

EzLyna (LKKAuto)

From: Lim Gladys <gladyslim76@gmail.com>
Sent: Thursday, 23 February 2023 1:07 AM
To: EzLyna (LKKAuto)
Cc: Admin A
Subject: Re: ACCIDENT INVOLVING SNC4440E (ALLIANZ) AND SMT7663G AT/ALONG NEAR 3 MOUNT ELIZABETH HOSPITAL/MEDICAL CENTRE ON 16/12/2022
Attachments: DOC-20221219-WA0077.(1).pdf; 20221216_224535_1.mp4; 20221216_223902_1.mp4; 20221216_223742_1.mp4

Dear Miss Eng,

Please do not settle or negotiate the matter with the Third Party.

From the scene photos, I think it is evident that I was travelling straight along the main road when the Third party vehicle dashed out from the minor road on my right, colliding into the rear right portion of my vehicle.

Unfortunately, my video camera was not working.

However, the scene photos should more than be able to justify our version of major/minor road collision.

Also, right after the third party alighted from his car, he was yelling, cursing & I was extremely threatened when he continue to show me his tattoo on his hands & that his family does insurance & workshop, told me to wait and see. Afterwhich when we drove off, estimated an hour plus later, he called me & arrogantly yelled & asked for my name. I was very traumatised by his behaviour & was feeling very depressed & scared for a few weeks.

I have already lodged a police report which I have attached in this email.

Kindly wait for the traffic police investigation results before negotiating any settlement with the other party.

Do feel free to drop me a call should you require any clarifications.

I will attached a total of 11 files. As file size is big, i will send the rest in the next email.

Thank you.

Warmest regards,
Gladys
Mobile 9691 3428

On Mon, 20 Feb 2023, 11:21 am EzLyna (LKKAuto), <ezlyna@lkkauto.com> wrote:

Dear Gladys Lim Cheng Leng,

Our ref: CC4/AIS22012729/Kpa3

ACCIDENT INVOLVING SNC4440E (ALLIANZ) AND SMT7663G AT/ALONG NEAR 3 MOUNT ELIZABETH HOSPITAL/MEDICAL CENTRE ON 16/12/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SMT7663G** against your insurance policy.

Both parties involved have given conflict of version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third-party claim, kindly let us have them in writing within the next 10 days i.e. by 2nd March 2023, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)