

Shiau Chan (LKKAuto)

From: DACC Mahirah <mahirah@dacc.com.sg>
Sent: Friday, 24 February 2023 1:27 PM
To: Finalization
Cc: Shiau Chan (LKKAuto); junteo@dacc.com.sg; poon@dacc.com.sg; 'Siew Ying'
Subject: RE: OUR REF: SNM22D209120/C02/ SLK9140U/KHONGLH & YOUR REF: SMC4187Z, DOA:19.12.2022 06:56 (SGT) | SJE LKK

Dear Sir/Madam,

We accept and confirm the offer.

Thank you,

MIRA
Administration Officer

Dickson Auto Care Centre Pte Ltd
(A member of the Dickson Group)
29 Ubi Road 4, Dickson Auto Centre, Singapore 408619
T: 6668 1122 | F: 6668 1123 | E: mahirah@dacc.com.sg | 24/7 Roadside Assistance: 6668 1129
www.dicksongroup.com.sg

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From: Finalization [mailto:finalization@lkkauto.com]
Sent: Friday, 24 February 2023 11:32 am
To: DACC Mahirah <mahirah@dacc.com.sg>
Cc: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; junteo@dacc.com.sg; poon@dacc.com.sg; Siew Ying <siewying@dacc.com.sg>
Subject: OUR REF: SNM22D209120/C02/ SLK9140U/KHONGLH & YOUR REF: SMC4187Z, DOA:19.12.2022 06:56 (SGT) | SJE LKK

Hi Mira,

Kindly follow up the finalize.

Best Regards,

Case Handler

LKK Auto Consultants Pte Ltd
Phone: 6256-3561 fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Finalization
Sent: Monday, February 13, 2023 4:33 PM
To: DACC Mahirah <mahirah@dacc.com.sg>
Cc: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; junteo@dacc.com.sg <junteo@dacc.com.sg>; poon@dacc.com.sg <poon@dacc.com.sg>; Siew Ying <siewying@dacc.com.sg>
Subject: OUR REF: SNM22D209120/C02/ SLK9140U/KHONGLH & YOUR REF: SMC4187Z, DOA:19.12.2022 06:56 (SGT) | SJE LKK

Hi Mira,

Kindly refer amend finalize.

We will be advising our principal for the costs of repairs in \$1900.00 (L/S, before GST), 4 days. Subject to their approval.

Best Regards,
Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: DACC Mahirah <mahirah@dacc.com.sg>
Sent: Monday, February 13, 2023 4:04 PM
To: Finalization <finalization@lkkauto.com>
Cc: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; junteo@dacc.com.sg <junteo@dacc.com.sg>; poon@dacc.com.sg <poon@dacc.com.sg>; Siew Ying <siewying@dacc.com.sg>
Subject: RE: OUR REF: SNM22D209120/C02/ SLK9140U/KHONGLH & YOUR REF: SMC4187Z, DOA:19.12.2022 06:56 (SGT) | SJE LKK

Dear Sir/Madam,

We would like to check on the calculations please, based on our calculation:

	Parts	\$1460.50 -10% = \$1314.45
+	Labour	\$1070
		= \$2384.45
	L/S	\$1907.56
		<u>= \$1900.00</u>

Please advise.

Thank you,

MIRA
Administration Officer

Dickson Auto Care Centre Pte Ltd
(A member of the Dickson Group)
29 Ubi Road 4, Dickson Auto Centre, Singapore 408619
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www.dicksongroup.com.sgwww.dicksongroup.com.sg

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From: Finalization [<mailto:finalization@lkkauto.com>]
Sent: Friday, 10 February 2023 1:25 pm
To: mahirah@dacc.com.sg
Cc: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Subject: OUR REF: SNM22D209120/C02/ SLK9140U/KHONGLH & YOUR REF: SMC4187Z, DOA:19.12.2022 06:56 (SGT) | SJE LKK

Hi Mira,

We will be advising our principal for the costs of repairs in \$1800.00 (L/S, before GST), 4 days. Subject to their approval.

