

# NATIONAL Assessment Centre Services

|                          |  |                       |         |
|--------------------------|--|-----------------------|---------|
| Date In 22/12/2022       | Job description                          | Date & Time Completed | Done by |
| Ref No NA/LPC22012788/d4 | SAS e-filing                             |                       |         |
| Veh No YQ1816X           | E-mail (within 8hrs. Aft 2hrs)           |                       |         |
| DOA 22/12/2022 1320      | i-Motor Claim Form                       |                       |         |
| OD/TP Reporting Only     | i-Motor W/O (Within: OD 2hrs. TP 4hrs)   |                       |         |
| TP Insurer:              | i-Photo Uploaded                         |                       |         |
|                          | Assessment/Survey Report                 |                       |         |
|                          | Ass't Report by Fax / Hand to Owner/Wksp |                       |         |

Preferred Wksp / INC Assign Wksp / QW: ( ) Tel: ( ) Fax: ( )

TP Particulars: Vch No: SML 2833 H INC ( ) / Non-INC ( )

Owner / Driver: ( ) Tel: ( )

Policy No: ( ) Period: ( ) Cover Type: ( )

Confirmed by: ( ) Date: ( ) Time: ( )

Insured/Driver Liability: ( ) % [Note-Est. Status (WO): N: 0-20%; P: 21-79%; F: 80-100%]

Year of Registration: ( ) Warranty: YES ( ) / NO ( )

Excess: (\$) Loading: \$1,000 ( ) / \$2,000 ( )

General Remarks:-

( ) Walk-In Customer : Customer's information strictly Confidential & Strictly NO refer of repairer.

( ) Total Loss Case : to e-mail Insurer URGENTLY.

Drive-In ( ) / Towed-In ( ) ; Invoice: YES ( ) / NO ( ) ; Towing Co. ( )

| Remarks:- (INC hotline: 6788 6616)                      | Date & Time Completed | Done by |
|---|-----------------------|---------|
| 1) Apply for Transport Allowance ( ) / Courtesy Car ( ) |                       |         |
| 2) QC Check / Post Repair Inspection ( )                |                       |         |
| 3) Upload Resurvey Photo [Repair Cost > \$3000] ( )     |                       |         |

Injury : \_\_\_\_\_

| Date/Time | Actions |
|-----------|---------|
|           |         |
|           |         |
|           |         |

| Claimant's Particulars :-       | Invoice Preparation Checklist                   |                      |
|---------------------------------|---|----------------------|
|                                 | Amt (\$)<br>1st Bill                            | Amt (\$)<br>Add Bill |
| Driver/Owner:                   | 1) AR : Accident Reporting (\$30);              |                      |
| Contact No:                     | 2) DA : Damage Assessment (\$100); INC (\$80)   |                      |
| Damaged Portion:                | 3) TF : Towing Fee \$40/\$45                    |                      |
| QC Checked by (Engr-In-Charge): | 4) FT : Follow-Through Survey \$120             |                      |
| Auditors' Comments :-           | 5) FT : Follow-Through Survey (Resurvey) \$30   |                      |
| Cat 1:                          | For claiming against INC Only (wef 10 Jan 2005) |                      |
| Cat 2/3:                        | 6) TR : Re-inspection \$75                      |                      |
|                                 | 7) N1 : Idac DA + SMRT Survey \$160             |                      |
|                                 | 8) NTUC Additional Services:-                   |                      |
|                                 | ON*   |                      |
|                                 | *N5: Courtesy Car / Tpt Allowance \$5           |                      |
|                                 | *N6: Repair Co-ordination \$10                  |                      |
|                                 | *N7: Post Repair Inspection \$25                |                      |
|                                 | *N8: DV / Collect Excess Coordination \$5       |                      |
|                                 | TP (N11) : TP (Non INC) against INC \$20        |                      |
|                                 | 9) N12: Idac Mobile 30                          |                      |
|                                 | Invoice date/d                                  | Fee Charged          |
|                                 | Invoice dated                                   | Fee Charged          |

