

SPECIALISTS MOTOR PTE LTD

Block 3018A, Ubi Road 1, #01-24-26, Singapore 408711

Tel: 67472112 (5 lines) Fax: 67438032

Email: cardoc@singnet.com.sg

Bus. Reg No: 199502604 E GST No: 19-9502604-E

SM/SMP1632G/2212178

22nd March 2023

WITHOUT PREJUDICE

The Manager
Motor Claim Dept.
Lonpac Insurance Bhd
300, Beach Road
#17-04/07 The Concourse
Singapore 199555

**RE: ACCIDENT INVOLVING VEHICLES SMP 1632 G AND SMP 835 U ON 17TH
FEBRUARY 2023 AT 1845 HRS AT NICOLL HIGHWAY**

Dear Sirs,

We refer to the above matter.

Our Client ACE Drive Pte Ltd the registered owner of SMP 1632 G.

You are the insurer of motor vehicle no. SMP 835 U, which was involved in the above accident.
Please be informed that the collision was caused by the negligent owner/driver of the motor vehicle no.
SMP 835 U, in consequence of which our client has suffered damages and consequential loss.

Attached a few documents for your reference:

- a) Repair bill
- b) GIA report & LTA search
- c) Car rental bill
- d) An authorisation letter from the owner (SMP 1632 G)

We are claiming as follows: -

LTA search	S\$ 2.00
Repair costs	S\$ 2,648.59
Car rental (5days x \$150.00 x 8% GST)	S\$ 810.00

	S\$ 3,460.59
	=====

Dollar: Three Thousand Four Hundred Sixty And Cents Fifty Nine Only.

Kindly let us know whether you are prepare to settle the claim within the next ten (10) days
from the date herewith .

Please remit the cheque in favour to "Specialists Motor Pte Ltd" as soon as possible.

Thank you,

Yours faithfully,

Karen Ong

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TAX INVOICE

The Manager
Motor Claim Department
Lonpac Insurance Bhd
300, Beach Road
#17-04/07 The Concourse
Singapore 199555

Date of Accident : 17th December 2022
Location : Nicoll Highway
Third Party Claim Vehicle No : SMP 835 U
Repair Cost For Vehicle No : SMP 1632 G Honda Shuttle

Supply of Parts & Labours

<u>No.</u>	<u>Particulars</u>	<u>Qty</u>	<u>Price</u>	<u>Amounts</u>
1	Rear boot cover	1	1,193.20	\$ 1,193.20
2	Rear boot cover emblem (Shuttle)	1	58.10	\$ 58.10
3	Rear windscreen moulding	1	139.20	\$ 139.20
				\$ 1,390.50
		Less	20%	\$ 278.10
				\$ 1,112.40
4	Rear windscreen sealant (s/nett)	1	40.00	\$ 40.00
				\$ 1,152.40

Labour Charges :-

<u>Labour Charges :-</u>	<u>Amounts</u>	
Cut out, renew, knocking & welding rear end panel, rear boot cover, remove & install all damage parts & re-align body	\$ 480.00	
Remove & install rear windscreen glass	\$ 120.00	
Remove & install rear bumper sensor	\$ 50.00	
Tuff-kote on damage parts	\$ 30.00	
Spray painting on damage parts	\$ 600.00	
Check all lighting after repairs	\$ 20.00	
	\$ 2,452.40	
	Add 8% GST	\$ 196.19
Total Amount	\$ 2,648.59	

S/ Dollars:- Two Thousand Six Hundred Forty Eight And Cents Fifty Nine Only.

ACCIDENT INVOLVING VEHICLE
Smp 1632 G And Smp 835 U on 17th February 2022 at
1845 hrs at Ncoil highway

Letter Of Authority And Undertaking

I/We ACE Drive pte ltd (NRIC NO) 201004348 K of
50 Ubi Ave 3 #01-01/02 frontier Singapore 408866

the owner / driver of Vehicle No. Smp 1632 G hereby authorise your
esteem company specialists motor pte ltd
as my repairer for my Damaged Vehicle involved in the above accident and to
claim against the negligent party and /or insurance company.

