

## Huey Yon (LKKAuto)

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**From:** Taufikh (LKKAuto)  
**Sent:** Thursday, 18 May 2023 1:49 PM  
**To:** SUR; CS A Team  
**Subject:** FW: Finalise: Re: OUR REF: BUS/12/22/5021; YOUR REF: SLJ9221A; ACCIDENT INVOLVING SG5959P & SLJ9221A ON 15.12.22 ALONG BUKIT BATOK WEST AVE 8

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**From:** Wah Hong <motor@wahhong.sg>  
**Sent:** Thursday, 18 May 2023 1:48:23 pm (UTC+08:00) Kuala Lumpur, Singapore  
**To:** Huey Yon (LKKAuto) <hueyyon@lkkauto.com>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>  
**Subject:** Re: Finalise: Re: OUR REF: BUS/12/22/5021; YOUR REF: SLJ9221A; ACCIDENT INVOLVING SG5959P & SLJ9221A ON 15.12.22 ALONG BUKIT BATOK WEST AVE 8

Hi Huey Yon / Taufikh,

We accept your offer as below. Good Day!

Thank You and Best Regards,

Jimmy  
WAH HONG MOTORS & CREDIT PTE LTD  
ROC:199806235M

ENTERPRISE HUB  
38 TOH GUAN ROAD EAST  
#01-57 S (608581)

Tel: (65) 6773 7377  
HP: (65) 8778 4848  
Website: [www.wahhong.sg](http://www.wahhong.sg)  
Mail: [motor@wahhong.sg](mailto:motor@wahhong.sg)

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On 18-May-23 1:31 PM, Huey Yon (LKKAuto) wrote:

Hi Jimmy,

Any updates?

Best Regards,  
Huey Yon | Case Handler  
LKK Auto Consultants  
phone: 6256-3561 | email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Taufikh (LKKAUTO) <[Taufikh@lkkauto.com](mailto:Taufikh@lkkauto.com)>  
**Sent:** Tuesday, May 16, 2023 10:17 PM  
**To:** Wah Hong <[motor@wahhong.sg](mailto:motor@wahhong.sg)>  
**Cc:** Huey Yon (LKKAUTO) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>  
**Subject:** RE: Finalise: Re: OUR REF: BUS/12/22/5021; YOUR REF: SLJ9221A; ACCIDENT INVOLVING SG5959P & SLJ9221A ON 15.12.22 ALONG BUKIT BATOK WEST AVE 8

Hi Jimmy,

Please refer attached, COR p/p \$1886.40, 3 days.

Subject to insurance approval.

Regards  
Taufikh  
Lkk Auto

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**From:** Wah Hong <[motor@wahhong.sg](mailto:motor@wahhong.sg)>  
**Sent:** Tuesday, March 28, 2023 6:38 PM  
**To:** Taufikh (LKKAUTO) <[Taufikh@lkkauto.com](mailto:Taufikh@lkkauto.com)>  
**Subject:** Re: Finalise: Re: OUR REF: BUS/12/22/5021; YOUR REF: SLJ9221A; ACCIDENT INVOLVING SG5959P & SLJ9221A ON 15.12.22 ALONG BUKIT BATOK WEST AVE 8

Hi Taufikh,

Attached are the before paint photos, Damaged photo and supplier invoice for your kind perusal.  
Please finalise with us.

Good Day!

Thank You and Best Regards,

Jimmy  
WAH HONG MOTORS & CREDIT PTE LTD  
ROC:199806235M

ENTERPRISE HUB  
38 TOH GUAN ROAD EAST  
#01-57 S (608581)

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Mail: [motor@wahhong.sg](mailto:motor@wahhong.sg)

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On 24-Mar-23 12:55 PM, Wah Hong wrote:

Hi Taufikh,

Attached are the before paint photos, Damaged photo and supplier invoice for your kind perusal. Please finalise with us.

Good Day!

