

Meng Yan (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Wednesday, 21 December 2022 2:25 PM
To: DACC Mahirah; assignments; Admin A
Cc: junteo@dacc.com.sg; poon@dacc.com.sg; 'Siew Ying'
Subject: RE: CTP REF NO. SNM22D209110C02 ---TP CLAIM: SMR6103Z // SLX9836C

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with Dickson Auto Care Centre to conduct survey.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F: (65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: DACC Mahirah <mahirah@dacc.com.sg>
Sent: Tuesday, 20 December 2022 2:57 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: junteo@dacc.com.sg; poon@dacc.com.sg; 'Siew Ying' <siewying@dacc.com.sg>
Subject: RE: CTP REF NO. SNM22D209110C02 ---TP CLAIM: SMR6103Z // SLX9836C

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Dear Ms Irene,

We request for 9. Mohd Taufikh (LKK) please.

Thank you,

MIRA
Administration Officer

Dickson Auto Care Centre Pte Ltd
(A member of the Dickson Group)
29 Ubi Road 4, Dickson Auto Centre, Singapore 408619
T: 6668 1122 | F: 6668 1123 | E: mahirah@dacc.com.sg | 24/7 Roadside Assistance: 6668 1129
www.dicksongroup.com.sg

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From: Irene Tay [<mailto:irene.tay@sg.cntaiping.com>]
Sent: Tuesday, 20 December 2022 2:50 pm
To: DACC Mahirah <mahirah@dacc.com.sg>
Cc: junteo@dacc.com.sg; poon@dacc.com.sg; Siew Ying <siewying@dacc.com.sg>
Subject: CTP REF NO. SNM22D209110C02 ---TP CLAIM: SMR6103Z // SLX9836C

Dear Sirs,

We refer to your email

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,

Irene

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6192 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

From: DACC Mahirah <mahirah@dacc.com.sg>
Sent: Tuesday, 20 December 2022 10:43 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: junteo@dacc.com.sg; poon@dacc.com.sg; Siew Ying <siewying@dacc.com.sg>
Subject: TP CLAIM: SMR6103Z // SLX9836C

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Dear Sir/ Madam,

We would like to make a TP claim for the following vehicle and to request for a surveyor for the inspection please:

Survey Type : (New Survey / Resurvey)	NEW SURVEY
Vehicle to be surveyed :	SMR6103Z
CTI Insured Vehicle :	SLX9836C
Date of Accident :	17/12/2022
Date of Survey :	21/12/2022
Vehicle in Workshop:	YES
Name of Workshop :	Dickson Auto Care Centre
Address of Survey Location :	29 Ubi Road 4, Dickson Auto Centre, Singapore 408619
Name of Contact Person :	Mr Poon
Contact Number :	9011 5602
Any Undercarriage involved : (please indicate Yes / No)	No

We look forward to your reply.

Thank you,

MIRA

Administration Officer

Dickson Auto Care Centre Pte Ltd

(A member of the Dickson Group)

29 Ubi Road 4, Dickson Auto Centre, Singapore 408619

T: 6668 1122 | F: 6668 1123 | E: mahirah@dacc.com.sg | 24/7 Roadside Assistance: 6668 1129

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