

Huey Yon (LKKAuto)

From: Huey Yon (LKKAuto)
Sent: Thursday, 19 January 2023 3:17 PM
To: Josephine Wong
Cc: SUR
Subject: RE: FW: PRS for our client's vehicle SHA 2461 P and your insured's vehicle GBF7824 M on 19.12.2022
Attachments: SHA 2461P-preliminary advice.pdf

Dear Josephine,

Enclosed herewith preliminary advice of SHA 2461P.

Best Regards,

Huey Yon | case handler
LKK Auto Consultants Pte.Ltd.
Phone: 6256-3561 Fax: 62564315 email: hueyyon@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Tuesday, 20 December 2022 10:56 AM
To: Josephine Wong <josephine.wong@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: FW: PRS for our client's vehicle SHA 2461 P and your insured's vehicle GBF7824 M on 19.12.2022

Dear Josephine,

Thank you for the assignment.

Best Regards,

Yan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Josephine Wong <josephine.wong@eqinsurance.com.sg>
Sent: Tuesday, 20 December 2022 10:28 AM
To: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'Assessment Dept' <assessment_ltc@bifrostauto.com>
Subject: FW: FW: PRS for our client's vehicle SHA 2461 P and your insured's vehicle GBF7824 M on 19.12.2022

Without Prejudice

Dear LKK

Kindly arrange third party survey immediately .

Details of survey as mentioned below .

Announcement

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Josephine Wong

Senior Executive | Claims

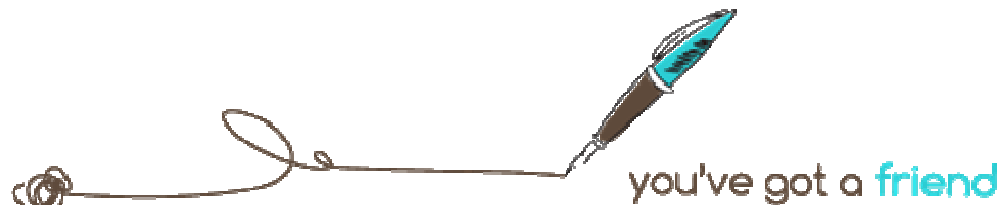


EQ Insurance Company Limited

5 Maxwell Road #17-
00 Tower Block MND
Complex Singapore 069110
did 65 6496 9032 | fax 65
62243903 |
www.eqinsurance.com.sg



A Member of Citystate



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From: Assessment Dept <assessment_ltc@bifrostauto.com>

Sent: Tuesday, 20 December 2022 10:04 AM

To: Josephine Wong <josephine.wong@eqinsurance.com.sg>

Cc: Claims Dept <claims_ltr@bifrostauto.com>; Claims Dept <claims_lts@bifrostauto.com>; Joseph Koh <claims@bifrostauto.com>; Ms Lim <claims_ltm@bifrostauto.com>; Claims Dept <claims_ltv@bifrostauto.com>

Subject: Re: FW: PRS for our client's vehicle SHA 2461 P and your insured's vehicle GBF7824 M on 19.12.2022

Without Prejudice

Deara Josephine

Please find attached GIA report, as mentioned, for your perusal.

Our client selects **6)LKK Auto Consultants Pte Ltd**

Please make the necessary assignment and the forwarding of GIA report.

Thank you and Best Regards

Mr Yee

Assessment Dept

BIFROST AUTO PTE LTD
O: 62436687

On Mon, 19 Dec 2022 at 17:23, Josephine Wong <josephine.wong@eqinsurance.com.sg> wrote:

Without Prejudice

Dear Mr Yee

We shall be appointing our surveyor to attend to the pre-repair survey of your client’s vehicle.

Below is a list of motor surveyors in our panel. Please revert within **2 working days** if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace
3) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108

7) Appraisals Associates Pte Ltd	8) Infiniti Appraisal Service
Tel : 67472822	Tel : 96684818/90099001
Fax: 67470070	Fax: 64587432

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Announcement

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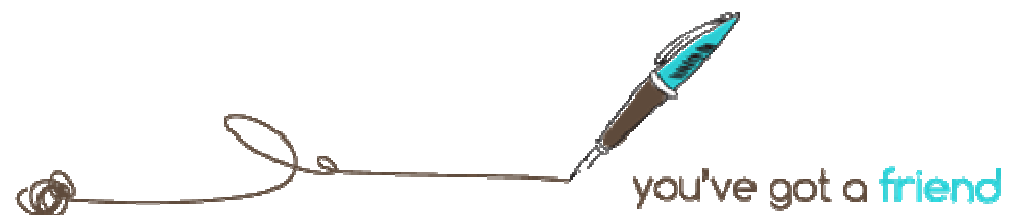
Regards,

Josephine Wong
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-
00 Tower Block MND
Complex Singapore 069110
did 65 6496 9032 | fax 65
62243903 |
www.eqinsurance.com.sg



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From: Assessment Dept <assessment_ltc@bifrostable.com>
Sent: Monday, 19 December 2022 4:28 PM
To: motor claims <motorclaims@eqinsurance.com.sg>
Cc: Claims Dept <claims_ltr@bifrostable.com>; Claims Dept <claims_lts@bifrostable.com>; Joseph Koh <claims@bifrostable.com>; Ms Lim <claims_ltm@bifrostable.com>; Claims Dept <claims_ltv@bifrostable.com>
Subject: PRS for our client's vehicle SHA 2461 P and your insured's vehicle GBF7824 M on 19.12.2022

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Abdullah Bin Abu Bakar, to notify you of the aforesaid accident involving our client's vehicle SHA 2461 P and your insured's vehicle GBF7824 M on 19.12.2022.

Please find enclosed our client's LTA Search. We will follow with GIA Report once avail.

This serves as a **NOTICE** that we are claiming against GBF7824 M for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

Contact Person: Ms Lim / Ms Lee / Mr Yee

Contact Email: claims_ltv@bifrostable.com / claims_ltm@bifrostable.com / assessment_ltc@bifrostable.com

VEH IN (Date & Time) : **19.12.2022**

PRS ARRANGEMENT (Date & Time) : **AS SOON AS POSSIBLE**

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

You can protect our environment. Think before you print.

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If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

Best Regards

Mr Yee

Assessment Dept

BIFROST AUTO PTE LTD

O: 62436687