


Borneo Motors

Borneo Motors (Singapore) Pte Ltd
 Inchcape Bodycare Centre
 Level 4, Inchcape Centre
 2 Pandan Crescent
 Singapore 128462
 Tel: +65 6631 1855/1500
 Fax: +65 6872 7260
www.borneomotors.com.sg

Our Ref: BMS2023/03/PD0180/DS (ST)

Your Ref: CC4/LPC22012799/PA3

01/03/2023

BY HAND (INS COPY)

M/S.LONPAC INSURANCE BERHAD C/O LKK AUTO CONSULTANTS PTE LTD

Attn : Officer In-Charge

Dept : Motor Claims

RE : ACCIDENT INVOLVING SLK3488G AND YP1620Z ON 19/12/2022

Dear Officer,

We refer to the above captioned.

The accident was caused by the negligence of your insured and as a result, our client has incurred the following losses:

A. Repair Cost	- \$9,126.78	B. LTA Search	- \$2.00
C. Excess	-	D. Loss of Use	-
E. Rental	- \$982.80(\$70.20x14days)	F. Others	-
G. Medical Claims	-	Total Claim	- \$10,111.58
H. -Undertake By Claimant	☒		

We would appreciate if you could revert to us with an offer to settlement within **8 working weeks** as required under NIMA Protocol.

Enclosed are the following documents for your kind perusal:

(✓) Original Tax Invoice	(X) Discharge Voucher
(✓) Car Rental Invoice/Agreement	(X) Original Photograph X _____
(✓) GIAS/Police Report/s	(X) Original/Photocopy Survey
(✓) Certificate of Insurance	(✓) LTA Search Fees
(✓) Letter of Authority	(X) Medical Receipt

*Cheque is to be made payable to **BORNEO MOTORS (SINGAPORE) PTE LTD** & mail it to, Inchcape Bodycare Centre Level 4, Inchcape Centre, 2 Pandan Crescent, Singapore 128462, Attn: TPR Department*

Yours faithfully,

TPR Team

Claims Service Department

F:68727260 E: claimstatusenquiry@borneomotors.com.sg

(As this is a computer generated letter, no signature is required.)

LETTER OF AUTHORITY

ACCIDENT INVOLVING SLK3488G and YP1620Z on 19/12/22 along
Own vehicle's number Other vehicle's number Date of accident

CCK

Accident location

BY THE LETTER OF AUTHORITY, I/we, **GRAB RENTALS PTE LTD**

Name of Policy Holder & (IC/Passport/Company Registration) number

of **6 BATTERY ROAD #38-04 SINGAPORE 049909**

Address of Policy Holder

owner of Vehicle Registration No. SLK 3488G hereby appoint **BORNEO MOTORS (SINGAPORE) PTE LTD** (hereinafter refers to **BMS**), a company incorporated in Singapore and having its registered office at **NO 2 PANDAN CRESCENT SINGAPORE 128462** to do all or any of the following:

1. To submit, resolve and make any claims (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or **alternatively** under Insurance Policy number _____ taken up by *me/us and pay the compulsory excess in respect of the cost of repairs suffered by *me/us arising from the Accident (loss and damage).
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favors of **BORNEO MOTORS (SINGAPORE) PTE LTD** and give a valid receipt and discharge, therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally, do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

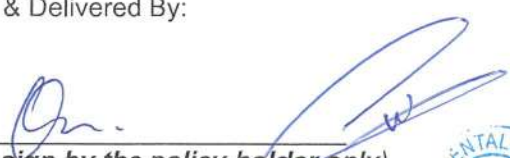
*I/We hereby further declare that **the letter of authority hereby conferred shall remain irrevocable.**

*I/We further confirm that the acceptance by **BMS** of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this on 22
of the month 12 Year 20 22.

