

Veron Chen (LKKAUTO)

From: YT(MG) <utauto@singnet.com.sg>
Sent: Thursday, 2 February 2023 3:57 PM
To: Finalization
Cc: Veron Chen (LKKAUTO); YT(MG); YT(KB)
Subject: RE: OUR REF: SNM22D209050/C02/SLF1032C/LEWLC & YOUR REF: SKC6050U, DOA:13.12.2022 17:00 (SGT) TO CONDUCT PRS

Hi,

Confirmed.

Thanks

Best Regards

Sky Teh

Mobile: 9747 1475

Email: info@yewteegroup.com

Website: www.yewteegroup.com

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Director of

-YEW TEE AUTOMOBILE TECH PTE LTD



NORTH HQ Office:

Mega@Woodlands
39 Woodlands Close #01-12
Singapore 737856
DID: 6256 2081 (3 Lines)
Fax: 6256 2533
Email: utauto@singnet.com.sg

EAST Branch Office:

Synergy@KB, 25 Kaki Bukit Road 4
Unit No #01-61
Singapore 417800
DID: 6702 3113 (3 Lines)
Fax: 6702 3773
Email: utauto2@singnet.com.sg

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From: Finalization <finalization@lkkauto.com>

Sent: Thursday, 2 February 2023 2:54 pm

To: YT(MG) <utauto@singnet.com.sg>

Cc: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>

Subject: OUR REF: SNM22D209050/C02/SLF1032C/LEWLC & YOUR REF: SKC6050U, DOA:13.12.2022 17:00 (SGT) TO CONDUCT PRS

Hi Sky,

We will be advising our principal for the costs of repairs in \$6500.00 (L/S, before GST), 7 days. Subject to their approval.

Best Regards,

Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: YT(MG) <utauto@singnet.com.sg>

Sent: Wednesday, 1 February 2023 5:16 PM

To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: 'YT(KB)' <utauto2@singnet.com.sg>; YT(MG) <utauto@singnet.com.sg>; YT(KB) <utauto2@singnet.com.sg>

Subject: RE: OUR REF: SNM22D209050/C02/SLF1032C/LEWLC & YOUR REF: SKC6050U, DOA:13.12.2022 17:00 (SGT) TO CONDUCT PRS

Importance: High

Hi Veron,

As spoken, attached dismantle photos for items 6,12,15,20,21,22,41, and s/n item 4.

Thanks.

Best Regards

Sky Teh

Mobile: 9747 1475

Email: info@yewteegroup.com

Website: www.yewteegroup.com

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From: YT(MG) <utauto@singnet.com.sg>

Sent: Tuesday, 31 January 2023 2:43 pm

To: 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: YT(MG) <utauto@singnet.com.sg>; YT(KB) <utauto2@singnet.com.sg>

Subject: RE: OUR REF: SNM22D209050/C02/SLF1032C/LEWLC & YOUR REF: SKC6050U, DOA:13.12.2022 17:00 (SGT) TO CONDUCT PRS

Hi,

Kindly please let us have the surveyor taking over Guoqiang's this case.

Thank you.

Best Regards

Sky Teh

Mobile: 9747 1475

Email: info@yewteegroup.com

Website: www.yewteegroup.com

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Director of

-YEW TEE AUTOMOBILE TECH PTE LTD



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From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Wednesday, 11 January 2023 5:46 pm
To: YT(KB) <utauto2@singnet.com.sg>; YT(MG) <utauto@singnet.com.sg>
Cc: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM22D209050/C02/SLF1032C/LEWLC & YOUR REF: SKC6050U, DOA:13.12.2022 17:00 (SGT) TO CONDUCT PRS

WITHOUT PREJUDICE

Dear Sirs/Madam,

Based on the available information, we agree on direct settlement.

Subject to policy terms & conditions, damages consistency and quantum, please let us have your quantification of claim including your client's Letter of Authority once repair cost and days are finalised with our surveyor for our further consideration.

Please note that the claim for loss of use and/or rental per day, if any, will be strictly based on the Non-Injury Motor Accident (NIMA) benchmark and surveyor's recommendation.

Please note that this proposal shall not be deemed or construed to be (a) an admission of the truth or falsity of any actual or potential claims or (b) an acknowledgment or admission by China Taiping Insurance Pte Ltd of any fault or liability whatsoever to the insured or to any third party.

China Taiping Insurance Pte Ltd reserves any and all rights under the policy to investigate the claim and to make a determination on coverage, including the rights to reject the claim.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: YT(KB) <utauto2@singnet.com.sg>
Sent: Wednesday, 11 January 2023 1:41 pm
To: YT(MG) <utauto@singnet.com.sg>
Cc: Jenny Lew <jenny.lew@sg.cntaiping.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>;

Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: OUR REF: SNM22D209050/C02/SLF1032C/LEWLC & YOUR REF: SKC6050U, DOA:13.12.2022 17:00 (SGT)
TO CONDUCT PRS

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Hi,

Please advise liability.

