

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 16 June 2023 5:05 PM  
**To:** CHARMAINE KONG  
**Cc:** Admin A  
**Subject:** RE: ref: GBE3887M scene photos  
**Attachments:** EMAIL FROM OI DD 080623.pdf

Dear Sirs,

Please be informed that our insured is not able to clarify the accident scenario with the driver as he had left the company. We have been trying to contact driver at 92425460 but it is not reachable.

Please let us have your mandate after review the matter, thanks.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** CHARMAINE KONG <charmainekong@lonpac.com>

**Sent:** Tuesday, June 6, 2023 8:49 AM

**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Subject:** RE: ref: GBE3887M scene photos

**Lonpac External - General**

**Lonpac External - General**

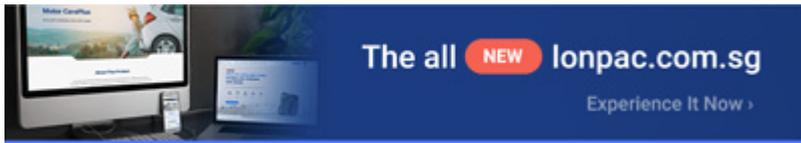
Dear Hsiao Tong,

Please call our insured to check with him the exact scenario of the accident. Eg: If the third party vehicle was stationary or also moving at the same time when collision occurred.

Thank you.

Best Regards,  
Charmaine Kong

Claims Officer | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Monday, June 5, 2023 5:23 PM  
**To:** CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>  
**Subject:** FW: ref: GBE3887M scene photos

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

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**From:** Ms Chong <[mschong@millionauto.com](mailto:mschong@millionauto.com)>  
**Sent:** Monday, June 5, 2023 5:06 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** ref: GBE3887M scene photos

Dear Hsiao Tong,  
Please refer to the attachments.  
Thanks !

Best Regards,

Ms Chong

Million Auto Service

No.4 Penjuru Place #01-12,

Singapore 608782  
62649091/82285020