

EzLyna (LKKAUTO)

From: EzLyna (LKKAUTO)
Sent: Wednesday, 28 June 2023 4:21 pm
To: Gan Kwai Leng (Strides Automotive Services Pte Ltd)
Cc: Admin A
Subject: RE: REJECT CLAIM / Our Ref: TAX/12/22/2039/JG - Accident involving SHB5887U and SLV937P on 15.12.22 along ALIWAL STREET *** LKK REF: CC4/AIS22012705/Kpa3

Without Prejudice

Dear Joey,

We refer to your email below.

We have our principal's instruction to reject your driver's claim. Thank you.

With warmest regards,
Ezlyna

From: Gan Kwai Leng (Strides Automotive Services Pte Ltd) <KwaiLeng.Gan@stridespremier.com.sg>
Sent: Monday, June 26, 2023 10:43 AM
To: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Subject: RE: REJECT CLAIM / Our Ref: TAX/12/22/2039/JG - Accident involving SHB5887U and SLV937P on 15.12.22 along ALIWAL STREET *** LKK REF: CC4/AIS22012705/Kpa3

Dear Ezlyna,

Please let us have your settlement offer urgently.

Thanks & Regards,
Joey

From: Gan Kwai Leng (Strides Automotive Services Pte Ltd)
Sent: Wednesday, April 12, 2023 9:21 AM
To: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Subject: RE: REJECT CLAIM / Our Ref: TAX/12/22/2039/JG - Accident involving SHB5887U and SLV937P on 15.12.22 along ALIWAL STREET *** LKK REF: CC4/AIS22012705/Kpa3

WITHOUT PREJUDICE

Dear Ezlyna,

We refer to the above matter.

Please let us have your settlement offer urgently.

Thanks & Regards,
Joey

From: Gan Kwai Leng (Strides Automotive Services Pte Ltd)
Sent: Wednesday, March 29, 2023 11:44 AM
To: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Subject: RE: REJECT CLAIM / Our Ref: TAX/12/22/2039/JG - Accident involving SHB5887U and SLV937P on 15.12.22 along ALIWAL STREET *** LKK REF: CC4/AIS22012705/Kpa3

WITHOUT PREJUDICE

Dear Ezlyna,

Your insured was coming out from a minor road.
Any vehicle approaching the main road should exercise caution.
Please let us have your settlement offer.

Thanks & Regards,
Joey

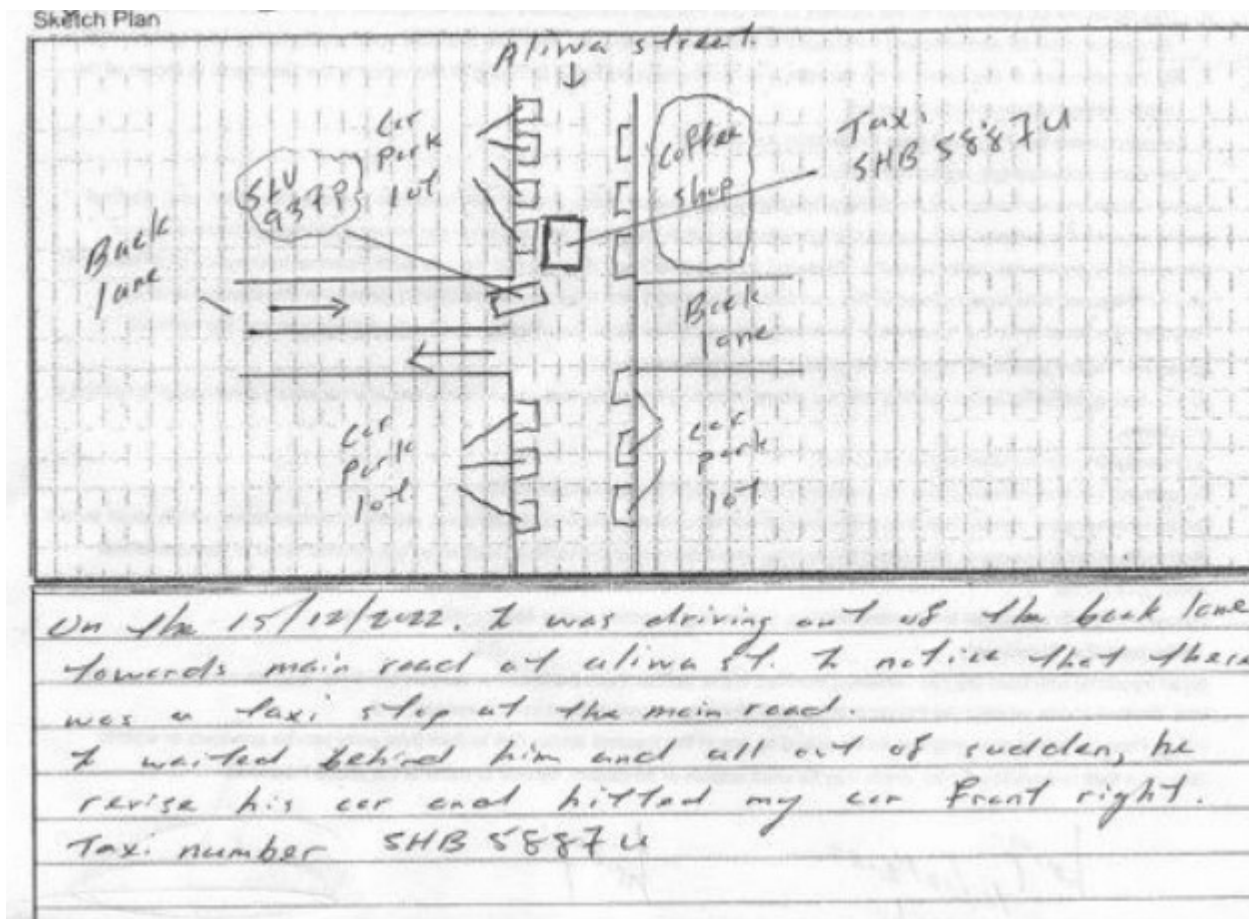
From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Monday, March 27, 2023 3:38 PM
To: Gan Kwai Leng (Strides Automotive Services Pte Ltd) <KwaiLeng.Gan@strides.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: REJECT CLAIM / Our Ref: TAX/12/22/2039/JG - Accident involving SHB5887U and SLV937P on 15.12.22 along ALIWAL STREET *** LKK REF: CC4/AIS22012705/Kpa3

