

## Huey Yon (LKKAuto)

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**From:** Josephine Wong <josephine.wong@eqinsurance.com.sg>  
**Sent:** Thursday, 19 January 2023 3:37 PM  
**To:** Huey Yon (LKKAuto)  
**Subject:** FW: PRS for our client's vehicle SHA 2461 P and your insured's vehicle GBF7824 M on 19.12.2022  
**Attachments:** SHA 2461P-preliminary advice.pdf

Dear Huey Yon

DM22HO02214

Noted on your preliminary advice . Thanks

### Announcement

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

**Josephine Wong**  
Senior Executive | Claims

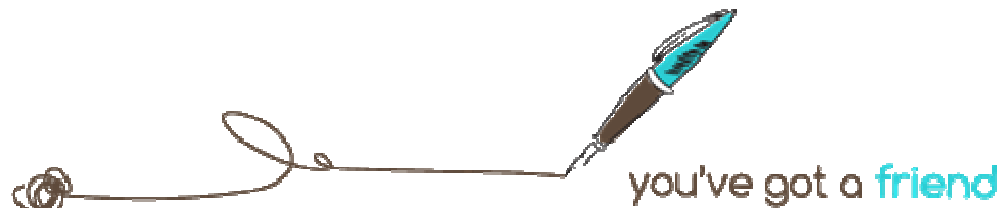


#### EQ Insurance Company Limited

5 Maxwell Road #17-  
00 Tower Block MND  
Complex Singapore 069110  
did 65 6496 9032 | fax 65  
62243903 |  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Huey Yon (LKKAuto) <hueyyon@lkkauto.com>  
**Sent:** Thursday, 19 January 2023 3:17 PM  
**To:** Josephine Wong <josephine.wong@eqinsurance.com.sg>  
**Cc:** SUR <sur@lkkauto.com>  
**Subject:** RE: FW: PRS for our client's vehicle SHA 2461 P and your insured's vehicle GBF7824 M on 19.12.2022

Dear Josephine,

Enclosed herewith preliminary advice of SHA 2461P.

Best Regards,

**Huey Yon** | case handler  
**LKK Auto Consultants Pte.Ltd.**  
Phone: 6256-3561 Fax: 62564315 email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

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**From:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>  
**Sent:** Tuesday, 20 December 2022 10:56 AM  
**To:** Josephine Wong <[josephine.wong@eqinsurance.com.sg](mailto:josephine.wong@eqinsurance.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: FW: PRS for our client's vehicle SHA 2461 P and your insured's vehicle GBF7824 M on 19.12.2022

Dear Josephine,

Thank you for the assignment.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Josephine Wong <[josephine.wong@eqinsurance.com.sg](mailto:josephine.wong@eqinsurance.com.sg)>  
**Sent:** Tuesday, 20 December 2022 10:28 AM  
**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** 'Assessment Dept' <[assessment\\_ltc@bifrostauto.com](mailto:assessment_ltc@bifrostauto.com)>  
**Subject:** FW: FW: PRS for our client's vehicle SHA 2461 P and your insured's vehicle GBF7824 M on 19.12.2022

Without Prejudice

Dear LKK

Kindly arrange third party survey immediately .

Details of survey as mentioned below .

### **Announcement**

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Regards,

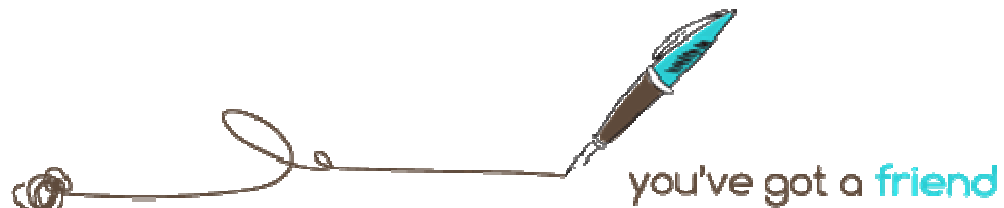
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**From:** Assessment Dept <[assessment\\_ltc@bifrotauto.com](mailto:assessment_ltc@bifrotauto.com)>

**Sent:** Tuesday, 20 December 2022 10:04 AM

**To:** Josephine Wong <[josephine.wong@eqinsurance.com.sg](mailto:josephine.wong@eqinsurance.com.sg)>

**Cc:** Claims Dept <[claims\\_ltr@bifrotauto.com](mailto:claims_ltr@bifrotauto.com)>; Claims Dept <[claims\\_lts@bifrotauto.com](mailto:claims_lts@bifrotauto.com)>; Joseph Koh <[claims@bifrotauto.com](mailto:claims@bifrotauto.com)>; Ms Lim <[claims\\_ltm@bifrotauto.com](mailto:claims_ltm@bifrotauto.com)>; Claims Dept <[claims\\_ltv@bifrotauto.com](mailto:claims_ltv@bifrotauto.com)>

**Subject:** Re: FW: PRS for our client's vehicle SHA 2461 P and your insured's vehicle GBF7824 M on 19.12.2022

Without Prejudice

Deara Josephine

Please find attached GIA report, as mentioned, for your perusal.