Thank You and Best Regards,

Jimmy  
WAH HONG MOTORS & CREDIT PTE LTD  
ROC:199806235M

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On 19-Jan-23 9:35 AM, Foo Chit Yan (Strides Automotive Services Pte Ltd) wrote:

**Without Prejudice**

Dear Sir/Mdm,

We refer to your email below

Please proceed with direct settlement for this matter

Quantum to be agreed by surveyor recommendation subject to consistency of damages.

Best Regards,

Jimmy Foo  
Claims and Insurance  
Direct line +65 6556 3521 | [chityan.foo@strides.com.sg](mailto:chityan.foo@strides.com.sg)  
60 Woodlands Industrial Park E4  
Singapore 757705



**From:** WAH HONG MOTORS & CREDIT PTE LTD  
<[MOTOR@WAHHONG.SG](mailto:MOTOR@WAHHONG.SG)>  
**Sent:** 17 January 2023 16:16  
**To:** Foo Chit Yan (Strides Automotive Services Pte Ltd)  
<[ChitYan.Foo@strides.com.sg](mailto:ChitYan.Foo@strides.com.sg)>  
**Subject:** Re: OUR REF: BUS/12/22/5021; YOUR REF: SLJ9221A;  
ACCIDENT INVOLVING SG5959P & SLJ9221A ON 15.12.22 ALONG  
BUKIT BATOK WEST AVE 8  
**Importance:** High

**CAUTION:** This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Jimmy,

We refer to the above matter.

We enclose herewith the scene of accident photos for your attention.

We wish to inform you that our customer's SD card is still with the traffic police.

Your insured's bus is equipped with in-built cam. As such, I believed you can also view on how the accident happened based on your bus video footage as well as our client's scene accident photos.

Further, under Bola 27, Front to rear collision, our customer is not at fault.

FRONT TO REAR COLLISION		
27.	A diagram showing a black arrow pointing from a solid black rectangle to an open rectangle, representing a front-to-rear collision.	Driver of the vehicle ) 100% liable for losses by the vehicle Y

Hence, we appreciate that you could advised us have the liability of this matter and not to protract further.

Thank you.

On 22-Dec-22 8:42 AM, Foo Chit Yan (Strides Automotive Services Pte Ltd) wrote:

**Without Prejudice**

Dear Jimmy,

We refer to your email below

Please advise if any video footage for the above-mentioned accident

Best Regards,

Jimmy Foo  
Claims and Insurance  
Direct line +65 6556 3521 |  
chityan.foo@strides.com.sg  
60 Woodlands Industrial Park E4  
Singapore 757705



---

**From:** Wah Hong <[motor@wahhong.sg](mailto:motor@wahhong.sg)>  
**Sent:** 21 December 2022 17:52  
**To:** Foo Chit Yan (Strides Automotive Services Pte Ltd) <[ChitYan.Foo@strides.com.sg](mailto:ChitYan.Foo@strides.com.sg)>  
**Subject:** Re: OUR REF: BUS/12/22/5021; YOUR REF: SLJ9221A; ACCIDENT INVOLVING SG5959P & SLJ9221A ON 15.12.22 ALONG BUKIT BATOK WEST AVE 8

**CAUTION:** This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Hi Chit Yan,

Kindly refer to the accident scene photos of this Head to rear accident by your Bus Captain SG5959P.

Yes, There is a Police report due to your passenger injury, do refer to the GIA report as per attached for your kind perusal.