Signed & Delivered By:

Witness By:


(To be sign by the policy holder only)

**Please stamp the company chop for
vehicle registered under a company's name





LONPAC INSURANCE BHD



CLAIM NO : 22/22/23/VC05/026742
DATE : 12 JUNE 2023

DISCHARGE VOUCHER

I/We, GRAB RENTALS PTE LTD confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of YP1620Z the sum of Singapore Dollar Nine Thousand Eight Hundred Thirty and Cents Seventy Eight Only (**\$9,830.78**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SLK3488G and 19/12/2022 along/at CHOA CHU KANG ROAD TOWARDS BUKIT PANJANG ROAD BEFORE JUNCTION OF TECK WHYE AVENUE.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ NAGULAN RAMASAMY AND/OR**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "**BORNEO MOTORS (S) PTE LTD**".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

.....
Signature of vehicle owner/Date



17/07/2023

Grab Rentals Pte Ltd
.....
Name of vehicle owner /Date

17/07/2023



Borneo Motors

Inchcape

Co. Reg No. : 196700086Z
GST Reg No. : MR-8500000-9
No. 2 PANDAN CRESCENT
SINGAPORE 128462, Tel no.: 6631 1188



TOYOTA

TAX INVOICE

Account Details	Account No.	Customer Details
Lonpac Insurance Berhad 100 Beach Road #19-00 Shaw Tower Singapore 189702 Attn: Ms Lily Koh/Mr Chia	S1000007 / ICLPI1	M/S Grab Rentals Pte Ltd 3 Media Close #01-03/06 Singapore 138498 Work: 65703925
	Document No. 38069110	
	Document Date 18/01/2023	

Year	Model	Variant	Reg. Date	Reg. No.	Kilometers	Wip No.	Order No. / Remarks
2016	ZVW50R	AHXEBW Q2	13/01/2017	SLK3488G	360702	19230	66TP/SLK3488G/201222

Chassis No.	Engine No.	Terms	SA / Counter	Vehicle In	Collected On
JTDKB3FU803540855	2ZRR981413	60	Shashitharan	22/12/2022 13.03	18/01/2023 11.38

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
1	Z	BP-GRAB-DS SUNDRIES - FLASH ARRIVE: DD/MM/YY 0000HR TP VEH NO.:YP1620Z ACC DATE:19/12/22 DRIVE IN:20/12/22 EXCESS: DATE-IN:22/12/22 DATE SURVEY:22/12/22 NO OF REPAIR DAYS:7 BY:rasul AUTHORISED ON:22/12/22	*			50.00
2	B	BP-LAB2 CHECK WIRIN GAND CONDUCT LEAK TEST	*			198.00
3	B	BP-LAB2 DRILL HOLE AND INSTALL REVERSE SENSOR	*			198.00
4	B	BP-LAB2 R/I INTERIOR TRIMMINGTO FAC REPAIR	*			396.00
5	Z	BP-SLANT SUPPLY SEALANT (NETT)				100.00
6	B	BP-ECU2 TO RESET ECU AND REPROGRAMME	BP61			198.00
7	B	BP-LAB2 REPL ACC AFF PART AND PANEL	*			2376.00
8	B	BP-RES2 RESRPAY ACC AFF AREA	*			1968.00
9	1	U52023-47030 REINFORCEMENT	1.00	399.90		399.90
10	2	U52159-47913 COVER, RR BUMPER	1.00	531.80		531.80
11	3	U52453-47010 GUARD, RR BUMPER,	1.00	692.30		692.30
12	4	U52169-47020 COVER, RR BUMPER,	1.00	18.50		18.50
13	5	S52161-0K040 PIECE, RR BUMPER	10.00	4.90		49.00
14	6	U75403-48010 EMBLEM SUB-ASSY,	1.00	86.00		86.00
15	7	U75441-47130 PLATE, LUGGAGE COMPT	1.00	65.60		65.60

For & on behalf of	Customer's Signature	Charge Summary	Total
Borneo Motors (Singapore) Pte Ltd	Please acknowledge receipt of vehicle	Parts Labour Sublet Lubrication/Fluid Others	Less Amount Due

