

Hsiao Tong (LKKAuto)

From: CHARMAINE KONG <charmainekong@lonpac.com>
Sent: Tuesday, 6 June 2023 10:20 AM
To: Hsiao Tong (LKKAuto)
Cc: Admin A; MT_Claim_SG
Subject: RE: [SEEK MANDATE] - Direct Settlement (ST) - Accident Involving SLK3488G & YP1620Z DOA: 19.12.2022 (VEH GROUNDED)*** LKK REF: CC4/LPC22012799/Rpa3 || LONPAC Ref: 22/22/23/VC05/026742

Lonpac External - General

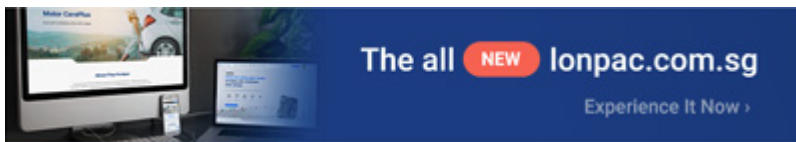
Lonpac External - General

Dear Hsiao Tong,

Please proceed as proposed.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, May 31, 2023 8:37 AM
To: CHARMAINE KONG <charmainekong@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: [SEEK MANDATE] - Direct Settlement (ST) - Accident Involving SLK3488G & YP1620Z DOA: 19.12.2022 (VEH GROUNDED)*** LKK REF: CC4/LPC22012799/Rpa3 || LONPAC Ref: 22/22/23/VC05/026742

Your ref: **22/22/23/VC05/026742**

Our ref : CC4/LPC22012799/Rpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YP1620Z(LONPAC) AND SLK3488G(TP) ON 19/12/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"BORNEO MOTORS (S) PTE LTD"** at **\$9,830.78(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 7% GST)	\$ 17,886.92	\$ 9,126.78 (\$8,529.70 + 7%GST)
2. Loss of Rental (14days x \$70.20)	\$ 982.80	\$ 702.00 (10DAYS X \$70.20)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 18,871.72	<u>\$ 9,830.78</u>

Surveyor recommended 7days for repair +1PRS + 1SUNDAY +1PH = 10DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 29/05/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Sunday, February 19, 2023 11:16 PM

To: CHARMAINE KONG <charmainekong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement (ST) - Accident Involving SLK3488G & YP1620Z DOA: 19.12.2022 (VEH GROUNDED)***

LKK REF: CC4/LPC22012799/Rpa3 || LONPAC Ref: 22/22/23/VC05/026742

Dear Charmaine,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CHARMAINE KONG <charmainekong@lonpac.com>

Sent: Monday, January 9, 2023 3:37 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: FW: Direct Settlement (ST) - Accident Involving SLK3488G & YP1620Z DOA: 19.12.2022 (VEH GROUNDED)

*** LKK REF: CC4/LPC22012799/pa3 || LONPAC Ref: 22/22/23/VC05/026742

Lonpac External - General

Dear Mei Kwan,

Our insured report attached for your necessary actions.

Thank you.

Best Regards,

Charmaine Kong

Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, 6 January 2023 11:51 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement (ST) - Accident Involving SLK3488G & YP1620Z DOA: 19.12.2022 (VEH GROUNDED)

*** LKK REF: CC4/LPC22012799/pa3

Dear Sir / Madam,

We refer to the above matter.

Please see attached TP video.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Friday, 23 December 2022 10:01 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement (ST) - Accident Involving SLK3488G & YP1620Z DOA: 19.12.2022 (VEH GROUNDED)

*** LKK REF: CC4/LPC22012799/pa3

Lonpac External - General

Dear Mei Kwan,

No report made yet by our insured.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 22 December 2022 6:51 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement (ST) - Accident Involving SLK3488G & YP1620Z DOA: 19.12.2022 (VEH GROUNDED)

*** LKK REF: CC4/LPC22012799/pa3

Dear Sir / Madam,

We refer to the above matter.

Please advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Wednesday, December 21, 2022 5:09 PM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Direct Settlement (ST) - Accident Involving SLK3488G & YP1620Z DOA: 19.12.2022 (VEH GROUNDED)

Dear Gerald,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 21 December 2022 3:18 PM
To: assignments <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>
Subject: FW: Direct Settlement (ST) - Accident Involving SLK3488G & YP1620Z DOA: 19.12.2022 (VEH GROUNDED)

Lonpac External - General

Our Ref: TBA

Dear Meng Yan,

FYNA. Insured yet to report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>
Sent: Wednesday, 21 December 2022 2:58 pm
To: MT_Claim_SG <mt_claim@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: claimstatusenquiry <claimstatusenquiry@borneomotors.com.sg>
Subject: Direct Settlement (ST) - Accident Involving SLK3488G & YP1620Z DOA: 19.12.2022 (VEH GROUNDED)

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **YP1620Z** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$130 per day x no. of days** as recommended by your appointed surveyor.

Kindly have your in-house surveyor to contact our Motor Claim Assessor, **Shashi @ 9336 6875 / 6631 1864** located at **2 Pandan Crescent / Level 4** for an appointment to inspect our client's vehicle (currently vehicle IN workshop).

As for liability clearance, kindly revert to this email.

Driver will claim Medical or Injury.

Your kind attention into the above is greatly appreciated.

Thank you.

Regards,

Ashlyn Chng

D: 6631 1874 | **F:** 6872 7260 | **E:** Ashlyn.chng@inchcape.com.sg

Inchcape Centre

Level 4, Bodycare Centre

2 Pandan Crescent

Singapore 128462

www.borneomotors.com.sg | www.lexus.com.sg | www.toyotasingapore.com.sg | www.hino.com.sg | www.suzukicar.com.sg