

Allianz Insurance Singapore Pte Ltd
79 Robinson Road
#09-01
Singapore 068897
Attn: / Motor Claims
Yr Ref: (SGM3323Y)

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/1129/2022/NH

From
Telephone +65 -
Telefax +65 -
Email
Our Dept
Our Ref

23-Mar-2023
1
Date
Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SMW 6079 J - Audi Q3 1.4 TFSI S-TRONIC

With reference to the above-mentioned vehicle, no. **SMW 6079 J**, claimant, **Mr. Ang Chee Wei**, please find the related document per attached.

1. A copy of the Original invoice no. 85018420 – S\$ 3,534.41.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. A copy of the Rental Bill – S\$ 300.00 (S\$ 100.00 x 3 working days)
5. A copy of the GIA search – S\$ 2.00

Premium Automobiles Pte Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
Allianz Insurance – SMW 6079 J

Authorization Letter

PA/TP/1129/2022/MH

02 February 2023

Mr. Ang Chee Wei
2 Rivervale Link
#15-03
Singapore 545040

Allianz Insurance Singapore Pte Ltd
79 Robinson Road
#08-01 to #08-09, Aperia Tower 1
Singapore 339509
Attn: Motor Claims Dept
Yr Ref: CC4/AIS22012673/pa3

Dear Sir/Madam,

**ACCIDENT INVOLVING VEHICLES SMW 6079 J & SGM 3323 Y
AT OUT FROM SUNTEC CITY ONTO NICOLL HIGHWAY ON
14/12/2022.**

I am the owner of SMW6079J.

I confirmed that I will be claiming for Loss of Rental and hereby authorized your esteemed company to settle the Loss of Rental and repair bill directly with Premium Automobiles Pte Ltd.

Your kind attention will be greatly appreciated.

Yours faithfully,



Mr. Ang Chee Wei

Copy to Norah Khai, Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733
Co. & GST Reg. No.: 199902271W

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 10:47

Company Reg. No. 199902271W
GST Reg. No. 199902271W

ALLIANZ INSURANCE SINGAPORE PTE LTD MOTOR CLAIMS DEPT 79 ROBINSON ROAD #09-01 SINGAPORE 068897 039190	Invoice No: 85018420 Date : 20/03/2023 Order : SMW6079J Term : 30	Account: A0009 (T 0) ALLIANZ INSURANCE SINGAPORE PTE LTD MOTOR CLAIMS DEPT 79 ROBINSON ROAD #09-01 SINGAPORE 068897
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Regn No: SMW6079J (V 47431) Regn Date: 27/11/2020 Mileage: 26406 WIP No.: 54996

Model: Q3 1.4 TFSI S tronic F3BACX Chassis: WAUZZZF37M1028863 Engine: CZD C11272 Dept: u

You have been assisted by :- UB-Lim Kee Siang (43)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID AND REAR LID KICK SENSOR.	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	800.00	1.00	800.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER.	800.00	1.00	800.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A83A807521 4W3	SPOILER	1.00	510.00	510.00
X	A83A945105A	REFLECTOR	1.00	45.60	45.60
X	A83A853817 4W3	COVER	1.00	282.50	282.50
X	A83A853818 4W3	COVER	1.00	282.50	282.50

Parts 1,120.60
Labour 0.00
Sublet 2,152.00
Menus 0.00
Lubricant 0.00



Sub-Total	3,272.60
8% GST	261.81
Grand Total	3,534.41

Received by

For & on behalf of
Premium Automobiles Pte Ltd

RENTAL AGREEMENT

RA 013544 2023-01

Hirer's Name <u>Ang Chee Wei</u>		Date of Birth <u>1/1/69</u>	Passport/ Nric No. <u>S6900725B</u>	Nationality
Address <u>2 Rivervale Link</u>		Occupation	Driving Licence/No <u>As Above</u>	Date of Expiry <u>Life</u>
Postal Code <u>#15-03</u>		Contact No	Mobile Phone No. <u>96150848</u>	
Joint Hirer's / Guarantor's Name		Date of Birth	Passport/ Nric No.	Nationality
Address		Occupation	Driving Licence No	Date of Expiry
Postal Code		Contact No	Mobile Phone No.	