# SINGAPORE ACCIDENT STATEMENT

## IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Actual Driver
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

## ACCIDENT STATEMENT

Date of Submission ..... 22/12/2022 15:52 (SGT)  
Reported by ..... Driver  
Date of Accident ..... 22/12/2022 13:20 (SGT)  
Exact Location of Accident ..... Singapore  
Additional Location Information ..... 719A BUKIT TIMAH ROAD TOWARDS DUNEARN ROAD  
Country/State of Loss ..... Singapore

## DETAILS OF OWN VEHICLE

Vehicle Registration Number ..... YQ1816X

INSURED/POLICYHOLDER

Is company? ..... Yes  
Name Of Registered Owner ..... ARC URBAN SERVICES PTE LTD  
Company Reg No ..... 2XXXXX281M  
Email Address ..... suryaarcurban@gmail.com  
Mobile Phone No ..... (Phone) +65-67479949  
Alternative Phone No ..... -

## VEHICLE PARTICULARS

Manufacturer ..... Hino  
Model ..... XZU710R 14FT WIDE CAB 5T  
Variant ..... -  
Exact purpose for which vehicle was being used at time of accident ..... Employment  
Are you claiming under your own insurance policy for repair to your vehicle? ..... No - Claiming third party  
Vehicle Category ..... Commercial vehicle  
Transmission ..... Manual  
CC ..... 4009

## INSURANCE COMPANY

Name of Insurance Company ..... Lonpac Insurance Bhd  
Policy Number / Cover Note Number ..... Z22VC05013938

## DRIVER

Name of Driver ..... RATHINAVEL SURESH  
Work Permit No ..... GXXXX809U  
Date Of Birth ..... 27/01/1982  
Occupation ..... Outdoor

|  |                         |
|--|-------------------------|
| Date Of Driving Pass .....   | 10/11/2011              |
| Driving experience .....   | 11 YEARS AND 1 MONTH    |
| Gender .....   | Male                    |
| Mobile Number .....  | (Phone) +65-91316059    |
| Alt. Phone Number .....  | -                       |
| Email Address .....  | suryaarcurban@gmail.com |
| Address .....  | 53 UBI AVE 1            |
| Address complement .....   | # 05-43                 |
| Postcode .....   | 408934                  |
| Is the driver the policyholder? .....                              | No                      |
| If No, Relationship of the Driver with the Insured .....           | Employee                |
| Does Driver Own Other Vehicles? .....                              | No                      |
| Vehicle Registration Number of Other Vehicle Owned by Driver ..... | -                       |
| Insurance Company of Other Vehicle Owned by Driver .....           | -                       |

GENERAL INFORMATION OF THE ACCIDENT

|                          |                    |
|--------------------------|--------------------|
| Type of Accident .....   | Collision - U-Turn |
| Weather Conditions ..... | Clear              |
| Road Surface .....       | Dry                |

OTHER INFORMATION

|   |     |
|---|-----|
| Was any foreign vehicle involved in the accident? .....   | No  |
| Number of vehicles involved in the accident .....   | 2   |
| Was anybody injured in the Accident? .....  | No  |
| Was any injured conveyed to hospital by ambulance? .....  | -   |
| Was any other vehicle or property damaged? .....  | Yes |
| Number of Passengers (Including Driver) .....   | 1   |
| Has the driver been approached by unknown person(s) soliciting/offering accident claims assistance? ..... | No  |
| Translator's name .....   | -   |
| Translator's ID .....   | -   |
| Translator's phone number .....   | -   |
| Translator's email .....  | -   |
| Original language used in the statement .....   | -   |

DETAILS OF POLICE ACTION

|   |    |
|---|----|
| Was the accident reported to the police? .....  | No |
| Was notice of intended Prosecution given? ..... | No |
| If yes, against whom? .....                     | -  |