Company Copy



Borneo Motors

Inchcape

Co. Reg No. : 196700086Z
GST Reg No. : MR-8500000-9
No. 2 PANDAN CRESCENT
SINGAPORE 128462, Tel no.: 6631 1188



TOYOTA

TAX INVOICE

Account Details				Account No.		Customer Details			
Lonpac Insurance Berhad 100 Beach Road #19-00 Shaw Tower Singapore 189702 Attn: Ms Lily Koh/Mr Chia				S1000007 / ICLPI1		M/S Grab Rentals Pte Ltd 3 Media Close #01-03/06 Singapore 138498 Work: 65703925			
				Document No. 38069110					
				Document Date 18/01/2023					
Year	Model	Variant	Reg. Date	Reg. No.	Kilometers	Wip No.	Order No. / Remarks		
2016	ZVW50R	AHXEBW Q2	13/01/2017	SLK3488G	360702	19230	66TP/SLK3488G/201222		
Chassis No.		Engine No.	Terms	SA / Counter	Vehicle In		Collected On		
JTDKB3FU803540855		2ZRR981413	60	Shashitharan	22/12/2022	13.03	18/01/2023	11.38	
L	Cd	Job/Parts Description				Qty	Unit Price	Disc %	Amount
16	8	U75442-47130 PLATE, LUGGAGE COMPT				1.00	65.60		65.60
17	9	U81561-47153 LENS & BODY, RR				1.00	532.50		532.50
18	0	U81591-47011 LENS & BODY, RR				1.00	604.50		604.50
For & on behalf of Borneo Motors (Singapore) Pte Ltd		Customer's Signature		Charge Summary			Total 8,529.70		
		Please acknowledge receipt of vehicle		Parts 3,045.70			GST 7.00% 597.08		
				Labour 5,484.00					
				Sublet 0.00					
				Lubrication/Fluid 0.00			Less 0.00		
				Others 0.00			Amount Due 9,126.78		

Company Copy

Renter Details

Name	Kwek Chin Cheong
NRIC	
Driver's License	
Address	Blk 402 Choa Chu Kang Ave 3 #05-223
Date of Birth	22 Oct 1967
Telephone Number	6598238117
Mobile Number	6598238117

Vehicle Description

Vehicle Number	SLK3488G
Make & Model	Toyota Prius

Rental Period

Rental Agreement	128028
Rental Agreement Start Date	29 Jun 2022
Minimum Rental Period End Date	28 Jun 2023
Minimum Rental Period (days)	364

Rental Charges

Package Name	toyotapriushybrid_mileage_maypromo_12m_63.95_270521_grb
Promotional Rental Rates (without GST)	S\$59.77 / daily
GST amount	S\$4.18
Promotional Rental Rates (with 7% GST)	S\$63.95 / daily
Open Contract Rental Rates	Please see note below**
Deposit Collected	S\$500.00 (as at 29 Jun 2022)
Package notes	GRB fr 27 May 2021

**Note: in the case of re-contracting, the above mentioned Promotional Rental Rates will take effect only from the day after the start date of this Agreement.*

***Promotional Rental Rates applicable till end of Minimum Rental Period, Lessor reserves the right to increase Rental Rates thereafter to a Rate which it deems appropriate, and may do so on more than one occasion. Before any Rental Rate increment is implemented, Lessor will provide the Renter with 10 business days' notice through the relevant communication channels, including (but not limited to) SMS and/or messages through the Grab Driver App.*

