### Mei Kwan (LKKAuto)

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Tuesday, 1 August 2023 2:00 PM

To: Mei Kwan (LKKAuto)

Cc: MT\_Claim\_SG; Admin A; CS A Team; Hsiao Tong (LKKAuto)

Subject: RE: SNA117B - TP CLAIM \*\*\* LKK REF: CC4/LPC22012726/Rpa3 // Our Ref:

22/22/22/VC05/026724

### **Lonpac External - Confidential**

# Lonpac External - Confidential

Hi Mei Kwan,

As spoken, we have received BOLA recovery claim from TP insurer AIG, please let us have your bill for the PRI/survey soon.

Thanks

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Friday, February 17, 2023 6:28 PM To: ENG HUEY NI <a href="mailto:hneng@lonpac.com">hneng@lonpac.com</a>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com> Subject: RE: SNA117B - TP CLAIM \*\*\* LKK REF: CC4/LPC22012726/Rpa3 // Our Ref: 22/22/VC05/026724

Dear Huey Ni,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please update us on OID's driving license status.

Thank you.

Best Regards,

Mei Kwan | Admin

**LKK Auto Consultants Pte Ltd** 

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: ENG HUEY NI < hneng@lonpac.com > Sent: Wednesday, 21 December 2022 5:20 PM
To: Mei Kwan (LKKAuto) < heikwan@lkkauto.com >

Cc: MT\_Claim\_SG <<u>mt\_claim@lonpac.com</u>>; Admin A <<u>admin-a@lkkauto.com</u>>; CS A Team <<u>cs-a@lkkauto.com</u>> Subject: RE: SNA117B - TP CLAIM \*\*\* LKK REF: CC4/LPC22012726/pa3 // Our Ref: 22/22/VC05/026724

## Lonpac External - General

Hi Mei Kwan,

Thank you for your email.

We are seeking clarification with our insured on the FIN number of the insured driver.

We will get back to you once we get the clarification from our insured.

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com > Sent: Wednesday, 21 December 2022 11:29 am

To: ENG HUEY NI <hneng@lonpac.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: SNA117B - TP CLAIM \*\*\* LKK REF: CC4/LPC22012726/pa3 // Our Ref: 22/22/VC05/026724

Dear Huey Ni,

OID is not a valid Singapore Driving Licence Holder in SPF website.

## **Qualified Driving Licence**

You are not a valid Singapore Driving Licence

Please advise next course of action.

Thank you.

Best Regards,

Mei Kwan | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ENG HUEY NI < <a href="mailto:hneng@lonpac.com">hneng@lonpac.com</a>>
Sent: Wednesday, 21 December 2022 10:48 AM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >; GERALD POH WEE BIN < geraldpoh@lonpac.com >

Cc: MT\_Claim\_SG <<u>mt\_claim@lonpac.com</u>>; Admin A <<u>admin-a@lkkauto.com</u>>; CS A Team <<u>cs-a@lkkauto.com</u>> Subject: RE: SNA117B - TP CLAIM \*\*\* LKK REF: CC4/LPC22012726/pa3 // Our Ref: 22/22/VC05/026724

## **Lonpac External - Confidential**

Hi Mei Kwan,

We attach OI GIA and TP Video footage.

Thanks.

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Tuesday, 20 December 2022 6:56 pm

To: GERALD POH WEE BIN < geraldpoh@lonpac.com >

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: SNA117B - TP CLAIM \*\*\* LKK REF: CC4/LPC22012726/pa3

Dear Huey Ni,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Tuesday, 20 December 2022 11:38 AM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; tengkeat.lim@eurokars.com.sg; Admin A <admin-

#### a@lkkauto.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>; assignments <assignments@lkkauto.com>

Subject: RE: SNA117B - TP CLAIM

Dear Gerald,

Thank you for the assignment.

Dear Teng Keat,

We will arrange survey accordingly.

Best Regards,

Yan | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN < geraldpoh@lonpac.com >

**Sent:** Tuesday, 20 December 2022 11:12 AM **To:** assignments <a href="mailto:assignments@lkkauto.com">assignments@lkkauto.com</a>

Cc: MT Claim SG <mt claim@lonpac.com>; tengkeat.lim@eurokars.com.sg

Subject: FW: SNA117B - TP CLAIM

# Lonpac External - General

Our Ref: 22/22/22/VC05/026724 ( Huey Ni's case)

Dear Meng Yan,

FYNA.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Lim Teng Keat < tengkeat.lim@eurokars.com.sg>

Sent: Tuesday, 20 December 2022 11:06 am

To: GERALD POH WEE BIN < geraldpoh@lonpac.com>

Cc: Stephanie Loke < <a href="mailto:stephanie.loke@eurokars.com.sg">stephanie.loke@eurokars.com.sg</a>; ESPL - Claims Admin < <a href="mailto:claims.espl@eurokars.com.sg">claims.espl@eurokars.com.sg</a>; Derek Oh

<derek.oh@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Tan Wei Cin
<weicin.tan@eurokars.com.sg>; Jess Francis Carlos <jess.carlos@eurokars.com.sg>; Jason Wong
<jason.wong@eurokars.com.sg>; Lee Jun Xian <junxian.lee@eurokars.com.sg>; Randell Goon
<randell.goon@eurokars.com.sg>

Subject: SNA117B - TP CLAIM

Dear Officers,

Please refer to the attachment and kindly arrange survey ASAP, CAR IN, thanks.

Tha	ank you		
	National and the World Manager State		
Lim Teng Keat			
×	To high years' yaar yilaan, Normaki Olisay maada alamid daan idad dhii ayalaa haadaa laanaa.		

27A Tanjong Penjuru, Singapore 609042
Tel. +65 9349 1174 | DID +65 6331 0686 | tengkeat.lim@eurokars.com.sq

#### EurokarsGroup.com | EurokarsGroupSGLinkedin

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