023 11:11 am
To: EzLyna (LKKAuto)
Cc: jous; Admin A
Subject: FW: Accident involving GBL2696S (Nissan Nv200) & SNA6223M (Aig) on 22/12/22 ***
LKK REF: CC6/AIG22012836/pa3
Attachments: GBL2696S LOA.pdf; GBL2696S RENTAL AGREEMENT.pdf

Hi Lyna,

FYNA, Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: jous <jous@jinauto.com.sg>
Sent: Friday, 13 January 2023 3:30 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Accident involving GBL2696S (Nissan Nv200) & SNA6223M (Aig) on 22/12/22 *** LKK REF: CC6/AIG22012836/pa3

Without Prejudice

Dear Sir /Madam

We submit our claim as follow :

Cost of Repair	S\$ 3132.00	
RENTAL	S\$ 360.00	(Surveyor' s recommended 3days)
Total	S\$ 3492.00	

Please let us have your offer to settle.

Thank you & Best Regards,
Jouis Seow
Jin Auto Services Pte Ltd
Blk 14 #01-412 Defu Lane 10
Singapore 539195.

Tel : (65) 62898126
Fax : (65) 62870590
Email : jouis@jinauto.com.sg

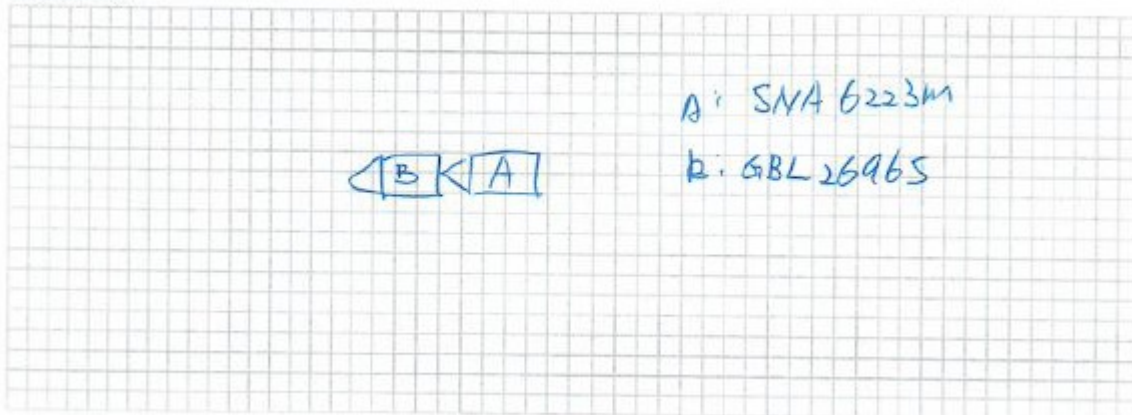
From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]
Sent: Wednesday, 28 December 2022 9:09 AM
To: JIN AUTO SERVICES <jin@jinauto.com.sg>; EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Cc: jouis@jinauto.com.sg; jordan@jinauto.com.sg; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: Accident involving GBL2696S (Nissan Nv200) & SNA6223M (Aig) on 22/12/22 *** LKK REF: CC6/AIG22012836/pa3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.

Sketch Plan



Describe Circumstances of the Accident

I was driving along orchard road and was at a traffic light. As I placed the gear into Parking mode, I did not realize that it was not done properly and remained in "Drive". Thereafter the car slowly moved ahead and lightly touched the back of the vehicle in front of me.

Please arrange for survey.

Please note that for liability, claim negotiation and settlement, please contact **Lyna**.

To check availability of the case handler, you may contact the undersigned.