CIRCUMSTANCES OF ACCIDENT

PLEASE REFER TO THE ATTACHED STATEMENT

ATTACHMENT(S)

|   |     |
|---|-----|
| Are accident photos available for attachment? ..... | Yes |
| Was there any video captured by Car Camera? .....   | No  |

DETAILS OF OTHER VEHICLE PROPERTY 1

|                                   |             |
|-----------------------------------|-------------|
| Vehicle Registration Number ..... | SML2833H    |
| Vehicle Manufacturer .....        | -           |
| Vehicle Model .....               | -           |
| Vehicle Variant .....             | -           |
| Vehicle Colour .....              | -           |
| Vehicle Category .....            | Private car |
| Name of Driver .....              | -           |
| Contact Number .....              | -           |

Address ..... -  
Address complement ..... -  
Postcode ..... -  
Insurance Company Name ..... -  
Nature Of Damage ..... -  
Details of property damaged in accident ..... -  
No. Of Passenger (Including Driver) ..... -

SKETCH PLAN

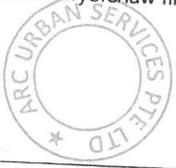
IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Actual Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Traffic Police Department for investigation.**
6. This report will be forwarded by the insurers to the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

**8. Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.
- (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third-party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.



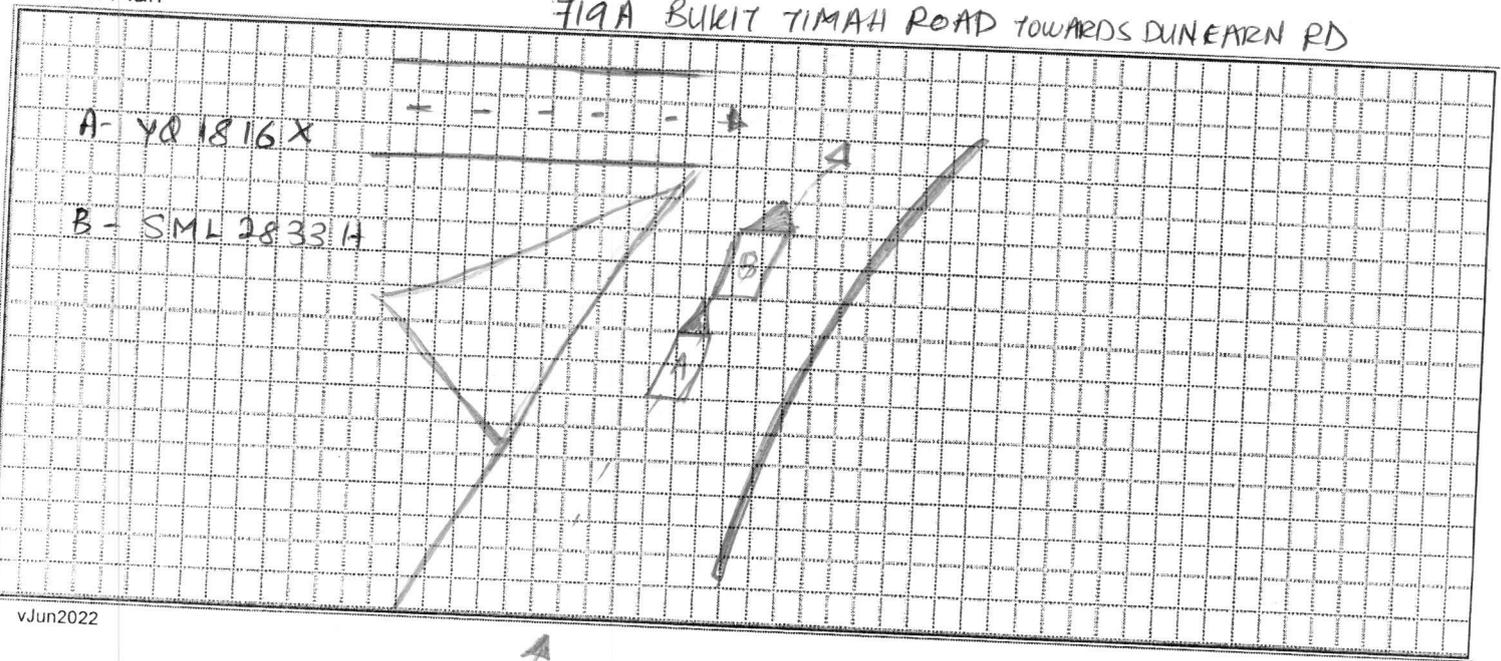
Policyholder's Signature / Date & Time

R. Suresh 22/12/22  
Actual Driver's Signature (if driver is not the policyholder) / Date & Time

[Signature] 22/12/2022  
Witnessed by Reporting Centre Personnel (Name as in NRIC/ID card)

Sketch Plan

719A BUKIT TIMAH ROAD TOWARDS DUNEARN RD



Describe Circumstance of the Accident