Thanks

Best Regards,
Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: DACC Mahirah <mahirah@dacc.com.sg>
Sent: Friday, 10 February 2023 8:29 AM
To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: junteo@dacc.com.sg; poon@dacc.com.sg; 'Siew Ying' <siewying@dacc.com.sg>; 'Lynn Khong' <lynn.khong@sg.cntaiping.com>
Subject: RE: OUR REF: SNM22D209120/C02/ SLK9140U/KHONGLH & YOUR REF: SMC4187Z, DOA:19.12.2022 06:56 (SGT) | SJE LKK

Dear LKK team,

Understand that Guo Qiang has left. Please find attached the after repair photos. We would like to follow up on the finalized amount please?
There are no changes for the question mark items.

Do let us know should you require any other information.

We look forward to hearing from you soon.

Thank you,

MIRA
Administration Officer

Dickson Auto Care Centre Pte Ltd
(A member of the Dickson Group)
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From: Lynn Khong [<mailto:lynn.khong@sg.cntaiping.com>]
Sent: Thursday, 22 December 2022 2:11 pm
To: DACC Mahirah <mahirah@dacc.com.sg>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: junteo@dacc.com.sg; poon@dacc.com.sg; 'Siew Ying' <siewying@dacc.com.sg>
Subject: OUR REF: SNM22D209120/C02/ SLK9140U/KHONGLH & YOUR REF: SMC4187Z, DOA:19.12.2022 06:56 (SGT) | SJE LKK

‘WITHOUT PREJUDICE’
SAVE AS TO COSTS

Dear Mira,

We will be appointing **M/s LKK AUTO CONSULTANTS PTE LTD** to conduct the pre-repair survey (PRS) on your client's vehicle.
We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Thank you

Hi LKK,

Please assist to arrange SJE PRS.

Survey Type : (New Survey / Resurvey)	NEW SURVEY
Vehicle to be surveyed :	SMC4187Z
CTI Insured Vehicle :	SLK9140U
Date of Accident :	17/12/2022
Date of Survey :	23/12/2022
Vehicle in Workshop:	NO (TIME TO BE ADVISE)
Name of Workshop :	Dickson Auto Care Centre
Address of Survey Location :	29 Ubi Road 4, Dickson Auto Centre, Singapore 408619
Name of Contact Person :	Mr Poon
Contact Number :	9011 5602
Any Undercarriage involved : (please indicate Yes / No)	No

Thank you

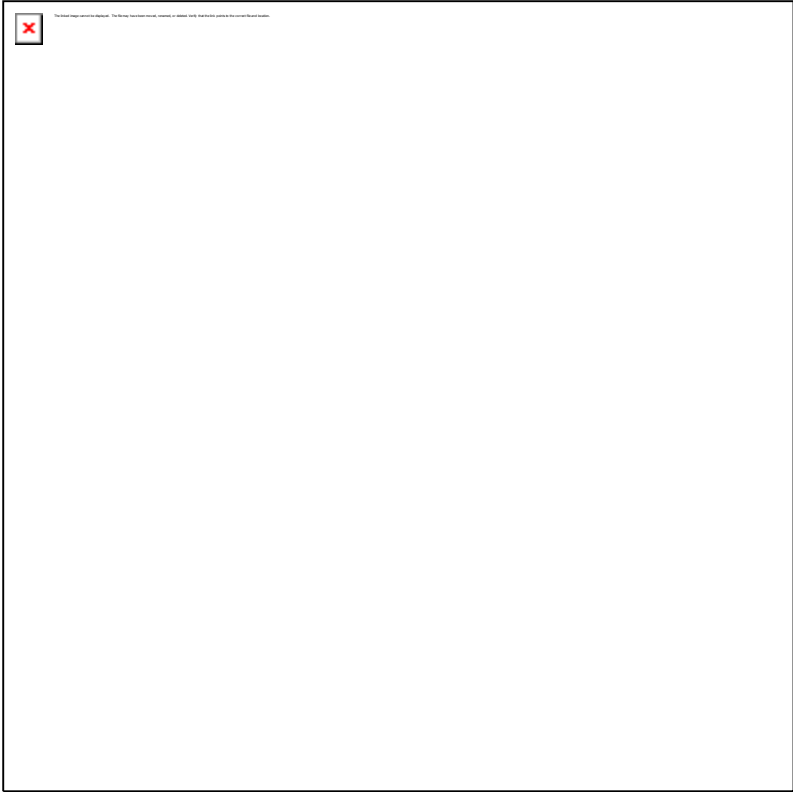
Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: DACC Mahirah <mahirah@dacc.com.sg>
Sent: Thursday, 22 December 2022 1:43 pm
To: Lynn Khong <lynn.khong@sg.cntaiping.com>
Cc: junteo@dacc.com.sg; poon@dacc.com.sg; 'Siew Ying' <siewying@dacc.com.sg>
Subject: RE: OUR REF: SNM22D209120/C02/ SLK9140U/KHONGLH & YOUR REF: SMC4187Z, DOA:19.12.2022 06:56 (SGT) TO CONDUCT PRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Ms Lynn,

We request for **Mr Taufikh** please.

