

Meng Yan (LKK Auto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Thursday, 22 December 2022 5:15 PM
To: Ong & Shan LLC; assignments
Cc: SUR; Claims Dept of CTI; Jenny Lew
Subject: RE: OUR REF: SNM22D209139/C02/SLU7620L/LEWLC & YOUR REF: FBH6806L, DOA:17.12.2022 18:40 (SGT) TO CONDUCT PRS
Attachments: DOC221222.pdf

WITHOUT PREJUDICE SAVE AS TO COSTS

Dear Serene,

We refer to your email of below.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK Auto Consultants to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Please forward a copy of your client's accident report.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Ong & Shan LLC <ongshanllc@gmail.com>
Sent: Thursday, 22 December 2022 1:49 pm

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Subject: Re: OUR REF: SNM22D209139/C02/SLU7620L/LEWLC & YOUR REF: FBH6806L, DOA:17.12.2022 18:40 (SGT)
TO CONDUCT PRS

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Dear Kah Leong,

Please see attached.

Thank you.

Warmest Regards,

Serene Lee

M/s Ong & Shan LLC

Block 184 Toa Payoh Central

#02-364 Singapore 310184

Tel: 6224 9847 Fax : 6254 7261

Email: ongshanllc@gmail.com

On Thu, Dec 22, 2022 at 12:58 PM Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com> wrote:

Without Prejudice

Dear CM Chen,

We refer to your email dated 21.12.2022.

Please see attached and let us know if you agree with SJE.

Thank you.

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Regards

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 22 December 2022 12:51 pm

To: Ong & Shan LLC <ongshanllc@gmail.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Subject: RE: OUR REF: SNM22D209139/C02/ SLU7620L/LEWLC & YOUR REF: FBH6806L, DOA:17.12.2022 18:40 (SGT) TO CONDUCT PRS

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Kah Leong,

Please refer to the above subject.

Kindly **conduct PRS FBH6806L** soonest possible.

Please contact our claims department Jenny Lew **6389 6172** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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