I was travelling at 719A Bukit Timah roundabout and wanted to make a u-turn to Dunearn Road. It was a three way junction and I was on the right <sup>side</sup>. Vehicle B in front of me was moving slowly to turn to Dunearn Road as well, while I follow suit behind her. Vehicle B checked her left side and saw a motorcycle coming, so she thought he wants to pass through her but he didn't, therefore she put on a sudden brake and I hit her left rear portion of her vehicle.

Declaration

I/We declare the foregoing particulars are true in every respect.



Policyholder's Signature / Date & Time

R. Suresh 22/12/22  
Actual Driver's Signature (if driver is not the policyholder) / Date & Time

[Signature] 22/12/22  
Witnessed by Reporting Centre Personnel (Name as in NRIC/ID card)

# ACCIDENT STATEMENT

ACCIDENT DATE: (22 / 12 / 2022) (DD/MM/YYYY), TIME: (13 : 20) (HH:MM)

LOCATION: 719A Bukit Timah Road Roundabout towards Dunearn Rd

## 1. DETAILS OF VEHICLE

- a) VEHICLE NUMBER: YQ 1816 X
- b) INSURANCE COMPANY: Lonpac
- c) POLICY NUMBER: Z22 VC 05013938
- d) POLICY TYPE:  COMPREHENSIVE /  THIRD PARTY /  THIRD PARTY FIRE & THEFT
- e) MAKE & MODEL: HINO XZ 4710R  Auto /  MANUAL
- f) TYPE: (SEDAN / COUPE / MPV / VAN / LORRY / MOTORCYCLE / OTHERS)
- g) VEHICLE CATEGORY: (PRIVATE / COMMERCIAL / MOTORCYCLE)
- h) PURPOSE OF USING AT ACCIDENT TIME: working time
- i) ARE YOU CLAIMING UNDER YOUR OWN INSURANCE (YES/NO)  YES /  NO
- IF NO, PLEASE STATE (THIRD PARTY CLAIM) REPORTING ONLY

## 2. INSURED / POLICY HOLDER

- a) NAME: ARC URBAN SERVICES PTE LTD (MALE / FEMALE)
- b) NRIC/FIN/PASSPORT: CONTACT: 67479949
- c) ADDRESS:

\* CONTINUE TO 3.d IF DRIVER ALSO POLICY HOLDER

- DRIVER
- a) NAME: RATHINAVEL SURESH (MALE / FEMALE)
- b) NRIC/FIN/PASSPORT: 979278094 CONTACT: 91316059
- c) ADDRESS: 53 UBI AVE 1 #05-43, S 408934

\* d) DATE OF BIRTH: (27 / 01 / 1982) (DD/MM/YYYY)

e) OCCUPATION: (INDOOR / OUTDOOR)

f) YEARS OF DRIVING EXPERIENCE: 10 / 11 / 2011

4. WAS DRIVER AN EMPLOYEE OF THE INSURED'S COMPANY?  YES /  NO

IF NO, RELATIONSHIP OF THE DRIVER WITH INSURED:

