

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 31 May 2023 8:10 AM
To: ENG HUEY NI
Cc: Admin A; MT_Claim_SG
Subject: [SEEK MANDATE] - accident involving your insured YQ3091G & our GBE3887M on 19/12/22 *** LKK REF: CC4/LPC22012775/Rpa3
Attachments: TP GIA REPORT.pdf; LKK SURVEY REPORT & PHOTOS.pdf; LOD - GBE 3887M.pdf

Your ref: **22/22/23/VC05/026732**
Our ref : CC4/LPC22012775/Rpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YQ3091G(LONPAC) AND GBE3887M(TP) ON 19/12/2022

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he reversed and hit third party vehicle.

We seek your approval to offer repairer "**MILLION AUTO SERVICE**" at **\$3,752.75(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 8% GST)	\$ 7,825.85	\$ 3,186.00 (\$2,950.00 + 8%GST)
2. Loss of Rental (5days x \$100.00)(w/GST)	\$ 540.00	\$ 540.00 (5DAYS X \$100.00)(w/GST)
3. LTA/ GIA Search Fee	\$ 26.75	\$ 26.75
Total	\$ 8,392.60	<u>\$ 3,752.75</u>

Surveyor recommended 5days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 29/05/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Sunday, February 19, 2023 11:00 PM
To: ENG HUEY NI <hneng@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: ref: accident involving your insured YQ3091G & our GBE3887M on 19/12/22 *** LKK REF: CC4/LPC22012775/Rpa3

Dear Huey Ni,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Wednesday, December 21, 2022 2:23 PM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>
Subject: RE: ref: accident involving your insured YQ3091G & our GBE3887M on 19/12/22

Dear Gerald,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 21 December 2022 1:12 PM
To: assignments <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: ref: accident involving your insured YQ3091G & our GBE3887M on 19/12/22

Lonpac External - General

Our Ref: 22/22/23/VC05/026732 (Huey Ni's case)

Dear Meng Yan,

FYNA. Attached copy of insured report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Ms Chong <mschong@millionauto.com>
Sent: Wednesday, 21 December 2022 1:01 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: ref: accident involving your insured YQ3091G & our GBE3887M on 19/12/22

Dear Gerald Poh,
Please arrange LKK – Bryan Tammi Ang
Thanks !

Best Regards,
Ms Chong
Million Auto Service
No.4 Penjuru Place #01-12,
Singapore 608782
62649091/82285020

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]
Sent: Wednesday, December 21, 2022 12:48 PM
To: mschong@millionauto.com
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: ref: accident involving your insured YQ3091G & our GBE3887M on 19/12/22

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: 22/22/23/VC05/026732

Dear Ms Chong,

We intend to conduct a pre-repair survey of your client's vehicle and enclose our list of Motor surveyors your attention:-

1	Jackson Quek -Appraisal
2	Nicholas Tey -Appraisal
3	Bryan Tammi Ang - LKK
4	Qing Guo Qiong- LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Mohd Nazril- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Ms Chong <mschong@millionauto.com>
Sent: Wednesday, 21 December 2022 12:38 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: 'Wendy Ang' <wendy@millionauto.com>
Subject: ref: accident involving your insured YQ3091G & our GBE3887M on 19/12/22

Dear,
Please refer to the attachments & arrange surveyor take photos.
We look forward on your favorable reply.
Thanks !

Best Regards,
Ms Chong
Million Auto Service
No.4 Penjuru Place #01-12,
Singapore 608782
62649091/82285020