JIN AUTO SERVICES PTE LTD

Acknowledgement

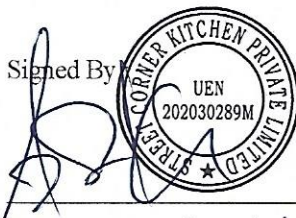
Accident involving GBL 2696S & SNA 6223 M on 22/12/2022
Along Grange Road

1. I/We, Street Corner Kitchen Pte Ltd the owner of
Vehicle Registration Number: GBL 2696S have been advised by Jin Auto Services Pte Ltd
and understand the content of **my/our** motor claim as specify herein:

Type of Claim : ☐ Claim Own-Policy Only
☒ Direct Settlement With Third Party Insurer

2. The compulsory Policy Excess: _____ stated in **my/our** Motor Policy is applicable for own damage claim.
3. You have **my/our** full authority to negotiate a settlement with the third party and/or his/her/their insurers on such terms as you deem fit. Upon settlement of **my/our** claim, you are authorized to sign any Discharge Voucher or any document to confirm **my/our** acceptance of the settlement as full and final discharge of **my/our** claim, on **my/our** behalf.
4. **Loss Of Use and Cost Of Rental** shall be computed in accordance to the number of days as recommended by the surveyor and the benchmark rates published in State Court Practice Direction for Non-Injury Motor Accident (NIMA) Claims.
5. **I am/We are** fully aware that Jin Auto Services Pte Ltd is assisting **me/us** in **my/our** Third Party Claim, **I/We** shall release Jin Auto Services Pte Ltd against any liability, loss claim or proceedings which may arise out of or in the course of or by reason of execution of the services.
6. In the event that Third Party Insurer is not prepared to settle the claim due to breach of policy or other reasons, you may without referring to **me/us** to commence legal proceedings against Third Party on **my/our** behalf to recover the damages. **I/We** shall render **my/our** co-operation for the legal claim process. The entire amount claimed shall belong and make payable to **Jin Auto Services Pte Ltd** absolutely.

Signed By



Name: Tai Ser Kiang

NRIC No: 58065790C

Date: 4/1/2023

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **JIN AUTO SERVICES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,132.00** (Repair Cost), **S\$300.00** Loss of Use/Rental), for vehicle no. **GBL2696S** that was damaged pursuant to the accident which occurred on **22/12/2022** (date) along **391 ORCHARD ROAD (OUTSIDE TAKA)** (location) involving vehicle no/s **SNA6223M**. This is pursuant to the inspection conducted on **04/01/2023** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **STREET CORNER KITCHEN PRIVATE LIMITED** (the third party claimant”) of vehicle no. **GBL2696S** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **GBL2696S** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 10 (day) of APRIL (month) 2023 (year)



Signed by appointed surveyor



Jouis
Signed by “the workshop” (with chop)

*Please indicate Invoice No.



DAWN ENTERPRISES

21 Seletar West Farmway 1
Singapore 798125
Tel: 63832661 Fax: 64842836
Reg No.430058/00D

Nº 38607

RENTAL AGREEMENT

DATE 4/1/2023.

HIRER'S PARTICULARS

Name Street Corner Kitchen Pte Ltd

Address

I/C or Passport No. Country

Occupation

Date of Birth Age

Driving Licence No. Date Passed

Tel: (HP) (Residence)

DRIVER'S PARTICULARS

Name Tai Ser Kiong

Address 2903 Compassvale

Crescent #13-48 S(542290)

I/C or Passport No. 58065780c Country S'pore.

Occupation

Date of Birth Age

Driving Licence No. Date Passed

Tel: (Office) 96468877 (Residence)

IMPORTANT NOTES:

- 1 No Insurance Coverage if the driver is below 24yrs old or less than 2 years driving licence.
- 2 This vehicle is licenced to carry 04 passengers only.
- 3 Hirer is liable to pay first \$ 2000/- as excess all claims any accident plus loss of earning while damaged vehicle is under repair.
- 4 For usage to Malaysia subject to higher excess all claims of S\$5,000.00 and different rental rate
- 5 Please notify our office should there be any accident involving this hired vehicle within 24 hrs
- 6 No refund will be given for vehicle returns early.
- 7 No refund will be given for petrol left in vehicle.
- 8 Hirer is liable to pay all parking fee and traffic summonses.
- 9 Vehicles to be return during office hour only.
- 10 No Service on Public Holiday and Sunday.

