

## Shiau Chan (LKKAuto)

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**From:** Shiau Chan (LKKAuto)  
**Sent:** Friday, 10 February 2023 11:57 AM  
**To:** claims@premiumauto.com.sg  
**Cc:** SUR  
**Subject:** RE: OD CLAIM FOR SNG 3856 A, DOA: 16/12/2022 - KS  
**Attachments:** SNG3856A SUPPLEMENTARY.pdf

Dear En Qi,

Please proceed the supplementary as attached with our surveyor marking.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Huey Yon (LKKAuto) <hueyyon@lkkauto.com>  
**Sent:** Tuesday, 27 December 2022 12:40 PM  
**To:** claims@premiumauto.com.sg  
**Cc:** SUR <sur@lkkauto.com>  
**Subject:** RE: OD CLAIM FOR SNG 3856 A, DOA: 16/12/2022 - KS

Dear En Qi,

As instructed by our client , please proceed to repair the **insured vehicle SNG 3856A (Excess \$1,100.00/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

**Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.**

**Before paint photos for all NEW Panels and Parts required after repair**

Best Regards,

**Huey Yon** | case handler

**LKK Auto Consultants Pte.Ltd.**

Phone: 6256-3561 Fax: 62564315 email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

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**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Sent:** Monday, 19 December 2022 4:25 PM  
**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; admin-d <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Cc:** [CLAIMS@PREMIUMAUTO.COM.SG](mailto:CLAIMS@PREMIUMAUTO.COM.SG)  
**Subject:** OD CLAIM FOR SNG 3856 A, DOA: 16/12/2022 - KS

Dear all,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 21/12/2022 @10.30am. 55 Ubi Road 1. Owner Waiting.

Thank you.

**Best Regards,**

**En Qi Lim**

**Claims Administrator**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

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**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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