

Meng Yan (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Thursday, 22 December 2022 5:09 PM
To: Elaine Toh; yvonnelim@visionlawllc.com; assignments
Cc: Claims Dept of CTI; Alfred Toh
Subject: OUR REF: SNM22D209186/C02/ SLX2296G/TOHHS & YOUR REF: SLX 585 K (et)

WITHOUT PREJUDICE

YOUR REF: SLX 585 K (et)
OUR REF: SNM22D209186/C02/SLX2296G/TOHHS

Contents of your noted.

Aside to M/s LKK Auto Consultants Pte Ltd, please assist to arrange survey on SLX585K (email below refers)

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Elaine Toh <Elainetoh@visionlawllc.com>
Sent: Thursday, 22 December 2022 4:58 pm
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; yvonnelim@visionlawllc.com
Subject: RE: OUR REF: SNM22D209186/C02/ SLX2296G/TOHHS & YOUR REF: SLX 585 K, DOA:20.12.2022 07:55 (SGT) TO CONDUCT PRS
Importance: High

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Our Ref: SLX 585 K (et)
WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to your email of even date informing that you wish to conduct a pre-repair survey and your List of Surveyors.

Our client confirmed appointment of **LKK AUTO CONSULTANTS PTE LTD** as the Single Joint Expert for this matter.

Please be informed that the said vehicle can be inspected at:

Venue : Messrs Hua Meng Spray Painting Workshop
1 Kaki Bukit Avenue 6, Blk C
#01-61/01-34
Singapore 417883
Contact: Mr. Albert Tan @ 6746 5519 (Please call before going)

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank you.

Regards,
Elaine Toh (Secretary)
VISION LAW LLC
133 New Bridge Road
#18-01/02 Chinatown Point
Singapore 059413
Tel: 6534 2811 (Ext. 122) / Fax: 6535 6802



FOR SURVEYOR

Please initial here after completion of pre-repair inspection.
Thank you.

Appointed surveyor :
(Name & Signature)

Date & Time of Inspection :

From: Alfred Toh [<mailto:alfred.toh@sg.cntaiping.com>]

Sent: Thursday, 22 December, 2022 4:02 PM

To: Elaine Toh; yvonnelim@visionlawllc.com

Cc: Claims Dept of CTI; Chong Boon Sen; Alfred Toh

Subject: RE: OUR REF: SNM22D209186/C02/ SLX2296G/TOHHS & YOUR REF: SLX 585 K, DOA:20.12.2022 07:55 (SGT) TO CONDUCT PRS

WITHOUT PREJUDICE

YOUR REF: SLX585K

OUR REF: SNM22D209186/C02/SLX2296G/TOHHS

Dear Sirs

We refer to your email pertaining of **22 December 2022 at 10.40 am** pertaining to the above matter.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:
 1. Gary Soon (FTA)
 2. Chow Bo Xiong (FTA)
 3. Ben Chua (FTA)
 4. Ng You Han (FTA)
 5. Henry Ng (FTA)
 6. Marcus Chua (LKK)
 7. Kenneth Kong (LKK)
 8. Adrian Ling (LKK)
 9. Mohd Taufikh (LKK)
 10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at claimsdept@sg.cntaiping.com

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

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From: Elaine Toh <Elainetoh@visionlawllc.com>

Sent: Thursday, 22 December 2022 3:56 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: yvonnelim@visionlawllc.com

Subject: RE: OUR REF: SNM22D209186/C02/ SLX2296G/TOHHS & YOUR REF: SLX 585 K, DOA:20.12.2022 07:55 (SGT) TO CONDUCT PRS

Importance: High

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Our Ref: SLX 585 K (et)
WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Please let us have your proposed list of surveyors urgently.

Thank you.

Regards,
Elaine Toh (Secretary)
VISION LAW LLC
133 New Bridge Road
#18-01/02 Chinatown Point
Singapore 059413
Tel: 6534 2811 (Ext. 122) / Fax: 6535 6802

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]
Sent: Thursday, 22 December, 2022 1:10 PM
To: Elaine Toh; Alfred Toh
Cc: yvonnelim@visionlawllc.com
Subject: RE: OUR REF: SNM22D209186/C02/ SLX2296G/TOHHS & YOUR REF: SLX 585 K, DOA:20.12.2022 07:55 (SGT) TO CONDUCT PRS

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Alfred,

Please refer to the above subject.

Kindly **conduct PRS SLX 585 K** soonest possible.

Please contact our claims department Alfred Toh the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you
Chong Boon Sen
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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VISION LAW LLC

Advocates & Solicitors

(Incorporated with limited liability)

Unique Entity No. 200721148H

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