

## Meng Yan (LKK Auto)

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**From:** Teo, Grace <grace.teo@sompo.com.sg>  
**Sent:** Wednesday, 21 December 2022 12:12 PM  
**To:** admin-d; assignments; SUR  
**Cc:** Hwang, Shiang Yi  
**Subject:** FW: LKK/AL \ CMTD2204679/SYH | SLB1039E (Pre-Inspection) / Your Vehicle : SLV2251X | DOA - 20/12/2022  
**Attachments:** WinZip Compressed Attachments.zip

Hi LKK,

Attached herewith both reports.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



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**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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**From:** Teo, Grace

**Sent:** Wednesday, December 21, 2022 12:09 PM

**To:** 'JL Perfect Autowork' <jlperfectautowork@gmail.com>; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

**Cc:** Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>

**Subject:** LKK/AL \ CMTD2204679/SYH | SLB1039E (Pre-Inspection) / Your Vehicle : SLV2251X | DOA - 20/12/2022

Without Prejudice

Our Reference : CMTD2204679/SYH

Your Reference: SLB1039E

Dear Irene,

We refer to your email reply and agreed to appoint **Mr. Adrian Ling** of **LKK Auto** to conduct the survey.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Hi **LKK Auto**,

Please arrange **Mr. Adrian** to survey for **SLB1039E** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Shiang Yi**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

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**From:** JL Perfect Autowork <[jlperfectautowork@gmail.com](mailto:jlperfectautowork@gmail.com)>

**Sent:** Wednesday, December 21, 2022 12:01 PM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Cc:** Hwang, Shiang Yi <[shiangyi.hwang@sompo.com.sg](mailto:shiangyi.hwang@sompo.com.sg)>

**Subject:** Re: PRI \ CMTD2204679/SYH | SLB1039E (Pre-Inspection) / Your Vehicle : SLV2251X | DOA - 20/12/2022

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Dear Grace,

Please arrange **LKK Auto Consultants - Adrian Ling** to come and conduct the survey for vehicle SLB1039E.

Thank You.

Regards,

*Irene*

Mobile: 8297 9787

JL Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Wed, Dec 21, 2022 at 11:00 AM Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)> wrote:

Our Reference : CMTD2204679/SYH

Your Reference: SLB1039E

Date: 21/12/2022

**Without Prejudice**  
**EMAIL ONLY**

**OUR Email: [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)**

**Attention:**

**M/S JL Perfect Autowork Pte. Ltd**

Dear Irene,

**ACCIDENT INVOLVING SLV2251X & SLB1039E ON 20.12.22**

We refer to your Notice of Accident dated 21/12/2022.

Please be informed that **Ms. Hwang Shiang Yi** is the handler of this case who can be contacted at 63295 205/  
[shiangyi.hwang@sompo.com.sg](mailto:shiangyi.hwang@sompo.com.sg)

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey		
	Motor Surveyor	Surveyor
	FormTeam Consultancy	Frankie Pang

		Chow BoXiong
	LKK Auto Consultants	Adrian Ling ( <b>East</b> )
		Marcus Chua ( <b>East</b> )
		Kenneth Kong ( <b>North</b> )
	Priority Services	Jimmy Lee
	Raleigh Services	Andrew Ow Yong

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

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**From:** JL Perfect Autowork <[jlperfectautowork@gmail.com](mailto:jlperfectautowork@gmail.com)>

**Sent:** Wednesday, December 21, 2022 8:41 AM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Subject:** SLB1039E (Pre-Inspection) / Your Vehicle : SLV2251X | DOA - 20/12/2022

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Dear Sir / Madam,

We are instructed by **Mohd Za'im Bin Sakuwan** to notify you of a road traffic accident on **20/12/2022** at about **12:00 hours** at/along **Frankel Avenue (In front of Different Taste Cafe & Restaurants)** involving our client's/customer's vehicle registration number **SLB1039E** and vehicle registration number **SLV2251X** (your insured) at the material time.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Hope we can do Direct Settlement and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.

Thank You.

Regards,

*Irene*

Mobile: 8297 9787

JL Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