CHECK OUT

Date <u>31.1.23</u>	Time <u>9am</u>	Mileage	E <u>1/4</u> 1/2 3/4 F
Date <u>2.2.23</u>	Time <u>5.40pm</u>	Mileage	Remarks <u>angcheewei@hotmail.com</u>

IMPORTANT NOTES:-

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability - First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension:- One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT		RATE (\$)	TOTAL (\$)
RATE	3	@	100	300
DISCOUNT				
GST @ 7%				
TOTAL				300
EXTENSION				V106389
RC020019 2023-02				
Audi/ks				
BMW 60795				
DEPOSIT (refundable) S\$				
CHANGED OVER FROM VEH.			DATE	

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
I/We declare that all information given on this form is true and accurate.

Hirer's Signature

Joint Hirer's/ Guarantor's Signature

for CHAN'S & SONS ENTERPRISE

VEHICLE NO. <u>SLA8520R</u>	MODEL
FROM	RETURN

*Estimate Date. For actual return see CHECK IN

Tax Invoice

chan's

www.chans.com.sg

CHAN'S & SONS ENTERPRISE

Company Reg No:51936900M

363 Sembawang Road, Goodlink Park,

Singapore - 758379

Email: admin@chans.com.sg

Tax Invoice No:
INV0200542023-02

Dated:
February 3, 2023

Rental Agreement No:
RA 013544 2023-01

Terms of Payment:
Due upon receipt

Customer Reference:
SMW6079J

Notes:
SMW6079J

Customer Details
ANG CHEE WEI
NO. 2 RIVERVALE LINK #15-03 Singapore 545040

Executive Name:AUDI KEE SIANG

S.No	Product	Description	From Date	To Date	No. of Periods	Price (SGD)	Amount (SGD)
1	SLA8520R		2023-01-31	2023-02-02 (Incl)	3 Days	92.59	277.78
							277.78

GST 8% (8%)

22.22

Amount in words :
Three Hundred Singapore Dollar (SGD)

Total (SGD)

300.00

Declaration:
Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**

For CHAN'S & SONS ENTERPRISE

**This is a Computer generated document.
No signature is required.**

Income Terms
Terms

Official Receipt

CHAN'S & SONS ENTERPRISE

363 Sembawang Road,
Goodlink Park, 758379
Mobile no: 97429446 / 96621176
Phone no: 67532536
Email: admin@chans.com.sg
Web: www.chans.com.sg

Receipt Details

Receipt # : RC 020019 2023-02
Date : 03/02/2023

Customer Details

ANG CHEE WEI
NO. 2 RIVERVALE LINK , #15-03 Singapore - 545040
Phone no: 96150848
IC: SXXXXX725B

Particulars	Price (SGD)
Invoice # INV 20054 2023-02 Date # 03/02/2023 Car Plate No: SLA8520R	300.00
Paid amount:	300.00
Payment Method : CREDIT CARDS	
Through : UOB Cheque No: V106389 Cheque Date:03/02/2023 Amount (in Words) : Three Hundred Singapore Dollar (SGD) Only	

* Computer Generated Receipt no Sign Required

First Data™

CHAN'S AND SONS ENTERPRISE
363 SEMBAHANG ROAD
SINGAPORE 758379

DATE: 03/02/23 TIME: 09:06:21
BTH NUM: 001312 INV NUM: 006389
MID: 000702053084422 TID: 72265400

SALE

Card Num: **** * 0913 Manual

KREF NUM: 09062100376 Card TYPE: VISA
APPR CODE: 000507 TRC NUM: 010276
EXP DATE: **/**

TOTAL: SGD 300.00

SIGN: _____

I AGREE TO PAY THE ABOVE TOTAL AMOUNT
ACCORDING TO THE CARD ISSUER AGREEMENT
--- MERCHANT COPY
REGIONAL FIMS 1 5.5.A6

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SGM3323Y

Date of Accident

14/12/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance Allianz Insurance Singapore P...

