

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Tuesday, 27 December 2022 11:54 AM
To: Han Kwan Yong; assignments; SUR
Subject: RE: SNM22D207613/C01/SKQ899D/TANKL / RE: SKQ899D / WX07884 (OD CLAIM)

Dear Han,

As instructed by our client , please proceed to repair the **insured vehicle SKQ 899D (Excess \$750/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights not to pay if there is no valid approval obtained before repair.

Best Regards,
Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Han Kwan Yong <han.kwan.yong@simedarby.com.sg>
Sent: Friday, 23 December 2022 5:18 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; assignments <assignments@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; SUR <sur@lkkauto.com>
Subject: RE: SNM22D207613/C01/SKQ899D/TANKL / RE: SKQ899D / WX07884 (OD CLAIM)

Dear Kah Leong,

Car was surveyed by your appointed surveyor yesterday afternoon at about 16.25 hrs.

Please let us have your approval and authorisation for repair soonest possible.

Thanks.

Best Regards,

Han Kwan Yong
Senior Motor Claim Advisor
Body and Paint

BMW
Performance Motors Ltd
Performance Munich Autos

TEL: +65 1800 2255 269
DDI: +65 6319 0110
FAX: +65 6479 4601
Moblie: +65 9116 5700
Address: 303 Alexandra Road, Singapore 159941
Email: han.kwan.yong@simedarby.com.sg

www.bmw.com.sg

Sime Darby Motors
A member of the Sime Darby Group

-----Original Message-----

From: Han Kwan Yong
Sent: Thursday, 22 December 2022 3:09 pm
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; 'assignments' <assignments@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; sur@lkkauto.com
Subject: RE: SNM22D207613/C01/SKQ899D/TANKL / RE: SKQ899D / WX07884 (OD CLAIM)

Dear Kah Leong,

Urgent!.

Till up to date the vehicle had not survey yet.

Please help to expedite to assign ASAP.

Thanks.

Best Regards,

Han Kwan Yong
Senior Motor Claim Advisor
Body and Paint

BMW
Performance Motors Ltd
Performance Munich Autos

TEL: +65 1800 2255 269
DDI: +65 6319 0110
FAX: +65 6479 4601
Moblie: +65 9116 5700
Address: 303 Alexandra Road, Singapore 159941
Email: han.kwan.yong@simedarby.com.sg

www.bmw.com.sg

Sime Darby Motors
A member of the Sime Darby Group

-----Original Message-----

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Monday, 19 December 2022 4:27 pm

To: Han Kwan Yong <han.kwan.yong@simeidarby.com.sg>; 'assignments' <assignments@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; sur@lkkauto.com

Subject: RE: SNM22D207613/C01/SKQ899D/TANKL / RE: SKQ899D / WX07884 (OD CLAIM)

CAUTION: This email originated from outside the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe. Click "Report Phishing" if you think it is malicious.

Without Prejudice

Dear Kwan Yong,

We received your email below with thanks.

Dear LKK,

Please assists to contact workshop to arrange for OD survey.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

-----Original Message-----

From: Han Kwan Yong <han.kwan.yong@simeidarby.com.sg>

Sent: Friday, 16 December 2022 3:48 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Subject: RE: SNM22D207613/C01/SKQ899D/TANKL / RE: SKQ899D / WX07884 (OD CLAIM)

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs,

Till up to date there's no surveyor conducted survey the vehicle yet.

Please assist to expedite.

Thanks.

Best Regards,

Han Kwan Yong
Senior Motor Claim Advisor
Body and Paint

BMW
Performance Motors Ltd
Performance Munich Autos

TEL: +65 1800 2255 269
DDI: +65 6319 0110
FAX: +65 6479 4601
Moblie: +65 9116 5700
Address: 303 Alexandra Road, Singapore 159941
Email: han.kwan.yong@simedarby.com.sg

<https://apc01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcheckpoint.url-protection.com%2Fv1%2Furl%3Fo%3Dwww.bmw.com.sg%26g%3DMDQ3ZTBjMTQ0NmU4ZGZjZg%3D%3D%26h%3DOTNjNTg1M2U2YmVmZmUxOTFiZmM5NTYxMmZlZWRIb2NkOTYyNTdiMGZiOWMyNzVhMTI5YjY1OTgxMWQxN2I4Yg%3D%3D%26p%3DYzJlOmN0aXNnOmM6bzozMmZmNjUzODNmYjA0NGU1ZWNIjzNGQ2YWE2YjlmYTp2MTpwOkY%3D&data=05%7C01%7CKahLeong.Tan%40sg.cntaiping.com%7Cf20316d6cddc43a9737708dadf39df19%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C638067736919230853%7CUnknown%7CTWFpbGZsb3d8eyJWljojMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6IklhaWwiLCJXVCi6Mn0%3D%7C3000%7C%7C%7C&sdata=1h%2FOUbDvBlHcRqshWFTikHInHXj1EwvTuVHBD0D2C0%3D&reserved=0>

Sime Darby Motors
A member of the Sime Darby Group

-----Original Message-----

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 15 December 2022 11:45 am
To: Han Kwan Yong <han.kwan.yong@simedarby.com.sg>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>
Subject: O/R: SNM22D207613/C01/SKQ899D/TANKL / RE: SKQ899D / WX07884 (OD CLAIM)

CAUTION: This email originated from outside the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe. Click "Report Phishing" if you think it is malicious.

