

Meng Yan (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Wednesday, 21 December 2022 5:59 PM
To: Zoom Autowerks; assignments
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: OUR REF: SNM22D208643/C02/ YP4653J/TOHHS & YOUR REF: GBE 2315 D, DOA:18.11.2022 14:00 (SGT) TO CONDUCT PRS

WITHOUT PREJUDICE

Dear Sirs

Contents of your email noted.

Aside to M/s LKK Auto Consultants Pte Ltd, please assist to arrange survey on GBE2315D. (email below refers)

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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alfred.toh@sg.cntaiping.com

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From: Zoom Autowerks <zoomautowerks@gmail.com>
Sent: Wednesday, 21 December 2022 5:57 pm
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: OUR REF: SNM22D208643/C02/ YP4653J/TOHHS & YOUR REF: GBE 2315 D, DOA:18.11.2022 14:00 (SGT) TO CONDUCT PRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear All,

Please arrange Marcus Chua LKK.

On Wed, Dec 21, 2022, 17:55 Alfred Toh <alfred.toh@sg.cntaiping.com> wrote:

WITHOUT PREJUDICE

YOUR REF: GBE2315D

OUR REF: SNM22D208643/C02/YP4653J/TOHHS

Dear Sirs

We refer to your email pertaining of **19 December 2022 at 3.15pm** pertaining to the above matter.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:

- | | |
|------------------------|-----------------------|
| 1. Gary Soon (FTA) | 6. Marcus Chua (LKK) |
| 2. Chow Bo Xiong (FTA) | 7. Kenneth Kong (LKK) |
| 3. Ben Chua (FTA) | 8. Adrian Ling (LKK) |
| 4. Ng You Han (FTA) | 9. Mohd Taufikh (LKK) |
| 5. Henry Ng (FTA) | 10. Steve Chen (LKK) |

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at claimsdept@sg.cntaiping.com

Best Regards

Alfred Toh

Assistant Manager

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Zoom Autowerks <zoomautowerks@gmail.com>

Sent: Wednesday, 21 December 2022 4:26 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: Re: OUR REF: SNM22D208643/C02/ YP4653J/TOHHS & YOUR REF: GBE 2315 D, DOA:18.11.2022 14:00 (SGT) TO CONDUCT PRS

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Dear All,

Reminder

On Mon, Dec 19, 2022, 16:26 Claims Dept of CTI <claimsdept@sg.entaiping.com> wrote:

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Alfred,

Please refer to the above subject.

Kindly **conduct PRS GBE 2315 D** soonest possible.

Please contact our claims department Alfred Toh **6389 6183** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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