Period of Insurance 02/12/2022 - 01/12/2023

Requested By FOONG CHIN FONG (PREMIUM ...

Requested Date 15/12/2022 10:30

Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 17 May 2023 3:46 PM
To: Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: RE: LOD - AIS REF: TBC/FR-SGM3323Y - ACCIDENT INVOLVING VEHICLE SMW 6079 J & YOUR INSURED SGM 3323 Y ON 14/12/2022 - KS *** LKK REF: CC4/AIS22012673/pa3
Attachments: 6079 loa.pdf

Dear Hsiao Tong,

We accept your offer of **S\$ 3,836.41** in settlement of our client's claim.

We attach LOA as authorization for payment.

Our DBS bank info is as follows :-

Company Name	Premium Automobiles Pte Ltd
Company Reg No.	199902271W
Address	55 UBI ROAD 1 (SINGAPORE 408699)
Contact No.	6388 2323

Bank Transfer Details	
Beneficiary	
Bank Name	The Development Bank of Singapore Limited
Bank Branch	
Bank Address	450 Clementi Avenue 3, #01-293/295, Singapore 120450
Bank Code	7171
Branch Code	
SWIFT Code	DBSSSGSG (remains the same for all currency accounts)
Bank Account No.	020-011138-0
Currency	SGD
Remittance Attention To Email	Claims@premiumauto.com.sg

Thank you.

Best Regards,
Nadia Hani
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736
e. claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, 17 May 2023 3:35 pm

To: Claims <claims@premiumauto.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: LOD - AIS REF: TBC/FR-SGM3323Y - ACCIDENT INVOLVING VEHICLE SMW 6079 J & YOUR INSURED SGM 3323 Y ON 14/12/2022 - KS *** LKK REF: CC4/AIS22012673/pa3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$3,836.41(all in)** in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of the Letter of Authorization / Warrant to Act and your Bank details for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **14 Dec 2022**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Thursday, March 23, 2023 1:55 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; admin-d <admin-d@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: LOD - AIS REF: TBC/FR-SGM3323Y - ACCIDENT INVOLVING VEHICLE SMW 6079 J & YOUR INSURED SGM 3323 Y ON 14/12/2022 - KS *** LKK REF: CC4/AIS22012673/pa3

Dear Hsiao Tong,

Attached LOD for your perusal. We will be submitting the original documents to Adrian shortly.

Please arrange for settlement.

Thank you.

Best Regards,

Nadia Hani

Claims Administrator

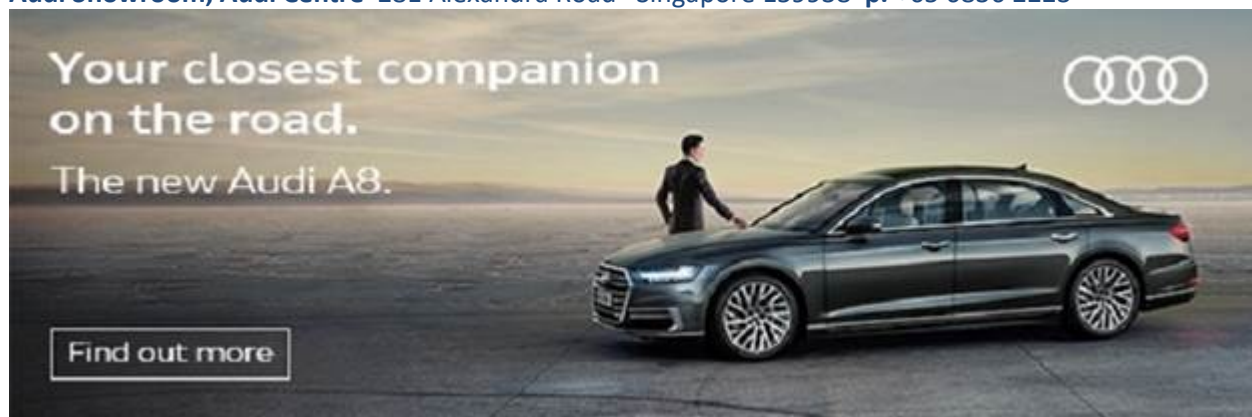
Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 5 January 2023 5:26 PM
To: LEE_CHIN_SIONG@HOTMAIL.COM
Subject: ACCIDENT INVOLVING SGM3323Y (ALLIANZ) AND SMW6079J AT/ALONG NICOLL HIGHWAY YELLOW BOX (SUNTEC CITY EXIT) ON 14/12/2022

