

Veron Chen (LKKAUTO)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Friday, 30 December 2022 3:10 PM
To: Han Kwan Yong
Cc: Veron Chen (LKKAUTO)
Subject: RE: SNM22D207613/C01/SKQ899D/TANKL / RE: SKQ899D / WX07884 (OD CLAIM)

Dear Kwan Yong,

We refer to your email below.

As spoken, yes, insured's policy has the waiver of excess clause. However, it is only applicable when the repair is carried out at CTP's authorized workshop.

Therefore, the Excess of \$750 will still apply for this OD claim.

Hope the above clarify.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Friday, 30 December 2022 2:59 pm
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Subject: FW: SNM22D207613/C01/SKQ899D/TANKL / RE: SKQ899D / WX07884 (OD CLAIM)

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Dear Kah Leong,

Kindly assist on the below email.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Han Kwan Yong <han.kwan.yong@simedarby.com.sg>

Sent: Friday, 30 December 2022 2:53 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: SNM22D207613/C01/SKQ899D/TANKL / RE: SKQ899D / WX07884 (OD CLAIM)

Dear Veron,

Urgent!.

This vehicle is ready for collection.

Customer mentioned that her policy has an excess waiver.

Please check and revert soonest possible.

Thanks.

Best Regards,

Han Kwan Yong
Senior Motor Claim Advisor
Body and Paint

BMW
Performance Motors Ltd
Performance Munich Autos

TEL: +65 1800 2255 269
DDI: +65 6319 0110
FAX: +65 6479 4601
Moblie: +65 9116 5700
Address: 303 Alexandra Road, Singapore 159941
Email: han.kwan.yong@simedarby.com.sg

www.bmw.com.sg

Sime Darby Motors
A member of the Sime Darby Group



TEL: +65 1800 2255 269

DDI: +65 6319 0110

FAX: +65 6479 4601

Moblie: +65 9116 5700

Address: 303 Alexandra Road, Singapore 159941

Email: han.kwan.yong@simedarby.com.sg

www.bmw.com.sg

Sime Darby Motors

A member of the Sime Darby Group

-----Original Message-----

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Monday, 19 December 2022 4:27 pm

To: Han Kwan Yong <han.kwan.yong@simedarby.com.sg>; 'assignments' <assignments@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; sur@lkkauto.com

Subject: RE: SNM22D207613/C01/SKQ899D/TANKL / RE: SKQ899D / WX07884 (OD CLAIM)

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Without Prejudice

Dear Kwan Yong,

We received your email below with thanks.

Dear LKK,

Please assists to contact workshop to arrange for OD survey.

Thank you.

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Regards

Tan Kah Leong

Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

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-----Original Message-----

From: Han Kwan Yong <han.kwan.yong@simedarby.com.sg>

Sent: Friday, 16 December 2022 3:48 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Subject: RE: SNM22D207613/C01/SKQ899D/TANKL / RE: SKQ899D / WX07884 (OD CLAIM)

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Dear Sirs,

Till up to date there's no surveyor conducted survey the vehicle yet.

Please assist to expedite.

Thanks.

Best Regards,

Han Kwan Yong
Senior Motor Claim Advisor
Body and Paint

BMW
Performance Motors Ltd
Performance Munich Autos

TEL: +65 1800 2255 269
DDI: +65 6319 0110
FAX: +65 6479 4601
Moblie: +65 9116 5700
Address: 303 Alexandra Road, Singapore 159941
Email: han.kwan.yong@simedarby.com.sg

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bDvBIHcKRqshWFTikHInHXj1EwvTuVHBD0D2C0%3D&reserved=0

Sime Darby Motors

A member of the Sime Darby Group

-----Original Message-----

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 15 December 2022 11:45 am

To: Han Kwan Yong <han.kwan.yong@sime-darby.com.sg>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Jenny
Lew <jenny.lew@sg.cntaiping.com>

Subject: O/R: SNM22D207613/C01/SKQ899D/TANKL / RE: SKQ899D / WX07884 (OD CLAIM)

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recognise the sender and know the content is safe. Click "Report Phishing" if you think it is malicious.

Dear Sir,

Kindly note case handler is Tan Kah Leong.

Dear Jenny,

Od claim. Pls assist.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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protection.com%2Fv1%2Furl%3Fo%3Dwww.sg.cntaiping.com%26g%3DMGUzZmU4ZjNjN2Q0Nzc3Ng%3D%3D%26h
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amp;sdata=4nelBnZfnP5SfAqulq64wfrnAV6cBvAedqp2AMAApsk%3D&reserved=0 | WeChat: 太平獅城 Taiping SG

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