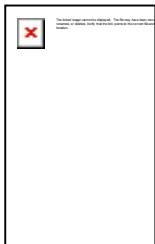
Thanks

Best Regards

Sky Toh
Director
9747 1475 (Yew Tee)

Website: www.ytauto.com.sg
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Director of
-YEW TEE AUTOMOBILE TECH PTE LTD



Yew Tee Automobile Tech Pte Ltd
HQ:
Blk 6 Woodlands Road 399F
Yew Tee Ind. Est
Singapore 678006
DID: 6765 3373 / 6762 2081 / 6764 9042 Fax: 6760 4895
Email: utauto@singnet.com.sg

Branch Office:
Synergy@KB, 25 Kaki Bukit Road
Unit No #01-61
Singapore 417800
DID: 6702 3113
Email: utauto2@singnet.com.sg

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On 27 Dec 2022, at 5:46 PM, YT(MG) <utauto@singnet.com.sg> wrote:

Hi Jenny,

Attached surveyor marking for your kind perusal.

Kindly please let us have the liability for this case.

Thanks.

Best Regards

Sky Teh

Mobile: 9747 1475

Email: info@yewteegroup.com

Website: www.yewteegroup.com

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-YEW TEE AUTOMOBILE TECH PTE LTD



NORTH HQ Office:

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From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Tuesday, 27 December 2022 5:40 pm

To: YT(MG) <utauto@singnet.com.sg>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; 'YT(KB)' <utauto2@singnet.com.sg>; YT(KB) <utauto2@singnet.com.sg>

Subject: RE: OUR REF: SNM22D209050/C02/SLF1032C/LEWLC & YOUR REF: SKC6050U, DOA:13.12.2022 17:00 (SGT) TO CONDUCT PRS

WITHOUT PREJUDICE

Dear Sirs/Madam,

Pls provide us with the estimated costs of repairs to review.
Thank you.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: YT(MG) <utauto@singnet.com.sg>
Sent: Friday, 23 December 2022 4:18 pm
To: Jenny Lew <jenny.lew@sg.cntaiping.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; 'YT(KB)' <utauto2@singnet.com.sg>; YT(MG) <utauto@singnet.com.sg>; YT(KB) <utauto2@singnet.com.sg>
Subject: RE: OUR REF: SNM22D209050/C02/SLF1032C/LEWLC & YOUR REF: SKC6050U,
DOA:13.12.2022 17:00 (SGT) TO CONDUCT PRS
Importance: High

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Hi Jenny,

Please confirm liability status.

Thanks

Best Regards

Sky Tsh

Mobile: 9747 1475
Email: info@yewteegroup.com
Website: www.yewteegroup.com
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Director of
-YEW TEE AUTOMOBILE TECH PTE LTD



NORTH HQ Office:

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Singapore 417800
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Fax: 6702 3773
Email: utauto2@singnet.com.sg

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From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Tuesday, 20 December 2022 3:53 pm

To: YT(MG) <utauto@singnet.com.sg>; 'SUR' <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; YT(KB) <utauto2@singnet.com.sg>

Subject: RE: OUR REF: SNM22D209050/C02/SLF1032C/LEWLC & YOUR REF: SKC6050U,
DOA:13.12.2022 17:00 (SGT) TO CONDUCT PRS

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Hi Sky,

As spoken, your workshop group is a GIA registered Authorized reporting centre.

Based on GIA agreement, you are required to comply with the insurer's adjuster and allow our adjuster to survey the vehicle.

We will be appointing M/s LKK Auto Consultants Pte Ltd to conduct the pre-repair survey (PRS) on your client's vehicle.

We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Otherwise, we reserve the rights to write to GIA for advice.

Thank you

Hi LKK,

Please assist to arrange WP PRS.

Thank you.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: YT(MG) <utauto@singnet.com.sg>
Sent: Tuesday, 20 December 2022 2:04 pm
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; YT(MG) <utauto@singnet.com.sg>; YT(KB) <utauto2@singnet.com.sg>
Subject: RE: OUR REF: SNM22D209050/C02/SLF1032C/LEWLC & YOUR REF: SKC6050U,
DOA:13.12.2022 17:00 (SGT) TO CONDUCT PRS

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Hi Jenny,

We accept any surveyors except formteam and LKK.

Thanks.

Best Regards

Sky Teh

Mobile: 9747 1475

Email: info@yewteegroup.com

Website: www.yewteegroup.com

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-YEW TEE AUTOMOBILE TECH PTE LTD



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From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Tuesday, 20 December 2022 11:11 am

To: YT(MG) <utauto@singnet.com.sg>

Cc: YTKB <utauto2@singnet.com.sg>; YEW TEE GROUP <info@yewteegroup.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM22D209050/C02/SLF1032C/LEWLC & YOUR REF: SKC6050U,
DOA:13.12.2022 17:00 (SGT) TO CONDUCT PRS

Without Prejudice

Our reference: **SNM22D209050/C02/SLF1032C/LEWLC**

Your reference: **SKC6050U**

Dear Sirs / Madam,

ACCIDENT INVOLVING SLF1032C & SKC6050U on 13/12/2022

We refer to your email of 19/12/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 20 December 2022 10:56 am
To: YT(MG) <utauto@singnet.com.sg>; Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: YTKB <utauto2@singnet.com.sg>; YEW TEE GROUP <info@yewteegroup.com>
Subject: RE: OUR REF: SNM22D209050/C02/ SLF1032C/LEWLC & YOUR REF: SKC6050U,
DOA:13.12.2022 17:00 (SGT) TO CONDUCT PRS

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Jenny,

Please refer to the above subject.

Kindly **conduct PRS SKC6050U** soonest possible.

Please contact our claims department Jenny Lew **6389 6172** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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