I/We hereby agreed to be bound by the following:-

1. You are authorised to use my /our name to claim against the negligent party and /or insurance company pertaining to the above accident including any other incidental losses. All payments / settlement monies shall be made in favour of your company M/S specialists motor pte ltd
2. All documents receive by me from third party or insurance company will be sent to your office for follow-up action.
3. Any offer of settlements by the insurer and /or negligent party will be accepted only with your concurrence and approval.
4. I/We agree to sign/execute the Discharge Receipt within 7 working days of issue of notice, by post, electronic mail, social media or text messaging, by your company.
5. If I/We fail to sign/execute the Discharge Notice after 7 working days from the Issue of notice, I/We hereby authorise your company's authorised representative to sign and execute the said Discharge Receipt on my/our behalf.
6. Throughout the process of claim, I / We will be obligated to assist and to provide your company with accurate and correct information.
7. I / We agree that I / We shall pay to your company all cost / expenses / damages incurred or suffered by you as a result of the unsuccessful recovery of the claims for the full repair cost and any other incidental cost / expenses by you on my / our behalf.
8. I / We warrant and undertake that all information and statement provided by me / us to you are true and accurate.

Thanking you in anticipation.

Yours faithfully,


ACE DRIVE

Ace Drive Pte. Ltd.

Date : 19.12.2022


INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

SMP835U

Date of Accident

17/12/2022 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**Period of Insurance **10/09/2022 - 09/09/2023**Requested By **Irene Ting (SPECIALISTS MOT...**Requested Date **19/12/2022 15:44****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Actual Driver
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date of Submission	19/12/2022 15:23 (SGT)
Reported by	Driver
Date of Accident	17/12/2022 18:45 (SGT)
Exact Location of Accident	Nicoll Hwy, Singapore
Additional Location Information	NICOLL HIGHWAY
Country/State of Loss	Singapore

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMP1632G
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INSURED/POLICYHOLDER

Is company?	Yes
Name Of Registered Owner	ACE DRIVE PTE LTD
Company Reg No	2XXXXX348K
Email Address	accidentreport@acedrive.sg
Mobile Phone No	(Phone) +65-93268363
Alternative Phone No	-

VEHICLE PARTICULARS

Manufacturer	Honda
Model	Shuttle
Variant	-
Exact purpose for which vehicle was being used at time of accident	Private use
Are you claiming under your own insurance policy for repair to your vehicle?	No - Claiming third party
Vehicle Category	Private car
Transmission	Auto
CC	1496

INSURANCE COMPANY

Name of Insurance Company	India International Insurance Pte Ltd
Policy Number / Cover Note Number	D22MFL0009933

DRIVER

Name of Driver	LEUNG KA KEI
Passport No/FIN	MXXXX871N
Date Of Birth	24/02/1983
Occupation	Indoor

Date Of Driving Pass	27/07/2017
Driving experience	5 YEARS AND 5 MONTHS
Gender	Male
Mobile Number	(Phone) +65-86981321
Alt. Phone Number	-
Email Address	accidentreport@acedrive.sg
Address	99 PASIR RIS GROVE #04-44 NV RESIDENCES
Address complement	-
Postcode	518194
Is the driver the policyholder?	No
If No, Relationship of the Driver with the Insured	Hirer
Does Driver Own Other Vehicles?	No
Vehicle Registration Number of Other Vehicle Owned by Driver	-
Insurance Company of Other Vehicle Owned by Driver	-

GENERAL INFORMATION OF THE ACCIDENT

Type of Accident	Collision - Head to Rear
Weather Conditions	Clear
Road Surface	Dry

OTHER INFORMATION

Was any foreign vehicle involved in the accident?	No
Number of vehicles involved in the accident	2
Was anybody injured in the Accident?	No
Was any injured conveyed to hospital by ambulance?	-
Was any other vehicle or property damaged?	Yes
Number of Passengers (Including Driver)	5
Has the driver been approached by unknown person(s) soliciting/offering accident claims assistance?	No
Translator's name	-
Translator's ID	-
Translator's phone number	-
Translator's email	-
Original language used in the statement	-

PASSENGER 1

Name	CHAN YENDY
Gender	Female

PASSENGER 2

Name	LEUNG TSZ WO
Gender	Male

PASSENGER 3

Name	LEUNG TSZ SHUN
Gender	Male

PASSENGER 4

Name	TONG SIU FAN
Gender	Female

DETAILS OF POLICE ACTION

Was the accident reported to the police?	No
Was notice of intended Prosecution given?	No
If yes, against whom?	-

CIRCUMSTANCES OF ACCIDENT

MY CAR WAS STATIONARY AT STOPPED LINE TO GIVE WAY TO THE ONCOMING VEHICLES FROM NICOLL HIGHWAY MAIN ROAD. FEW SECONDS LATER, VEHICLE B (SMP835U) HIT MY CAR FROM THE BACK.