Thank you,

MIRA
Administration Officer

Dickson Auto Care Centre Pte Ltd
(A member of the Dickson Group)
29 Ubi Road 4, Dickson Auto Centre, Singapore 408619
T: 6668 1122 | F: 6668 1123 | E: mahirah@dacc.com.sg | 24/7 Roadside Assistance: 6668 1129
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From: Lynn Khong [<mailto:lynn.khong@sg.cntaiping.com>]
Sent: Thursday, 22 December 2022 11:46 am
To: DACC Mahirah <mahirah@dacc.com.sg>
Cc: junteo@dacc.com.sg; poon@dacc.com.sg; Siew Ying <siewying@dacc.com.sg>
Subject: RE: OUR REF: SNM22D209120/C02/ SLK9140U/KHONGLH & YOUR REF: SMC4187Z, DOA:19.12.2022 06:56 (SGT) TO CONDUCT PRS

‘WITHOUT PREJUDICE’
SAVE AS TO COSTS

Dear Sir/Madam,

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

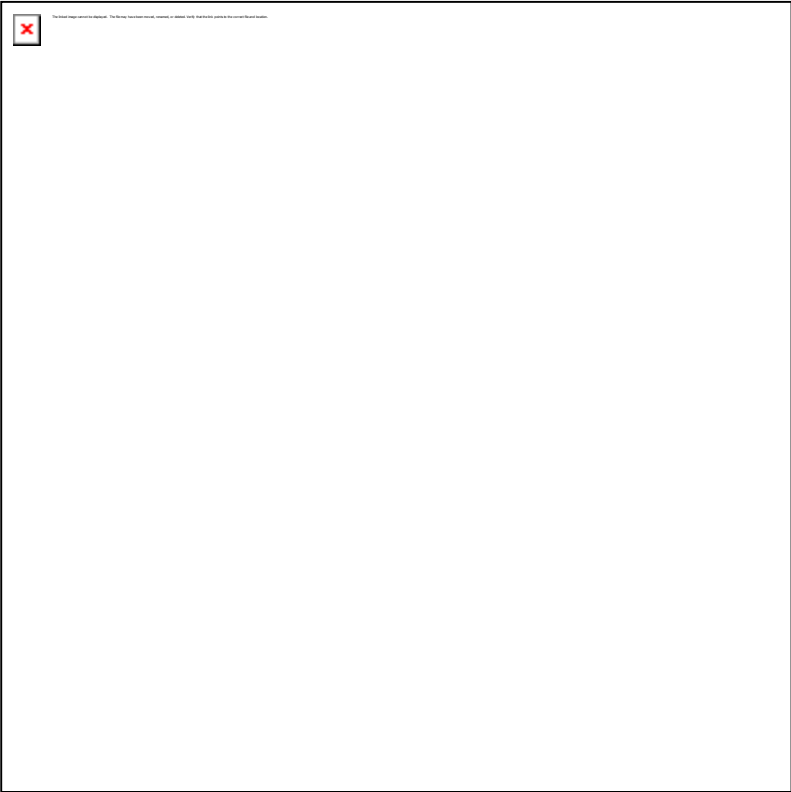
Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 22 December 2022 11:10 am
To: DACC Mahirah <mahirah@dacc.com.sg>; Lynn Khong <lynn.khong@sg.cntaiping.com>
Cc: junteo@dacc.com.sg; poon@dacc.com.sg; Siew Ying <siewying@dacc.com.sg>
Subject: RE: OUR REF: SNM22D209120/C02/ SLK9140U/KHONGLH & YOUR REF: SMC4187Z, DOA:19.12.2022 06:56 (SGT) TO CONDUCT PRS

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Lynn,

Please refer to the above subject.

Kindly **conduct PRS SMC4187Z** soonest possible.

Please contact our claims department Lynn Khong **6389 6156** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you
Chong Boon Sen
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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