CHARGES

3 Day at \$ 120 per days

Day at \$ per week

Day at \$ per month

TOTAL AMOUNT

AMOUNT PAID

BALANCE DUE

Days Extension From To

Amount Deposit (refundable) \$

SCHEDULE

MODEL

SLC 8511 G. Mazda 3

Date Time Mileage

4/1/2023 10:30am

6/1/2023 3-30pm

FROM 4/1/2023

TO 6/1/2023.

I/we have read and understood the terms and conditions above and hereby agreed to abide




Hirer's Signature

Driver/Gurantor's Signature

DAWN ENTERPRISES



DAWN ENTERPRISES

21 SELETAR WEST FARMWAY 1
SINGAPORE 798125
TEL: 6383 2661 FAX: 6484 2836
REG. NO. 430058/00D

No. 20916

Date, 6/1/23

OFFICIAL RECEIPT

Received from Street Corner Kitchen Pte Ltd

the sum of Dollars Three hundred sixty only

being Payment Of SLC 8511 G (4/1/23 - 6/1/23)

\$ 360^{xx}_{xx}

Cash/Cheque No.

DAWN ENTERPRISES

EzLyna (LKKAUTO)

From: EzLyna (LKKAUTO)
Sent: Thursday, 29 December 2022 7:42 am
To: janeyeo2012@yahoo.com.sg; jenicetta@hotmail.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SNA6223M (AIG) AND GBL2696S AT/ALONG 391 ORCHARD ROAD S238872 (OUTSIDE TAKA) ON 22/12/2022

Dear Yeo Sin Tin (Yang Xinzhen) & Jenice Tan Tian Ai,

Our Ref: CC6/AIG22012836/pa3

ACCIDENT INVOLVING SNA6223M (AIG) AND GBL2696S AT/ALONG 391 ORCHARD ROAD S238872 (OUTSIDE TAKA) ON 22/12/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **GBL2696S** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.



Thank you.

**I am working from home till 06.01.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.*

Best Regards,
Ezlyna Eng | Case Handler
LKK Auto Consultants Pte Ltd
phone: 6841-6051 | email: Ezlyna@lkkauto.com |
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	26 Dec 2022 02:32	Clm Dtl Modified	Claimant's Name: -> STREET CORNER KITCHEN PRIVATE LIMITED. Claimant's ID: -> 2XXXXX289M,	[A] HOW MEI KWAN
2	26 Dec 2022 02:32	Clm Veh Model Changed	(202877) NISSAN NV200 1.6 DX (A).	[A] HOW MEI KWAN
3	26 Dec 2022 02:32	Clm Created	Reg No: GBL2696S, Acct Date: 2022/12/22. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Income Insurance Limited (HQ). Workshop: Jin Auto Services Pte Ltd (Defu)	[A] HOW MEI KWAN
4	26 Dec 2022 02:32	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	26 Dec 2022 02:32	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/01/05	[A] HOW MEI KWAN
6	26 Dec 2022 02:32	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	26 Dec 2022 02:32	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	26 Dec 2022 02:32	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	26 Dec 2022 02:32	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	26 Dec 2022 02:32	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	28 Dec 2022 07:54	Clm Registration Modified	Acct Time:15:00:00->15:30:00. Pol No:7210063173->7210063173-01.	[I] AIG OneClaim Integration User
12	08 Feb 2023 15:53	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	08 Feb 2023 15:53	Clm Dtl Modified	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	08 Feb 2023 15:53	Clm Dtl Modified	JPJ Reg. Date: -> 2021/04/22.	[A] JOANNE LEE KHANG MIN
15	08 Feb 2023 15:53	Clm Details Notified		[A] JOANNE LEE KHANG MIN
16	10 Feb 2023 14:38	Adj Mandate Request	Cur.Req:3432.00:Liability: 100% (BOLA 27) OI rear ended TP *Quantum: \$3,432.00 (all-in). Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
17	14 Feb 2023 08:26	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/01/05	[I] MdNoor, Norsiah
18	14 Feb 2023 08:26	Adj Mandate Set	Approved:3432.00.	[I] MdNoor, Norsiah

Date From  Date To  Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2888075	26 Dec 2022 02:36:01	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	GBL2696S	SNA6223M	11.00
2912277	08 Feb 2023 15:53:07	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	GBL2696S	SNA6223M	11.00