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Dear Joey,

We refer to your email below.

Pls find enclosed herewith sketch plan & statement of our insured. Thank you.



With warmest regards,
Ezlyna

From: Gan Kwai Leng (Strides Automotive Services Pte Ltd) <KwaiLeng.Gan@strides.com.sg>

Sent: Monday, March 27, 2023 2:18 PM

To: Ezlyna (LKKAUTO) <ezlyna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: REJECT CLAIM / Our Ref: TAX/12/22/2039/JG - Accident involving SHB5887U and SLV937P on 15.12.22 along ALIWAL STREET *** LKK REF: CC4/AIS22012705/Kpa3

Dear Ezlyna,

Please let us have a copy of your insured's report.

Thanks & Regards,
Joey

From: Ezlyna (LKKAUTO) <ezlyna@lkkauto.com>

Sent: Monday, February 27, 2023 11:33 AM

To: Gan Kwai Leng (Strides Automotive Services Pte Ltd) <KwaiLeng.Gan@strides.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: REJECT CLAIM / Our Ref: TAX/12/22/2039/JG - Accident involving SHB5887U and SLV937P on 15.12.22 along ALIWAL STREET *** LKK REF: CC4/AIS22012705/Kpa3

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Without Prejudice

Dear Joey,

We refer to the above matter.

We are unable to consider your claim based on our insured's accident report that your taxi driver in fact reversed & collided onto our insured. We have our principal's instruction to reject this claim.

If you have evidence such as video footage/Traffic Police Investigation Result/etc, pls forward to us for further assessment.

Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, February 15, 2023 10:22 AM

To: KwaiLeng.Gan@strides.com.sg; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref: TAX/12/22/2039/JG - Accident involving SHB5887U and SLV937P on 15.12.22 along ALIWAL STREET *** LKK REF: CC4/AIS22012705/Kpa3

Dear Sir / Madam,

We acknowledge receipt of your email / LOD.

Our respective case handler will look into the matter and get back to you in due course.

Hi Hsiao Tong,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Sent: Wednesday, 15 February 2023 9:38 AM
To: Admin A <admin-a@lkkauto.com>
Cc: admin-d <admin-d@lkkauto.com>
Subject: FW: Our Ref: TAX/12/22/2039/JG - Accident involving SHB5887U and SLV937P on 15.12.22 along ALIWAL STREET

Internal

Dear LKK

Kindly assist

Thanks

Shanti

From: Gan Kwai Leng (Strides Automotive Services Pte Ltd) <KwaiLeng.Gan@strides.com.sg>
Sent: Tuesday, February 14, 2023 4:32 PM
To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Subject: [EXT] Our Ref: TAX/12/22/2039/JG - Accident involving SHB5887U and SLV937P on 15.12.22 along ALIWAL STREET

WITHOUT PREJUDICE

Dear Sirs,

We claim on behalf of Strides Taxi Pte Ltd, owner of the vehicle registration number SHB5887U. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses.

Cost of Repair	\$ 3,163.69
Loss of Rental	\$ 704.00 (8.0 days x \$88.00)
Loss of Income	\$ 480.00 (8.0 days x \$60.00)
LTA Search Fee	\$ 2.00
Total	\$ 4,349.69

We enclose the following documents:

- Repair Invoice
- GIA report
- Proof of Rental Rate Letter
- Letter of Authorisation
- Laid Up Report

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to STRIDES TAXI PTE LTD.

Thanks & Regards,

Joey Gan

Claims and Insurance Agency

Direct line +65 6455 0166 | Email: KwaiLeng.Gan@strides.com.sg



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