Meng Yan (LKK Auto)

From: Claims <claims@budgetdirect.com.sg>
Sent: Wednesday, 21 December 2022 3:01 PM

To: admin-d; SUR; assignments

Cc: Jared Liu Yaorong; Derrick Quok; Kenneth Lim

Subject: TPPD survey: Claim ref: C10019411 /JL || OI- SMD7963A (White) TP-SMT9371K || Est:

\$0.00 || Tan Lim Motor

Attachments: C10019411 - TP (SMT9371K).zip

Hi Team,

We would like to request TP survey for SLX6506A. TP chose LKK Auto to survey the vehicle.

Our insured has yet to report the accident.

Workshop information:

William Lam

frontdesk@tlmotor.com.sq

O. +65 6858 5151 F. +65 6858 0877 Tan Lim Motor Pte Ltd

1 Defu Lane 6 Singapore 539365 http://www.tlmotor.com.sq

Please confirm assignment.

Thank you.

Warmest Regards,

Frauleine Khoo Admin Executive, Claims

T +65 6989 3696 F +65 6725 0853

E frauleine.khoo@budgetdirect.com.sg



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From: frontdesk@tlmotor.com.sg <frontdesk@tlmotor.com.sg>

Sent: Wednesday, 21 December 2022 2:50 pm **To:** Claims <claims@budgetdirect.com.sg>

Cc: 'Sharon Ten' <sharon.ten@tlmotor.com.sg>; wendy.tan@tlmotor.com.sg

Subject: RE: PRI Request on 21.12.2022 | C10019411/JL | Arrange survey - Accident Involving SKT9371K (TLM) and

SMD7963A (AGI) on 20.12.2022

Without Prejudice

Dear Sir/Madam,

We select LKK Auto to survey our client vehicle.

Thank you & regards,



William Lam frontdesk@tlmotor.com.sg

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Singapore 539365
http://www.tlmotor.com.sg

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From: frontdesk@tlmotor.com.sg <frontdesk@tlmotor.com.sg>

Sent: Wednesday, 21 December 2022 11:49 am **To:** Claims < claims @budgetdirect.com.sg>

Cc: sharon.ten@tlmotor.com.sg; wendy.tan@tlmotor.com.sg;

Subject: Arrange survey - Accident Involving SKT9371K (TLM) and SMD7963A (AGI) on 20.12.2022

Without Prejudice

Your ref: - SMD7963A

Our ref: - SKT9371K

Dear Sir/Mdm,

We refer to the above matter.

Please arrange for survey as soon as possible, vehicle in our premises.

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have a **list of 10 motor surveyors** for our selection and let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle and agree to finalise the cost of repair with us within 7 working days upon vehicle discharge. If you disagree or we do not hear from you within the stipulated timeline, we shall proceed to repair the vehicle without further reference to you and you are deemed to have agreed to the appointment of any of the motor surveyors listed by our client.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

We await for your favourable reply.

Thank you & regards,



William Lam frontdesk@tlmotor.com.sg

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