

## Meng Yan (LKK Auto)

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**From:** Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>  
**Sent:** Wednesday, 21 December 2022 11:46 AM  
**To:** assignments; Meng Yan (LKK Auto)  
**Cc:** MTPRI; Foo Chit Yan (Strides Automotive Services Pte Ltd); Karen Chan Siau Chin (Strides Automotive Services Pte Ltd); Tan Wei Teck (Strides Automotive Services Pte Ltd)  
**Subject:** FW: PRI for SJE7640L - Our Insured: SMB159L on 19.12.2022

Ref: BUS/12/22/7013

Dear Yan,

Kindly survey on “ Without Prejudice” basis.

TP: SJE7640L  
Insured: SMB159L  
Workshop: 4 rensic

Thank you.

Regards,

Hua Yen  
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705  
DID: 6866 2650 | Fax: 6368 7421 | Email: [HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)

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**From:** Claims Department <claims@4rensic.sg>  
**Sent:** Wednesday, 21 December 2022 9:43 am  
**To:** Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>  
**Cc:** MTPRI <MTPRI@smrt.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>  
**Subject:** Re: PRI for SJE7640L - Our Insured: SMB159L on 19.12.2022

**CAUTION:** This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign M/s LKK Mohamad Taufikh Bin Hamid to conduct the survey.

Thank you.

Regards,

JANES

Motor Claims Department

Tel: 88547553

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

On Tue, 20 Dec 2022 at 16:58, Ong Hua Yen (Strides Automotive Services Pte Ltd) <[HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)> wrote:

Ref: TBA

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SMB159L as such we do not follow the new protocol.

Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.

Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.

Thank you.

However, we have 9 surveyors for you to choose from :-

1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping
3. M/s LKK Kenneth Kong Seng Cheong
4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus
6. M/s LKK Mohamad Taufikh Bin Hamid
7. M/s LKK Xing Guo Qiang
8. M/s LKK Steve Chen Tsue Yee
9. In House Low Thian Seng

Regards,

Hua Yen

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705  
DID: 6866 2650 | Fax: 6368 7421 | Email: [Huayen.Ong@strides.com.sg](mailto:Huayen.Ong@strides.com.sg)

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**From:** Aini Binte <[Aini@msfirstcapital.com.sg](mailto:Aini@msfirstcapital.com.sg)>

**Sent:** Tuesday, 20 December 2022 9:54 am

**To:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>

**Cc:** Ong Hua Yen (Strides Automotive Services Pte Ltd) <[HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)>; [claims@4rensic.sg](mailto:claims@4rensic.sg); Foo Chit Yan (Strides Automotive Services Pte Ltd) <[ChitYan.Foo@strides.com.sg](mailto:ChitYan.Foo@strides.com.sg)>; Lim Gan Koon (Chris) <[ChrisLim@msfirstcapital.com.sg](mailto:ChrisLim@msfirstcapital.com.sg)>

**Subject:** PRI for SJE7640L - Our Insured: SMB159L on 19.12.2022

**CAUTION:** This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Hua Yen

For PRI.

Thanks & Regards

*Aini*

Motor Claims Department

**MS First Capital Insurance Ltd**

16 Raffles Quay #42-01 Hong Leong Building|Singapore 048581

D: 6507 3848 | F: 6507 3849 | Reg. No. 195000106C

Website <http://www.msfirstcapital.com.sg>

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data.

Please refer to [www.first-insurance.com.sg](http://www.first-insurance.com.sg) for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it.

If you have received this message in error, please delete the message and all copies from your system

and notify the sender immediately by return e-mail.

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**From:** Claims Department <[claims@4rensic.sg](mailto:claims@4rensic.sg)>  
**Sent:** Tuesday, December 20, 2022 9:35 AM  
**To:** Motor\_Claims <[Motor\\_Claims@msfirstcapital.com.sg](mailto:Motor_Claims@msfirstcapital.com.sg)>  
**Cc:** [Claims@4rensic.sg](mailto:Claims@4rensic.sg)  
**Subject:** Accident involving SJE 7640 L & SMB 159 L on 19/12/2022 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, PATRICK CROSS to notify you of the aforesaid accident involving our client's vehicle SJE7640L and your insured's vehicle SMB159L on 19/12/2022 at 1430hrs along SUNGEI BULOH

This serves as a **NOTICE** that we are claiming against SMB159L for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

**Premises for the Pre-repair inspection:** 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

**Contact Person:** JANES ( 8854 7553 )

**Contact Email:** [Claims@4rensic.sg](mailto:Claims@4rensic.sg)

VEH IN (Date & Time) : 20/12/2022

PRS ARRANGEMENT (Date & Time) : 21/12/2022 after 1400hrs ( Vehicle In )

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured

GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

PEI JIA

Motor Claims Department

Tel: 8854 7553