ATTACHMENT(S)

Are accident photos available for attachment? Yes
 Was there any video captured by Car Camera? No

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SMP835U
 Vehicle Manufacturer -
 Vehicle Model -
 Vehicle Variant -
 Vehicle Colour -
 Vehicle Category Private car
 Name of Driver -
 Contact Number -
 Address -
 Address complement -
 Postcode -
 Insurance Company Name -
 Nature Of Damage -
 Details of property damaged in accident -
 No. Of Passenger (Including Driver) -

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Actual Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Traffic Police Department for investigation.**
6. This report will be forwarded by the insurers to the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "**Personal Information**") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "**Insurers**"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
- (ii) investigating the accident and/or my claims;
- (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
- (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
- (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.
- (collectively the "**Purposes**")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third-party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

ACE
DRIVE
Ace Drive Pte. Ltd.

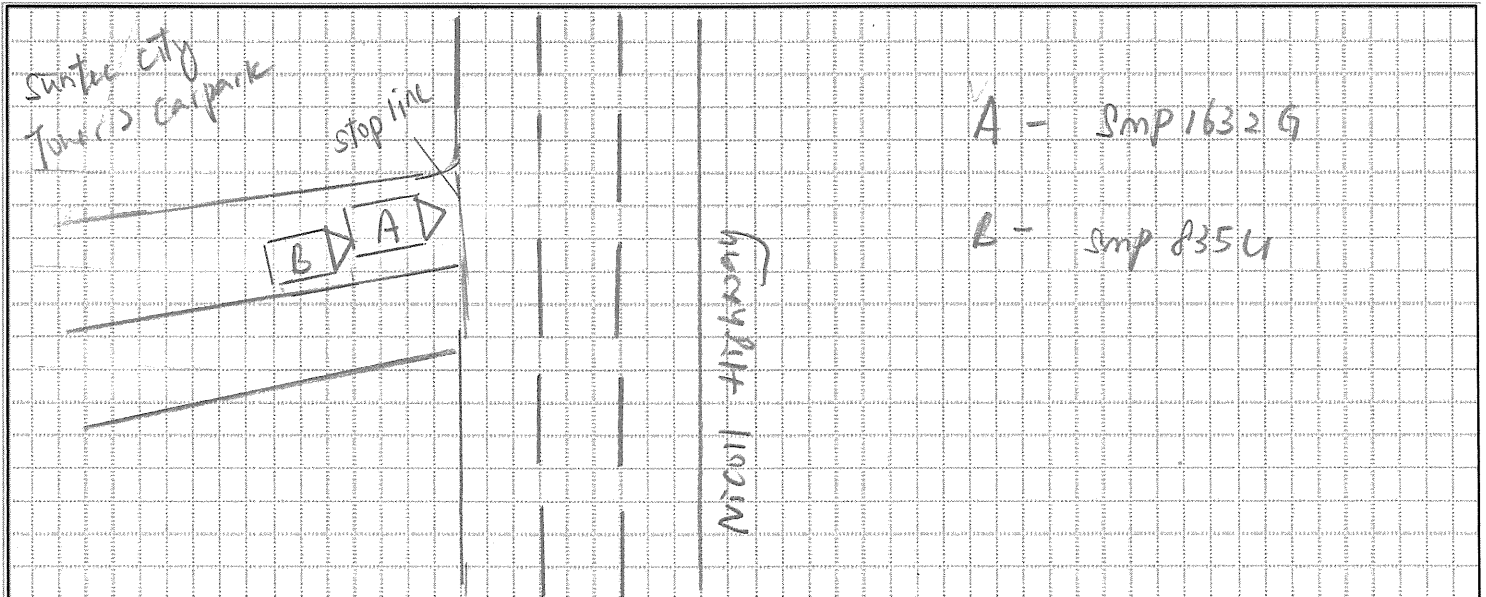
Policyholder's Signature / Date & Time

Actual Driver's Signature (if driver is not the policyholder) / Date & Time



Witnessed by Reporting Centre Personnel
(Name as in NRIC/ID card)

Sketch Plan



Describe Circumstance of the Accident

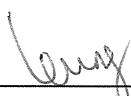
my car was stationary at stopped line to give way
to the oncoming vehicles from Nicoll highway main road.
few seconds later, vehicle B (Smp 835 u) hit my
car from the back.