Our client selects **6)LKK Auto Consultants Pte Ltd**

Please make the necessary assignment and the forwarding of GIA report.

Thank you and Best Regards  
Mr Yee  
Assessment Dept  
BIFROST AUTO PTE LTD  
O: 62436687

On Mon, 19 Dec 2022 at 17:23, Josephine Wong <[josephine.wong@eqinsurance.com.sg](mailto:josephine.wong@eqinsurance.com.sg)> wrote:

**Without Prejudice**

Dear Mr Yee

We shall be appointing our surveyor to attend to the pre-repair survey of your client’s vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) <b>AJAX Inspection Services Pte Ltd</b>  Tel: 6255 0808  Fax: 6849 9155	2) <b>LBS Automotive Appraisal Pte Ltd</b>  L.B.S. Auto Consultants Pte Ltd  Tel: 6281 6690 / 62832866  Fax: 6281 8748  Contact Person: Amy/ Grace
3) <b>RT Appraisal Pte Ltd</b>  Tel: 67486076  Fax: 67480361  Contact Person: Elson/Elgene	4) <b>Priority Services</b>  Tel: 62934822  Fax: 62963283  Contact Person: Sharon
5) <b>Formteam Adjusters Pte Ltd</b>  Tel: 65091788  Fax: 65096221	6) <b>LKK Auto Consultants Pte Ltd</b>  Tel: 6256-3561  Fax: 6741-4108
7) <b>Appraisals Associates Pte Ltd</b>  Tel : 67472822  Fax: 67470070	8) <b>Infiniti Appraisal Service</b>  Tel : 96684818/90099001  Fax: 64587432

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

**Announcement**

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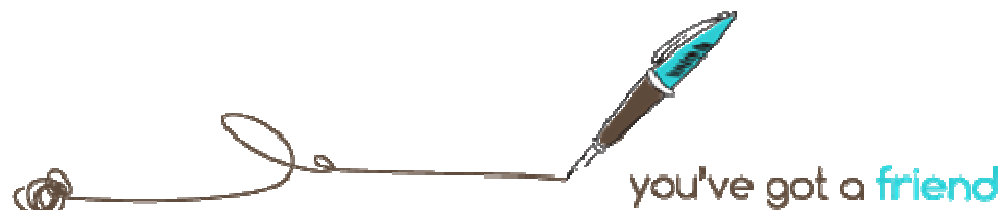
Regards,

**Josephine Wong**  
Senior Executive | Claims



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**From:** Assessment Dept <[assessment\\_ltc@bifrotauto.com](mailto:assessment_ltc@bifrotauto.com)>  
**Sent:** Monday, 19 December 2022 4:28 PM  
**To:** motor claims <[motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)>  
**Cc:** Claims Dept <[claims\\_ltr@bifrotauto.com](mailto:claims_ltr@bifrotauto.com)>; Claims Dept <[claims\\_lts@bifrotauto.com](mailto:claims_lts@bifrotauto.com)>; Joseph Koh <[claims@bifrotauto.com](mailto:claims@bifrotauto.com)>; Ms Lim <[claims\\_ltm@bifrotauto.com](mailto:claims_ltm@bifrotauto.com)>; Claims Dept <[claims\\_ltv@bifrotauto.com](mailto:claims_ltv@bifrotauto.com)>  
**Subject:** PRS for our client's vehicle SHA 2461 P and your insured's vehicle GBF7824 M on 19.12.2022

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Abdullah Bin Abu Bakar, to notify you of the aforesaid accident involving our client’s vehicle SHA 2461 P and your insured’s vehicle GBF7824 M on 19.12.2022.

Please find enclosed our client’s LTA Search. We will follow with GIA Report once avail.

This serves as a **NOTICE** that we are claiming against GBF7824 M for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client’s and your intention to conduct a pre-repair survey of our client’s vehicle.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client’s vehicle without further reference to your insured or you.

**Premises for the Pre-repair inspection:** Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

**Contact Person:** Ms Lim / Ms Lee / Mr Yee

**Contact Email:** [claims\\_ltv@bifrotauto.com](mailto:claims_ltv@bifrotauto.com) / [claims\\_ltm@bifrotauto.com](mailto:claims_ltm@bifrotauto.com)/ [assessment\\_ltc@bifrotauto.com](mailto:assessment_ltc@bifrotauto.com)

VEH IN (Date & Time) : **19.12.2022**

PRS ARRANGEMENT (Date & Time) : **AS SOON AS POSSIBLE**

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

**You can protect our environment. Think before you print.**

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If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

Best Regards

Mr Yee

Assessment Dept

BIFROST AUTO PTE LTD

O: 62436687