

Meng Yan (LKK Auto)

From: Lynn Khong <lynn.khong@sg.cntaiping.com>
Sent: Thursday, 22 December 2022 2:11 PM
To: DACC Mahirah; SUR; assignments
Cc: junteo@dacc.com.sg; poon@dacc.com.sg; 'Siew Ying'
Subject: OUR REF: SNM22D209120/C02/ SLK9140U/KHONGLH & YOUR REF: SMC4187Z, DOA:19.12.2022 06:56 (SGT) | SJE LKK

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Mira,

We will be appointing **M/s LKK AUTO CONSULTANTS PTE LTD** to conduct the pre-repair survey (PRS) on your client's vehicle.

We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Thank you

Hi LKK,

Please assist to arrange SJE PRS.

Survey Type : (New Survey / Resurvey)	NEW SURVEY
Vehicle to be surveyed :	SMC4187Z
CTI Insured Vehicle :	SLK9140U
Date of Accident :	17/12/2022
Date of Survey :	23/12/2022
Vehicle in Workshop:	NO (TIME TO BE ADVISE)
Name of Workshop :	Dickson Auto Care Centre
Address of Survey Location :	29 Ubi Road 4, Dickson Auto Centre, Singapore 408619
Name of Contact Person :	Mr Poon
Contact Number :	9011 5602
Any Undercarriage involved : (please indicate Yes / No)	No

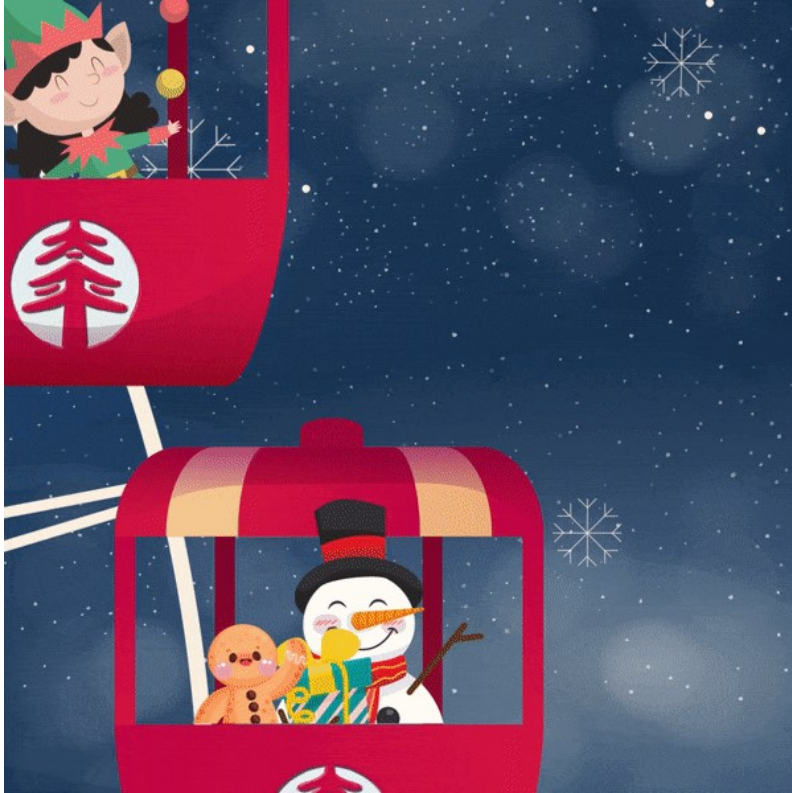
Thank you

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: DACC Mahirah <mahirah@dacc.com.sg>

Sent: Thursday, 22 December 2022 1:43 pm

To: Lynn Khong <lynn.khong@sg.cntaiping.com>

Cc: junteo@dacc.com.sg; poon@dacc.com.sg; 'Siew Ying' <siewying@dacc.com.sg>

Subject: RE: OUR REF: SNM22D209120/C02/ SLK9140U/KHONGLH & YOUR REF: SMC4187Z, DOA:19.12.2022 06:56 (SGT) TO CONDUCT PRS

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Hi Ms Lynn,

We request for **Mr Taufikh** please.

Thank you,

MIRA

Administration Officer

Dickson Auto Care Centre Pte Ltd

(A member of the Dickson Group)

29 Ubi Road 4, Dickson Auto Centre, Singapore 408619

T: 6668 1122 | F: 6668 1123 | E: mahirah@dacc.com.sg | 24/7 Roadside Assistance: 6668 1129

www.dicksongroup.com.sg

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From: Lynn Khong [<mailto:lynn.khong@sg.cntaiping.com>]

Sent: Thursday, 22 December 2022 11:46 am

To: DACC Mahirah <mahirah@dacc.com.sg>

Cc: junteo@dacc.com.sg; poon@dacc.com.sg; Siew Ying <siewying@dacc.com.sg>

Subject: RE: OUR REF: SNM22D209120/C02/ SLK9140U/KHONGLH & YOUR REF: SMC4187Z, DOA:19.12.2022 06:56 (SGT) TO CONDUCT PRS

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir/Madam,

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 22 December 2022 11:10 am

To: DACC Mahirah <mahirah@dacc.com.sg>; Lynn Khong <lynn.khong@sg.cntaiping.com>

Cc: junteo@dacc.com.sg; poon@dacc.com.sg; Siew Ying <siewying@dacc.com.sg>

Subject: RE: OUR REF: SNM22D209120/C02/ SLK9140U/KHONGLH & YOUR REF: SMC4187Z, DOA:19.12.2022 06:56 (SGT) TO CONDUCT PRS

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Lynn,

Please refer to the above subject.

Kindly **conduct PRS SMC4187Z** soonest possible.

Please contact our claims department Lynn Khong **6389 6156** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you
Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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