Declaration

I/We declare the foregoing particulars are true in every respect.


ACE
DRIVE
Ace Drive Pte. Ltd.

Policyholder's Signature / Date & Time



Actual Driver's Signature (if driver is not the policyholder)
/ Date & Time



Witnessed by Reporting Centre Personnel
(Name as in NRIC/ID card)

ACE DRIVE

Our Ref: HA202303-000098

Breakdown Hotline : 9297 2485

Date : 21 March, 2023

To : MR. LEUNG KA KEI

NO. 99 #04-44

PASIR RIS GROVE NV RESIDENCES

SINGAPORE 518194

From : HAZELLYNNA

Delivery to hirer

50 Ubi Ave 3 Frontier

#05-06

S(408866)

Date : 08/03/2023

Time : 12:00

Collection from hirer

50 Ubi Ave 3 Frontier

#05-06

S(408866)

Date : 15/03/2023

Time : 11:59

RENTAL ACCEPTANCE

No.	Contact No.	D.O.B	DriveLicNo.	NRIC/Passport
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1 MR. LEUNG KA KEI

86981321

24/02/1983

Z534430 2

K05568467

Car Make & Model : HONDA SHUTTLE 1.5G A

Reg. No. : SNE8084M

Rental Period : 08/03/2023 12:00 - 15/03/2023 11:59

Rental Type : SHORT TERM

Rental Rate : \$ 150.00 Per Day (Excl. GST)

Security Deposit : \$ 0.00

Singapore Dollars : ZERO DOLLARS ONLY

Bank Transfer Details :

Account Holder : ACE DRIVE PTE LTD

1) DBS Account No: 003-918921-4

Bank Code - 7171

DBS Swift Code: DBSSSGSG

2) DBS Paynow : ACE DRIVE PTE. LTD.

UEN : 201004348K

Maximum Speed Limit : 120KM *mileage excess charges = 2% X Daily rate \$ 150.00 X excess mileage(KM)*
Mileage Cap : UNLIMITED *= \$ 3.00 /KM*

Remarks:

- Full comprehensive insurance coverage with Insurance excess @ \$ 3,000.00 (Maximum Liability payable upon accident reporting), restricted to Singapore use and up to 2 named driver(s).
- All Payments must be issued to "Ace Drive Pte Ltd".
- All bank transfer must be made to "Ace Drive Pte Ltd" & bank account number can be found above.
- Kindly send your cash payment request to payment@acedrive.sg.
- Please only make cash payment to our designated employee upon receiving our email acknowledgement.
- Please request for an official receipt for all cash payments made to our designated employees.
- Ace Drive will not be held responsible for any loss of cash payment made to any staff, otherwise authorized over email.
- In the event of an accident and the driver is not the name driver, your maximum liability is unlimited.
- Contact us immediately should you met with an accident. Do not attempt to repair our car, failing which minimum penalty \$300
- Security deposit required before the start of rental and will be forfeited with additional charges for recovery of vehicle if driver is not the approved named driver(s) or car is driven out of Singapore.
- Deposit refundable 7 working days from return date subject to traffic violations, summons, and un-paid penalties for, mileage, time extensions, petrol, and damages to our vehicle, if any.
- Speeding beyond the stated limit will incur a penalty of \$10/- per km/hr.
- Smoking, eating and drinking in the car will incur a charge of \$250/- for detailing and pest control.
- 20% of rental fee will be charged for late return per hour. 15 mins grace allowed and extensions are subject to availability.
- Delivery/pick up services available @ \$75/trip with additional \$20/- for requests less than 3 days before start of rental. \$75 chargeable for bookings on Sunday / Public Holiday. \$125 chargeable for booking on Sunday coinciding with Public Holiday.
- Any excess in mileage will be charged at 2% of rental amount per kilometer.
- Signee is fully responsible to inform other name driver of our terms & conditions.
- All other terms and conditions apply, please see overleaf.
- All prices quoted are subject to prevailing GST rate.

Confirmed and acknowledge by:

 **ACE**
DRIVE PTE. LTD.

Authorized Signature



LEUNG KA KEI

E. & O.E