LEE CHIN SIONG

[By Email Only]

Dear Sir/Madam,

You Ref: SGM3323Y

Our Ref: CC4/AIS22012673/pa3

ACCIDENT INVOLVING SGM3323Y (ALLIANZ) AND SMW6079J AT/ALONG NICOLL HIGHWAY YELLOW BOX (SUNTEC CITY EXIT) ON 14/12/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd to deal with the third party claim against your policy.

We have received a claim from SMW6079J against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to Allianz and acknowledged by Allianz.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to customerservice@allianz.com.sg or deliver it by hand to Allianz Customer Care Centre.

This letter should **not** be regarded as a waiver by Allianz of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at 6742 3197 or chewht@lkkauto.com.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	20 Dec 2022 10:13	Clim Dtl Modified	Claimant's Name: -> ANG CHEE WEI. Claimant's ID: -> SXXXX725B.	[A] HOW MEI KWAN
2	20 Dec 2022 10:13	Clim Veh Model Changed	(203438) AUDI Q3 1.4 TFSI (A).	[A] HOW MEI KWAN
3	20 Dec 2022 10:13	Clim Created	Reg No: SMW6079J. Acct Date: 2022/12/14. Claim Type: TP. Insurer: Allianz Insurance Singapore Pte. Ltd. (HQ). TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Premium Automobiles Pte Ltd (HQ)	[A] HOW MEI KWAN
4	20 Dec 2022 10:13	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	20 Dec 2022 10:13	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/12/30	[A] HOW MEI KWAN
6	20 Dec 2022 10:13	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	20 Dec 2022 10:13	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
8	05 Jan 2023 09:27	Clim Registration Modified	Pol No:->SP2003578850.	[I] Faiz Rosli
9	05 Jan 2023 09:27	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/12/30. Mandate Remarks: HTR - Proceed w Direct Settlement	[I] Faiz Rosli
10	05 Jan 2023 09:27	Adj Mandate Set	Approved:0.00:HTR - Proceed w Direct Settlement	[I] Faiz Rosli
11	14 Apr 2023 09:04	Adj Mandate Request	Cur.Reg:5000.00:Please be informed that total claim amount is less than \$5K. Please assist to approve mandate up to \$5,000.00(all-in) for our necessary action. Thank you.	[A] CHEW HSIAO TONG
12	16 May 2023 17:55	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/12/30. Mandate Remarks: HTR - Proceed w Direct Settlement	[I] Faiz Rosli
13	16 May 2023 17:55	Adj Mandate Set	Approved:5000.00:HTR - Proceed w Direct Settlement	[I] Faiz Rosli

Date From   Date To   Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2885861	20 Dec 2022 10:13:09	TP Case (Insurer)	Motor	Allianz Insurance Singapore Pte. Ltd. (HQ)	Allianz Insurance Singapore Pte. Ltd. (HQ)	SMW6079J		xx.xx