Add-Ons (Other Charges) are listed on separate pages

Add-On

Addon Name	CDW Enhanced (\$6.25) / Excess \$200
Rate (without GST)	S\$5.84
GST amount	S\$0.41
Rate (with 7% GST)	S\$6.25
Payment Interval	daily
Type	Collision Damage Waiver
Start Date	29 Jun 2022
Total Value	Not Applicable
Terms & Conditions	Where the Renter & all authorised drivers (each of which hold a valid PDVL or TDVL) are 26 years of age or older and the Renter has opted to pay CDW Charges as indicated above, the Renter shall enjoy the following Discount: (A) Renter shall only be liable to pay S\$200.00 in insurance excess (for each section) instead of the excess amount indicated in the Insurance Matters table above (Sections 1 & 2 ONLY) PROVIDED THAT the Renter fulfills all the following: - fulfilment of Minimum Rental Period - timely payment of all Rental Charges and Other Charges at all times - timely reporting of all accidents, thefts & other incidents in accordance with the Agreement - there are no accidents, thefts or other incidents occurring within the first week of rental - the Renter at all times is in full compliance with the Agreement & any other undertakings & arrangements entered into with Lessor or its affiliated entities ((A) above, a "Qualifying Incident"). The Lessor may at its sole discretion allow or disallow an incident to count as a Qualifying Incident. The above Discount may be cancelled at any time at the Lessor's sole discretion. In the case of cancellation, the CDW Charges rate shall no longer apply & instead the ER Promotion Rental Charges rate (only) shall apply (subject to the relevant terms & conditions being continually fulfilled in order for the ER Promotion Rental Charges rate to apply), & the Lessor shall hold to the credit of the Renter the amount comprised in the CDW Charges (where paid) ("Credit Amount"). The Credit Amount may be applied by the Lessor to satisfy any & all costs & payments due to the Lessor under the Agreement.

INSURER ENQUIRY

Find

insurer

Vehicle reg. no.

YP1620Z

Date of Accident

19/12/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**Period of Insurance **13/10/2022 - 12/10/2023**Requested By **Ashlyn Chng (Borneo Motors P...**Requested Date **21/12/2022 14:52**

Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

LONPAC INSURANCE BHD (SINGAPORE BRANCH)

GIRO AUTHORISATION FORM

Company Name: Borneo Motors (Singapore) Pte Ltd

Bank Account Details

Beneficiary Name: Borneo Motors (Singapore) Pte Ltd
Bank Name / Branch Name: Standard Chartered Bank (Singapore) Limited
Bank Account No.: 9914031000007
Bank Code / Branch Code: 9496/001
Swift Code: SCBLSG22XXX

Email Address: sgcollection@inchcapeservices.com
(For notification of payment details)

Name/Designation/Telephone/Email of Contact person.:
sgcollection@inchcapeservices.com / 66311051

I hereby authorise Lonpac Insurance Bhd to remit all payment directly to the above nominated account.



Authorised Signature and Company Stamp

Date:

Acknowledged by :

Name / Date:

Hsiao Tong (LKKAuto)

From: CHARMAINE KONG <charmainekong@lonpac.com>
Sent: Tuesday, 6 June 2023 10:20 AM
To: Hsiao Tong (LKKAuto)
Cc: Admin A; MT_Claim_SG
Subject: RE: [SEEK MANDATE] - Direct Settlement (ST) - Accident Involving SLK3488G & YP1620Z DOA: 19.12.2022 (VEH GROUNDED)*** LKK REF: CC4/LPC22012799/Rpa3 || LONPAC Ref: 22/22/23/VC05/026742

Lonpac External - General

Lonpac External - General

Dear Hsiao Tong,

Please proceed as proposed.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, May 31, 2023 8:37 AM
To: CHARMAINE KONG <charmainekong@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: [SEEK MANDATE] - Direct Settlement (ST) - Accident Involving SLK3488G & YP1620Z DOA: 19.12.2022 (VEH GROUNDED)*** LKK REF: CC4/LPC22012799/Rpa3 || LONPAC Ref: 22/22/23/VC05/026742