Dear Sir,

Kindly note case handler is Tan Kah Leong.

Dear Jenny,

Od claim. Pls assist.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: <https://apc01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcheckpoint.url-protection.com%2Fv1%2Furl%3Fo%3Dwww.sg.cntaiping.com%26g%3DMGUzZmU4ZjNjN2Q0Nzc3Ng%3D%3D%26h%3DZThjYjAwYzZmJkMmY5ZTQyZTVjNjc0YzFhMDkxOTYxY2YzOWU3OWUwNDg5ZmE1ODZhNGIxNmI4NWU2ODQyOQ%3D%3D%26p%3DYzJlOmN0aXNnOmM6bzozMmZmNjUzODNmYjA0NGU1ZWNiNjIzNGQ2YWE2YjlmYTp2MTpwOkY%3D&data=05%7C01%7CKahLeong.Tan%40sg.cntaiping.com%7Cf20316d6cddc43a9737708dadf39df19%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C638067736919230853%7CUnknown%7CTWFpbGZsb3d8eyJWljoiMC4wLjAwMDAiLCJlOiV2luMzliLCJBTiI6IkhWwLiLCJXVCi6Mn0%3D%7C3000%7C%7C%7C&sdata=cowKK6N4ey2lvrKmsQ4V5KP6WSlrASyAfXmjpzYbUgU%3D&reserved=0> | FB:

<https://apc01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcheckpoint.url-protection.com%2Fv1%2Furl%3Fo%3Dwww.facebook.com%2Fchinataipingsg%2F%26g%3DZTkWOTk5Njg2MjIzNTM0Zg%3D%3D%26h%3DZjM1NjM5MGFiMzU5OWIzMWU2NWZjMDA1NTNjNjRmMWE4NTY1Zjk0MjkzMjY0MTM0Yzg2ZTQxYWVjMzhIMGE0OQ%3D%3D%26p%3DYzJlOmN0aXNnOmM6bzozMmZmNjUzODNmYjA0NGU1ZWNiNjIzNGQ2YWE2YjlmYTp2MTpwOkY%3D&data=05%7C01%7CKahLeong.Tan%40sg.cntaiping.com%7Cf20316d6cddc43a9737708dadf39df19%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C638067736919230853%7CUnknown%7CTWFpbGZsb3d8eyJWljoiMC4wLjAwMDAiLCJlOiV2luMzliLCJBTiI6IkhWwLiLCJXVCi6Mn0%3D%7C3000%7C%7C%7C&sdata=4neiBnZfnP5SfAqulq64wfrnAV6cBvAedqp2AMAApsk%3D&reserved=0> | WeChat: 太平狮城 Taiping SG

<https://apc01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcheckpoint.url-protection.com%2Fv1%2Furl%3Fo%3Dwww.facebook.com%2Fchinataipingsg%2F%26g%3DZTkWOTk5Njg2MjIzNTM0Zg%3D%3D%26h%3DZjM1NjM5MGFiMzU5OWIzMWU2NWZjMDA1NTNjNjRmMWE4NTY1Zjk0MjkzMjY0MTM0Yzg2ZTQxYWVjMzhIMGE0OQ%3D%3D%26p%3DYzJlOmN0aXNnOmM6bzozMmZmNjUzODNmYjA0NGU1ZWNiNjIzNGQ2YWE2YjlmYTp2MTpwOkY%3D&data=05%7C01%7CKahLeong.Tan%40sg.cntaiping.com%7Cf20316d6cddc43a9737708dadf39df19%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C638067736919230853%7CUnknown%7CTWFpbGZsb3d8eyJWljoiMC4wLjAwMDAiLCJlOiV2luMzliLCJBTiI6IkhWwLiLCJXVCi6Mn0%3D%7C3000%7C%7C%7C&sdata=4neiBnZfnP5SfAqulq64wfrnAV6cBvAedqp2AMAApsk%3D&reserved=0> | WeChat: 太平狮城 Taiping SG

<https://apc01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcheckpoint.url-protection.com%2Fv1%2Furl%3Fo%3Dwww.facebook.com%2Fchinataipingsg%2F%26g%3DZTkWOTk5Njg2MjIzNTM0Zg%3D%3D%26h%3DZjM1NjM5MGFiMzU5OWIzMWU2NWZjMDA1NTNjNjRmMWE4NTY1Zjk0MjkzMjY0MTM0Yzg2ZTQxYWVjMzhIMGE0OQ%3D%3D%26p%3DYzJlOmN0aXNnOmM6bzozMmZmNjUzODNmYjA0NGU1ZWNiNjIzNGQ2YWE2YjlmYTp2MTpwOkY%3D&data=05%7C01%7CKahLeong.Tan%40sg.cntaiping.com%7Cf20316d6cddc43a9737708dadf39df19%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C638067736919230853%7CUnknown%7CTWFpbGZsb3d8eyJWljoiMC4wLjAwMDAiLCJlOiV2luMzliLCJBTiI6IkhWwLiLCJXVCi6Mn0%3D%7C3000%7C%7C%7C&sdata=4neiBnZfnP5SfAqulq64wfrnAV6cBvAedqp2AMAApsk%3D&reserved=0> | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.