Meng Yan (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Tuesday, 20 December 2022 3:53 PM

To: YT(MG); SUR; assignments **Cc:** Claims Dept of CTI; YT(KB)

Subject: RE: OUR REF: SNM22D209050/C02/SLF1032C/LEWLC & YOUR REF: SKC6050U,

DOA:13.12.2022 17:00 (SGT) TO CONDUCT PRS

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Hi Sky,

As spoken, your workshop group is a GIA registered Authorized reporting centre.

Based on GIA agreement, you are required to comply with the insurer's adjuster and allow our adjuster to survey the vehicle.

We will be appointing M/s LKK Auto Consultants Pte Ltd to conduct the pre-repair survey (PRS) on your client's vehicle.

We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Otherwise, we reserve the rights to write to GIA for advice.

Thank you

Hi LKK,

Please assist to arrange WP PRS.

Thank you.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: YT(MG) <utauto@singnet.com.sg>
Sent: Tuesday, 20 December 2022 2:04 pm
To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; YT(MG) <utauto@singnet.com.sg>; YT(KB)

<utauto2@singnet.com.sg>

Subject: RE: OUR REF: SNM22D209050/C02/SLF1032C/LEWLC & YOUR REF: SKC6050U, DOA:13.12.2022 17:00 (SGT)

TO CONDUCT PRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Jenny,

We accept any surveyors except formteam and LKK.

Thanks.

Best Regards

Mobile: 9747 1475

Email: info@yewteegroup.com
Website: www.yewteegroup.com

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Director of

-YEW TEE AUTOMOBILE TECH PTE LTD



NORTH HQ Office: EAST Branch Office:

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39 Woodlands Close #01-12 Unit No #01-61 Singapore 737856 Singapore 417800

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From: Jenny Lew < jenny.lew@sg.cntaiping.com > Sent: Tuesday, 20 December 2022 11:11 am

To: YT(MG) < utauto@singnet.com.sg>

Cc: YTKB <utauto2@singnet.com.sg>; YEW TEE GROUP <info@yewteegroup.com>; Claims Dept of CTI

<<u>claimsdept@sg.cntaiping.com</u>>

Subject: RE: OUR REF: SNM22D209050/C02/SLF1032C/LEWLC & YOUR REF: SKC6050U, DOA:13.12.2022 17:00 (SGT)

TO CONDUCT PRS

Without Prejudice

Our reference: SNM22D209050/C02/SLF1032C/LEWLC

Your reference: SKC6050U

Dear Sirs / Madam,

ACCIDENT INVOLVING SLF1032C & SKC6050U on 13/12/2022

We refer to your email of 19/12/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

- 3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Claims Dept of CTI < claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Tuesday, 20 December 2022 10:56 am

To: YT(MG) < utauto@singnet.com.sg; Jenny Lew < jenny.lew@sg.cntaiping.com Cc: YTKB < utauto2@singnet.com.sg; YEW TEE GROUP < info@yewteegroup.com cc: vtow-serif vtow-serif <a href="mailto:vt

Subject: RE: OUR REF: SNM22D209050/C02/ SLF1032C/LEWLC & YOUR REF: SKC6050U, DOA:13.12.2022 17:00 (SGT)

TO CONDUCT PRS

WITHOUT PREJUDICE via EMAIL ONLY

Dear Jenny,

Please refer to the above subject.

Kindly conduct PRS SKC6050U soonest possible.

Please contact our claims department Jenny Lew **6389 6172** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you
Chong Boon Sen
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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