Your ref: **22/22/23/VC05/026742**

Our ref : CC4/LPC22012799/Rpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YP1620Z(LONPAC) AND SLK3488G(TP) ON 19/12/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"BORNEO MOTORS (S) PTE LTD"** at **\$9,830.78(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 7% GST)	\$ 17,886.92	\$ 9,126.78 (\$8,529.70 + 7%GST)
2. Loss of Rental (14days x \$70.20)	\$ 982.80	\$ 702.00 (10DAYS X \$70.20)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 18,871.72	<u>\$ 9,830.78</u>

Surveyor recommended 7days for repair +1PRS + 1SUNDAY +1PH = 10DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 29/05/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Sunday, February 19, 2023 11:16 PM

To: CHARMAINE KONG <charmainekong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement (ST) - Accident Involving SLK3488G & YP1620Z DOA: 19.12.2022 (VEH GROUNDED)***

LKK REF: CC4/LPC22012799/Rpa3 || LONPAC Ref: 22/22/23/VC05/026742

Dear Charmaine,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CHARMAINE KONG <charmainekong@lonpac.com>

Sent: Monday, January 9, 2023 3:37 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: FW: Direct Settlement (ST) - Accident Involving SLK3488G & YP1620Z DOA: 19.12.2022 (VEH GROUNDED)

*** LKK REF: CC4/LPC22012799/pa3 || LONPAC Ref: 22/22/23/VC05/026742

Lonpac External - General

Dear Mei Kwan,

Our insured report attached for your necessary actions.

Thank you.

Best Regards,

Charmaine Kong

Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, 6 January 2023 11:51 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement (ST) - Accident Involving SLK3488G & YP1620Z DOA: 19.12.2022 (VEH GROUNDED)

*** LKK REF: CC4/LPC22012799/pa3

Dear Sir / Madam,

We refer to the above matter.

Please see attached TP video.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Friday, 23 December 2022 10:01 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement (ST) - Accident Involving SLK3488G & YP1620Z DOA: 19.12.2022 (VEH GROUNDED)

*** LKK REF: CC4/LPC22012799/pa3

Lonpac External - General

Dear Mei Kwan,

No report made yet by our insured.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 22 December 2022 6:51 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement (ST) - Accident Involving SLK3488G & YP1620Z DOA: 19.12.2022 (VEH GROUNDED)

*** LKK REF: CC4/LPC22012799/pa3

Dear Sir / Madam,

We refer to the above matter.

Please advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Wednesday, December 21, 2022 5:09 PM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Direct Settlement (ST) - Accident Involving SLK3488G & YP1620Z DOA: 19.12.2022 (VEH GROUNDED)

Dear Gerald,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 21 December 2022 3:18 PM
To: assignments <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>
Subject: FW: Direct Settlement (ST) - Accident Involving SLK3488G & YP1620Z DOA: 19.12.2022 (VEH GROUNDED)

Lonpac External - General

Our Ref: TBA

Dear Meng Yan,

FYNA. Insured yet to report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>
Sent: Wednesday, 21 December 2022 2:58 pm
To: MT_Claim_SG <mt_claim@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: claimstatusenquiry <claimstatusenquiry@borneomotors.com.sg>
Subject: Direct Settlement (ST) - Accident Involving SLK3488G & YP1620Z DOA: 19.12.2022 (VEH GROUNDED)

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **YP1620Z** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$130 per day x no. of days** as recommended by your appointed surveyor.

Kindly have your in-house surveyor to contact our Motor Claim Assessor, **Shashi @ 9336 6875 / 6631 1864** located at **2 Pandan Crescent / Level 4** for an appointment to inspect our client's vehicle (currently vehicle IN workshop).

As for liability clearance, kindly revert to this email.

Driver will claim Medical or Injury.

Your kind attention into the above is greatly appreciated.

Thank you.

Regards,

Ashlyn Chng

D: 6631 1874 | **F:** 6872 7260 | **E:** Ashlyn.chng@inchcape.com.sg

Inchcape Centre

Level 4, Bodycare Centre

2 Pandan Crescent

Singapore 128462

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