Thank You and Best Regards,

Jimmy  
WAH HONG MOTORS & CREDIT PTE LTD  
ROC:199806235M

ENTERPRISE HUB  
38 TOH GUAN ROAD EAST  
#01-57 S(608581)

Tel: (65) 6773 7377  
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On 21-Dec-22 3:58 PM, Foo Chit Yan (Strides Automotive Services Pte Ltd) wrote:

**Without Prejudice**

Dear Pei Pei,

We refer to the above matter

Please forward a copy of the following documents:

1. Video Footage
2. Accident Scene Photos
3. Police Investigation report
4. Any other supporting documents

Kindly let us hear from you soon

Best Regards,

Jimmy Foo  
Claims and Insurance  
Direct line +65 6556 3521 |  
chityan.foo@strides.com.sg  
60 Woodlands Industrial Park E4  
Singapore 757705



---

**From:** wah hong motors & credit  
pte ltd <[motor@wahhong.sg](mailto:motor@wahhong.sg)>  
**Sent:** 20 December 2022 16:48  
**To:** Aini Binte  
<[Aini@msfirstcapital.com.sg](mailto:Aini@msfirstcapital.com.sg)>;  
MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>  
**Cc:** Ong Hua Yen (Strides  
Automotive Services Pte Ltd)  
<[HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)>;  
Foo Chit Yan (Strides Automotive  
Services Pte Ltd)  
<[ChitYan.Foo@strides.com.sg](mailto:ChitYan.Foo@strides.com.sg)>; Lim  
Gan Koon (Chris)  
<[ChrisLim@msfirstcapital.com.sg](mailto:ChrisLim@msfirstcapital.com.sg)>  
**Subject:** Re: PRI for SLJ9221A - Our  
Insured: SG5959P on 15.12.2022

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Hi,

Kindly update us that have your insured SG5959P file a report on the mention accident? If yes, please let us know your confirmation on liability for the above accident.

On 20-Dec-22 11:51 AM, Aini Binte wrote:

Dear Hua Yen

For PRI.

Thanks & Regards

Aini  
Motor Claims  
Department

**MS First Capital  
Insurance Ltd**

16 Raffles Quay #42-  
01 Hong Leong  
Building | Singapore  
048581

D: 6507 3848 | F: 6507  
3849 | Reg. No.  
195000106C

Website

<http://www.msfirstcapital.com.sg>

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-----Original

Message-----

From: wah hong  
motors & credit pte  
ltd

<[motor@wahhong.sg](mailto:motor@wahhong.sg)>

Sent: Monday, 19  
December 2022  
5:57 pm

To: Motor Claims  
<[MotorClaims@msfirstcapital.com.sg](mailto:MotorClaims@msfirstcapital.com.sg)>;

CWS Motor Claims



<[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)

>

Subject: Liability  
Check - Accident  
involving vehicle  
no. SLJ9221A and  
SG5959P on  
15/12/2022

Dear Sir/Madam,

Please refer to the  
above subject and  
we are acting for  
the owner of  
SLJ9221A against  
your insured  
vehicle SG5959P.

Kindly update us  
that your insured  
SG5959P file the  
report on the  
mention accident?

Please be informed  
that our client has  
yet to leave their  
vehicle to our  
premises for claim,  
however we have  
our client's  
instructions to  
check liability for  
the above matter.

Kindly let us have  
your reply, we have  
attached the GIA  
Report for your  
perusal.

--

Thank You and Best  
Regards,

Pei Pei  
WAH HONG  
MOTORS & CREDIT  
PTE LTD  
ROC:199806235M

ENTERPRISE HUB

38 TOH GUAN  
ROAD EAST  
#01-57 S(608581)

[Tel:\(65\)67737377](tel:(65)67737377)

Website:www.wah  
hong.sg

Mail :motor@wah  
hong.sg

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permitted/required  
by laws, our third  
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--

Thank You and Best  
Regards,

Pei Pei  
WAH HONG MOTORS & CREDIT  
PTE LTD  
ROC:199806235M

ENTERPRISE HUB  
38 TOH GUAN ROAD EAST  
#01-57 S(608581)

[Tel: \(65\) 67737377](tel:6567737377)

Website: [www.wahhong.sg](http://www.wahhong.sg)

Mail : [motor@wahhong.sg](mailto:motor@wahhong.sg)

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agents (acting on our  
behalf).

--

Regards,

Jo

WAH HONG MOTORS & CREDIT PTE LTD  
ROC:199806235M

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