

Meng Yan (LKK Auto)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Friday, 23 December 2022 1:28 PM
To: PBSP; Meng Yan (LKK Auto); SUR; assignments
Cc: Chua Kee Sin
Subject: RE: OUR REF: SNM22D209208/C02/ SMZ370R/TANCHC & YOUR REF: SNA4712G, DOA:21.12.2022 17:30 (SGT) TO CONDUCT PRS

WITHOUT PREJUDICE

Dear Cindy,

We refer to your email below.

We write to inform you that our Insured have yet to report the accident.

At this juncture, we reserve our comment on liability while we are liaising with Insured for the report.

We will revert to you in due course soon.

Thank you.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Friday, 23 December 2022 12:50 pm
To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Chua Kee Sin <chua.kee.sin@simedarby.com.sg>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Subject: RE: OUR REF: SNM22D209208/C02/ SMZ370R/TANCHC & YOUR REF: SNA4712G, DOA:21.12.2022 17:30 (SGT) TO CONDUCT PRS

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Dear Sirs

We will email you once we have instructions from our MCA on the survey date.

Kindly let us know if you agree that liability is clear and we may proceed with direct settlement.

Thank you.

Best regard,
Cindy

Bodyshop

BMW
Performance Motors Ltd

DDI: +65 6319 0175
FAX: +65 6479 4601
Address: 303 Alexandra Road, Singapore 159941
Email: pml-pbsp@simedarby.com.sg

www.bmw.com.sg

Sime Darby Motors
A member of the Sime Darby Group



From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Friday, 23 December 2022 12:13 pm
To: PBSP <pml-pbsp@simedarby.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Chua Kee Sin <chua.kee.sin@simedarby.com.sg>
Subject: RE: OUR REF: SNM22D209208/C02/ SMZ370R/TANCHC & YOUR REF: SNA4712G, DOA:21.12.2022 17:30 (SGT) TO CONDUCT PRS

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Dear Sir/Mdm,

Is the vehicle SNA 4712G in the workshop?

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Friday, 23 December 2022 10:20 AM
To: PBSP <pml-pbsp@simedarby.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Chua Kee Sin <chua.kee.sin@simedarby.com.sg>

Subject: RE: OUR REF: SNM22D209208/C02/ SMZ370R/TANCHC & YOUR REF: SNA4712G, DOA:21.12.2022 17:30 (SGT) TO CONDUCT PRS

WITHOUT PREJUDICE

Dear Cindy,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Taufikh to conduct the PRS.

Thank you.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: PBSP <pml-pbsp@simedarby.com.sg>

Sent: Friday, 23 December 2022 10:01 am

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Cc: Chua Kee Sin <chua.kee.sin@simedarby.com.sg>

Subject: RE: OUR REF: SNM22D209208/C02/ SMZ370R/TANCHC & YOUR REF: SNA4712G, DOA:21.12.2022 17:30 (SGT) TO CONDUCT PRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs

Please proceed to use a common surveyor below as the SJE.

Mohd Taufikh - (LKK)

Kindly let us know if you agree that liability is clear and we may proceed with direct settlement.

Thank you.

Best regard,
Cindy

Bodyshop

BMW
Performance Motors Ltd

DDI: +65 6319 0175
FAX: +65 6479 4601
Address: 303 Alexandra Road, Singapore 159941
Email: pml-pbsp@simedarby.com.sg

www.bmw.com.sg

Sime Darby Motors
A member of the Sime Darby Group



From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Friday, 23 December 2022 9:36 am
To: PBSP <pml-pbsp@simedarby.com.sg>
Cc: Chua Kee Sin <chua.kee.sin@simedarby.com.sg>
Subject: RE: OUR REF: SNM22D209208/C02/ SMZ370R/TANCHC & YOUR REF: SNA4712G, DOA:21.12.2022 17:30 (SGT) TO CONDUCT PRS

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Without Prejudice

Our reference: SNM22D209208/C02/ SMZ370R/TANCHC
Your reference: SNA4712G

Dear Sirs,

ACCIDENT INVOLVING SMZ370R & SNA4712G ON 21/12/2022

We refer to your email.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 23 December 2022 9:22 am

To: PBSP <pml-pbsp@simedarby.com.sg>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Cc: Chua Kee Sin <chua.kee.sin@simedarby.com.sg>

Subject: RE: OUR REF: SNM22D209208/C02/ SMZ370R/TANCHC & YOUR REF: SNA4712G, DOA:21.12.2022 17:30 (SGT) TO CONDUCT PRS

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Jacqueline ,

Please refer to the above subject.

Kindly **conduct PRS SNA4712G** soonest possible.

Please contact our claims department Jacqueline Tan **6389 6185** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you

Chong Boon Sen
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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