5. a) WEATHER CONDITION:  CLEAR /  RAINING / OTHERS

b) ROAD SURFACE:  DRY /  WET / OTHERS

6. WAS ANYBODY INJURED (YES / NO)  YES /  NO

7. a) REPORTED TO POLICE (YES / NO)  YES /  NO

IF YES, PLEASE STATE WHICH POLICE STATION:

## 8. THIRD PARTY VEHICLE

- a) VEHICLE NUMBER: SML 2833H MODEL:
- b) DRIVER'S NAME:
- c) NRIC/FIN/PASSPORT: CONTACT:

## 9. THIRD PARTY VEHICLE

- d) VEHICLE NUMBER: MODEL:
- e) DRIVER'S NAME:
- f) NRIC/FIN/PASSPORT: CONTACT:

No of passenger  
(including driver)  
(1)

No of passenger  
(including driver)  
( )

No of passenger  
(including driver)  
( )

Email = suryaarcurban@gmail.com

Fax =

Video = NO



## CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) ACT (CAP 189) REPUBLIC OF SINGAPORE.  
MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) RULES 1960 (REPUBLIC OF SINGAPORE).  
ROAD TRANSPORT ACT 1987 (MALAYSIA).  
ROAD TRANSPORT (AMENDMENT) ACT 2019 (MALAYSIA).  
THE MOTOR VEHICLES (THIRD PARTY RISKS) RULES, 1959 (MALAYSIA).

Certificate No. : Z22VC05013938

Type of Cover : COMPREHENSIVE

1. Index Mark and Vehicle Registration Number  
HINO XZU710R  
- YQ1816X
2. Name of Policy Holder  
ARC URBAN SERVICES PTE LTD
3. Effective Date of the Commencement of Insurance for the purpose of the Act  
09/10/2022
4. Date of Expiry of the Insurance  
08/10/2023
5. Person To Drive  
(A) THE POLICYHOLDER.  
(B) ANY OTHER PERSON WHO IS DRIVING ON THE POLICYHOLDER'S ORDER OR WITH HIS/THEIR PERMISSION.  
Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.
6. Limitations as to use  
USE IN CONNECTION WITH THE POLICYHOLDER'S BUSINESS.  
USE FOR THE CARRIAGE OF PASSENGERS (OTHER THAN FOR HIRE OR REWARD) IN CONNECTION WITH THE POLICYHOLDER'S BUSINESS.  
USE FOR SOCIAL, DOMESTIC AND PLEASURE PURPOSES.  
THE POLICY DOES NOT COVER:-  
USE FOR HIRE OR REWARD OR FOR RACING, PACEMAKING, RELIABILITY TRIAL OR SPEED TESTING.  
USE WHILST DRAWING A TRAILER EXCEPT THE TOWING OF ANY ONE DISABLED MECHANICALLY PROPELLED VEHICLE.

Excess : S\$ 1,400.00 (SECTION 1)  
S\$ 2,500.00 (SECTION 1) ADDITIONAL EXCESS FOR YOUNG AND/OR INEXPERIENCED DRIVERS  
S\$ 100.00 WINDSCREEN EXCESS (EXCESS WILL BE DOUBLED ON SUBSEQUENT CLAIMS)

Condition : ACCIDENT REPAIRS AT LONPAC'S AUTHORISED WORKSHOPS

\* Limitations rendered inoperative by Section 95 of the Road Transport Act 1987 (Malaysia) or Section 8 of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap 189) Republic of Singapore are not included under heading.

I/WE hereby certify that this covering Note is issued in accordance with the provisions of Part IV of the Road Transport Act 1987 (Malaysia) and Motor Vehicles (Third-Party Risks and Compensation) Act (Cap 189) Republic of Singapore.

H.P. Owner : UNITED OVERSEAS BANK LIMITED

CHIEF EXECUTIVE  
(Singapore Branch)

User ID: XLCHEN  
Date Issued: 14/09/2022